

## **QUARTERLY REPORT**

## CONDENSED CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME (UNAUDITED)

for the third quarter ended 30 September 2010

	Note	Individual qua 30.9.2010 RM'000	30.9.2009 RM'000	Cumulative qu 30.9.2010 RM'000	arter ended 30.9.2009 RM'000
Revenue	A7/B1	40,359	41,173	126,087	126,320
Cost of sales		(31,548)	(29,250)	(93,294)	(89,989)
		8,811	11,923	32,793	36,331
Other income		164	148	790	529
Operating expenses		(12,099)	(8,899)	(35,688)	(28,384)
Operating (loss)/profit		(3,124)	3,172	(2,105)	8,476
Finance costs		(568)	(426)	(1,624)	(1,702)
(Loss)/Profit before tax	A7/B1	(3,692)	2,746	(3,729)	6,774
Taxation	B5	(749)	(461)	(2,518)	(1,894)
(Loss)/Profit for the period		(4,441)	2,285	(6,247)	4,880
Attributable to: Equity holders of the Company Minority interests (Loss)/Profit for the period  Other comprehensive (loss)/income, net of tax Foreign currency translation differences for foreign operations Total comprehensive (loss)/income for the period		(4,569) 128 (4,441) (2) (4,443)	2,237 48 2,285 132 2,417	(6,710) 463 (6,247) (88) (6,335)	4,476 404 4,880 149 5,029
Total comprehensive (loss)/income attributable to:					
Equity holders of the Company		(4,571)	2,369	(6,798)	4,625
Minority Interests		128	48	463	404
		(4,443)	2,417	(6,335)	5,029
(Loss)/Earnings per share attributable to e	equity ho	olders of the Co	mpany (sen):		
Basic	B13	(0.72)	0.36	(1.07)	0.73

The unaudited Condensed Consolidated Statement of Comprehensive Income should be read in conjunction with the annual audited financial statements for the year ended 31 December 2009 and the accompanying explanatory notes attached to the interim financial statements.



# CONDENSED CONSOLIDATED STATEMENT OF FINANCIAL POSITION (UNAUDITED)

At 30 September 2010

Al 30 september 2010	Note	Unaudited 30.9.2010 RM'000	Audited 31.12.2009 RM'000
ASSETS			
Non-current assets			
Property, plant and equipment	A8	56,792	39,965
Intangible assets		139,360	141,521
Deferred taxation		928	965
		197,080	182,451
Current assets			
Inventories		511	749
Trade receivables		30,510	25,102
Other receivables		7,987	7,314
Tax recoverable		2,852	2,967
Marketable securities		8	10
Cash and bank balances		30,965	54,931
		72,833	91,073
TOTAL ASSETS		269,913	273,524
EQUITY AND LIABILITIES  Equity attributable to equity holders of the Company			
Share capital		66,000	66,000
Reserves		140,592	150,613
Shares held by Employee Share Trust Scheme ("ESTS")		(7,097)	(7,097)
		199,495	209,516
Minority interests		3,197	2,734
Total equity		202,692	212,250
Non-current liabilities			
Borrowings	В9	35,814	26,504
Deferred taxation		3,852	3,852
		39,666	30,356
Current liabilities			
Trade and other payables		20,492	19,044
Borrowings	В9	6,134	11,211
Taxation		929	663
		27,555	30,918
Total liabilities		67,221	61,274
TOTAL EQUITY AND LIABILITIES		269,913	273,524
		RM	RM
Net assets per share attributable to ordinary equity holders of the Company		0.31	0.34

The unaudited Condensed Consolidated Balance Sheet should be read in conjunction with the annual audited financial statements for the year ended 31 December 2009 and the accompanying explanatory notes attached to the interim financial statements.



### CONDENSED CONSOLIDATED STATEMENT OF CHANGES IN EQUITY (UNAUDITED)

for the period ended 30 September 2010

<> Attributable to equity holders of the Company												
		<		· Non-Dis	tributable			<distribu< th=""><th>table&gt; Shares</th><th></th><th></th><th></th></distribu<>	table> Shares			
Group	Share capital RM'000	Share premium RM'000	Capital reserves RM'000	Treasury shares RM'000	Translation reserve RM'000	Warrant reserve RM'000	Share option reserve RM'000	Retained profits RM'000	held by ESTS RM'000	Total RM'000	Minority interests RM'000	Total equity RM'000
At 1 January 2009	66,000	61,777	-	(10,305)	(506)	560	66	98,855	(6,884)	209,563	2,899	212,462
Total comprehensive income	-	-	-	-	149	-	-	4,476	-	4,625	404	5,029
Purchase of treasury shares	-	-	-	(3)	-	-	-	-	-	(3)	-	(3)
Purchase of shares by ESTS	-	-	-	-	-	-	-	-	(213)	(213)	-	(213)
Dividends	-	-	-	-	-	-	-	(3,140)	-	(3,140)	-	(3,140)
Distribution of share dividend	-	(5,051)	-	5,051	-	-	-	-	-	-	-	-
Expiry of warrants	-	-	-	-	-	(560)	-	560	-	-	-	-
ESOS transfer to retained profits upon expiry	-	-	-	-	-	-	(66)	66	-	-	-	
At 30 September 2009	66,000	56,726	-	(5,257)	(357)	-	-	100,817	(7,097)	210,832	3,303	214,135
At 1 January 2010	66,000	56,726	3,075	(5,257)	(512)	-	-	96,581	(7,097)	209,516	2,734	212,250
Total comprehensive (loss)/income	-	-	-	-	(88)	-	-	(6,710)	-	(6,798)	463	(6,335)
Purchase of treasury shares	-	-	-	(5)	-	-	-	-	-	(5)	-	(5)
Dividends	-	-	-	-	-	-	-	(3,218)	-	(3,218)	-	(3,218)
Distribution of share dividend	-	(5,176)	-	5,176	-	-	-	-	-	-	-	_
At 30 September 2010	66,000	51,550	3,075	(86)	(600)	-	-	86,653	(7,097)	199,495	3,197	202,692

The unaudited Condensed Consolidated Statement of Changes in Equity should be read in conjunction with the annual audited financial statements for the year ended 31 December 2009 and the accompanying explanatory notes attached to the interim financial statements.



## CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS (UNAUDITED)

for the period ended 30 September 2010

	Period ended 30.9.2010 RM'000	Period ended 30.9.2009 RM'000
CASH FLOWS FROM OPERATING ACTIVITIES		
(Loss)/profit before tax	(3,729)	6,774
Adjustments for:		
Non cash items	11,054	10,359
Non operating items	1,139	1,220
Operating profit before working capital changes	8,464	18,353
Net changes in current assets	(5,931)	93
Net changes in current liabilities	(338)	1,317
	2,195	19,763
Tax (paid)/refund	(2,100)	6,214
Net cash generated from operating activities	95	25,977
CASH FLOWS FOR INVESTING ACTIVITIES		
Purchase of plant and equipment	(22,404)	(5,962)
Proceeds from disposal of equipment	150	11
Addition of software development expenditure	(1,593)	(2,822)
Interest received	485	482
Net cash used in investing activities	(23,362)	(8,291)
CASH FLOWS FROM/(FOR) FINANCING ACTIVITIES		
Purchase of treasury shares	(5)	(3)
Purchase of shares held under ESTS	-	(213)
Release for borrowings	6,830	596
Repayment of borrowings	(906)	(11,173)
Interest paid	(1,624)	(1,702)
Dividends paid	(3,218)	(3,140)
Net cash generated from/(used in) financing activities	1,077	(15,635)
Net (decrease)/increase in cash and cash equivalents	(22,190)	2,051
Cash and cash equivalents at beginning of the financial year	47,633	33,973
Foreign exchange differences	(85)	154
Cash and cash equivalents at end of the financial period*	25,358	36,178
*Cash and cash equivalents at the end of the financial period com	prise the following:	
Cash and bank balances	30,965	37,419
Bank overdrafts (included in short term borrowings)	(5,423)	(1,241)
Deposits pledged for Islamic Medium Term Notes	(184)	(1,271)
Total cash and cash equivalents	25,358	36,178
Total Casti and Casti equivalents	25,556	30,170

The unaudited Condensed Consolidated Cash Flow Statement should be read in conjunction with the annual audited financial statements for the year ended 31 December 2009 and the accompanying explanatory notes attached to the interim financial statements.

Notes to the quarterly report - 30 September 2010

#### A. EXPLANATORY NOTES PURSUANT TO FRS 134

#### A1. Basis of preparation

The interim financial statements are unaudited and have been prepared in accordance with the requirements of FRS 134: Interim Financial Reporting and paragraph 9.22 of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad ("Bursa Securities").

The interim financial statements should be read in conjunction with the audited financial statements of the Group for the year ended 31 December 2009. These explanatory notes attached to the interim financial statements provide an explanation of events and transactions that are significant to an understanding of the changes in the financial position and performance of the Group since the year ended 31 December 2009.

The significant accounting policies adopted are consistent with those of the audited financial statements for the year ended 31 December 2009, except for the adoption of the following new Financial Reporting Standards ("FRSs"), Amendments to FRSs and Interpretations by the Group with effect from 1 January 2010:

FRS 4	Insurance Contracts
FRS 7	Financial Instruments: Disclosures
FRS 8	Operating Segments
FRS 101	Presentation of Financial Statements (as revised in 2009)
FRS 123	Borrowing Costs
FRS 139	Financial Instruments: Recognition and Measurement
Amendments to FRS 2	Share-based Payment: Vesting Conditions and Cancellations
Amendments to FRS 1	First-time Adoption of Financial Reporting Standards and
and FRS 127	Consolidated and Separate Financial Statements: Cost of an
G.1.G.1.1.G.1.2.	Investment in a Subsidiary, Jointly Controlled Entity or Associate
Amendments to FRS 5	Non-current Assets Held for Sale and Discontinued Operations
Amendment to FRS 8	Operating Segments
Amendment to FRS 107	Cash Flow Statements
Amendment to FRS 108	Accounting Policies, Changes in Accounting Estimates and Errors
Amendment to FRS 110	Events After the Balance Sheet Date
Amendment to FRS 116	Property, Plant and Equipment
Amendment to FRS 117	Leases
Amendment to FRS 118	Revenue
Amendment to FRS 119	Employee Benefits
Amendment to FRS 120	Accounting for Government Grants and Disclosure of Government
	Assistance
Amendment to FRS 123	Borrowing Costs
Amendment to FRS 128	Investments in Associates
Amendment to FRS 129	Financial Reporting in Hyperinflationary Economies
Amendment to FRS 131	Interests in Joint Ventures
Amendments to FRS 132	Financial Instruments: Presentation
Amendment to FRS 134	Interim Financial Reporting
Amendment to FRS 136	Impairment of Assets
Amendment to FRS 138	Intangible Assets
Amendment to FRS 140	Investment Property
Amendments to FRS 139,	Financial Instruments: Recognition and Measurement, Disclosures
FRS 7, and IC	and Reassessment of Embedded Derivatives
Interpretation 9	

Notes to the quarterly report - 30 September 2010

#### A1. Basis of preparation (cont'd)

The significant accounting policies adopted are consistent with those of the audited financial statements for the year ended 31 December 2009, except for the adoption of the following new Financial Reporting Standards ("FRSs"), Amendments to FRSs and Interpretations by the Group with effect from 1 January 2010 (cont'd.):

Improvement to FRSs 2009 Improvement to FRSs (2009)

IC Interpretation 9 Reassessment of Embedded Derivatives
IC Interpretation 10 Interim Financial Reporting and Impairment
IC Interpretation 11 FRS 2 - Group and Treasury Share Transactions

IC Interpretation 13 Customer Loyalty Programmes

IC Interpretation 14 FRS 119 - The Limit on a Defined Benefit Asset, Minimum Funding

Requirements and their Interaction

The above new FRSs, Amendments to FRSs and Interpretations are expected to have no significant impact on the financial statements of the Group and the Company upon their initial application except for the changes arising from the adoption of FRS 7, FRS 8, FRS 101 and FRS 139 as discussed below:

#### a) FRS 8: Operating Segments

Segment Reporting requires a 'management approach', under which segment information is presented on a similar basis to that used for internal reporting purposes. As a result, the Group's external segmental reporting will be based on the internal reporting to the "chief operating decision maker", who makes decisions on the allocation of resources and assesses the performance of the reportable segments. As this is a disclosure standard, there will be no impact on the financial position or results of the Group.

#### b) FRS 101: Presentation of Financial Statements

The revised FRS 101 separates owner and non-owner changes in equity. The statement of changes in equity includes only details of transactions with owners, with all non-owner changes in equity presented in the statement of other comprehensive income. In addition, the Standard introduces the statement of comprehensive income which presents income and expense recognised in the period. This statement may be presented in one single statement, or two linked statements. As this is a disclosure standard, there will be no impact to the financial position or results of the Group.

The Company is exempted from disclosing the possible impact to the financial statements upon the initial application of FRS 7 and FRS 139.

#### A2. Comments about seasonal or cyclical factors

The Group's interim operations were not materially affected by seasonal or cyclical factors.

#### A3. Unusual items due to their nature, size or incidence

There were no unusual items affecting assets, liabilities, equity, net income, or cash flows of the Group during the quarter under review.

#### A4. Changes in estimates

There were no changes in estimates that have had a material effect on the results of the Group in the quarter under review.

(Company No: 592563-P)

Notes to the quarterly report - 30 September 2010

#### A5. Debts and Equity Securities

There were no issuances, cancellations, repurchases, resale and repayments of debt and equity securities during the quarter under review except that the Company repurchased 10,000 shares of its issued share capital from the open market at an average purchase price of RM0.23 per share in the third quarter under review.

As at 30 September 2010, out of the total 660,000,000 issued and fully paid ordinary shares, 270,816 shares were held as treasury shares at an average purchase price of RM0.32 per share. The share buyback transactions were financed by internally generated funds.

#### A6. Dividends paid

No dividends were paid during the quarter under review.

#### A7. Segmental reporting

The core business of the Symphony Group consists of outsourcing services (being business process outsourcing ("BPO") and corporate services). The Group's only information technology ("IT") services business is in solutions and application development.

There are three primary segments which are identified by service offerings as follows:-

- (a) Outsourcing services consisting of BPO services which include contact management solutions providing complete technical helpdesk services and solutions, human resource outsourcing solutions, financial solutions and corporate services which include corporate secretarial, share registration, accounting, administering the process of share issuance and offers for sale in relation to initial public offerings and cheque processing;
- (b) IT services which include sale of computer solution, computer parts, application software and consultancy services; and
- (C) Others which include the business of letting properties to mainly subsidiaries of Symphony, provision of management services and investment holding.

These segments are consistent with the Company's management of business and reflects its internal financial reporting structure and operating focus.

### Primary reporting format

Ougster anded 20 Septem	Outsourcing Services RM'000	IT Services RM'000	Others RM'000	Elimination RM'000	Consolidated RM'000
Quarter ended 30 Septem	<u>IDEL 2010</u>				
Revenue from external					
customers	39,065	923	371	-	40,359
Inter-segment revenue	46	-	2,226	(2,272)	-
Total revenue	39,111	923	2,597	(2,272)	40,359
Segment results Interest income Interest expense Loss before tax Taxation Loss for the period	(2,557)	269	(991)	(6)	(3,285) 161 (568) (3,692) (749) (4,441)

(Company No : 592563-P)

Notes to the quarterly report - 30 September 2010

# A7. Segmental reporting (cont'd.)

Primary reporting format	(cont'd)				
	Outsourcing Services RM'000	IT Services RM'000	Others RM'000	Elimination RM'000	Consolidated RM'000
Quarter ended 30 Septe		11111000	1071 000	14111000	1,111,000
Revenue from external					
customers	40,742	431	-	- (0.4E)	41,173
Inter-segment revenue Total revenue	146 40,888	313 744	386 386	(845) (845)	41,173
Segment results Interest income Interest expense Profit before tax Taxation Profit for the period	3,700	142	(804)	-	3,038 134 (426) 2,746 (461) 2,285
Decided and all 20 Constant	Outsourcing Services RM'000	IT Services RM'000	Others RM'000	Elimination RM'000	Consolidated RM'000
Period ended 30 Septem	10er 2010				
Revenue from external					
customers	122,492	2,570	1,025	-	126,087
Inter-segment revenue Total revenue	200 122,692	2,570	6,676 7,701	(6,876) (6,876)	126,087
101011010100	122,072	2,070	7,701	(0,07 0)	120,007
Segment results Interest income Interest expense Loss before tax Taxation Loss for the period	1,065	818	(4,447)	(26)	(2,590) 485 (1,624) (3,729) (2,518) (6,247)
	Outsourcing	IT			
	Services RM'000	Services RM'000	Others RM'000	Elimination RM'000	Consolidated RM'000
Period ended 30 Septem	<u>iber 2009</u>				
Revenue from external customers	124,555	1,765	-	-	126,320
Inter-segment revenue	264	548	1,157	(1,969)	-
Total revenue	124,819	2,313	1,157	(1,969)	126,320
Segment results Interest income Interest expense Profit before tax	9,995	603	(2,598)	(6)	7,994 482 (1,702) 6,774
Taxation Profit for the period					(1,894) 4,880

(Company No: 592563-P)

Notes to the quarterly report - 30 September 2010

#### A8. Carrying amount of revalued assets

The Group did not carry out any valuation on its property, plant and equipment.

#### A9. Material events subsequent to the balance sheet date

There were no material events subsequent to the end of the quarter under review that have not been reflected in the financial statements.

#### A10. Changes in the composition of the Group

There were no changes in the composition of the Group during the quarter under review.

#### A11. Changes in contingent liabilities or contingent assets

As at 30 September 2010, guarantees extended to third parties amounted to approximately RM7.7 million and this excludes a guarantee to a third party on the performance of a disposed subsidiary of which it is not practical to estimate the contingent liability.

#### A12. Capital commitments

The amount of commitments for the purchase of property, plant and equipment not provided for in the interim financial statements as at 30 September 2010 is as follows:

	RM'000
Approved but not contracted for	4,575
Approved and contracted for	471
	5,046

(Company No: 592563-P)

Notes to the quarterly report - 30 September 2010

#### B. ADDITIONAL INFORMATION REQUIRED UNDER BURSA SECURITIES MAIN MARKET LISTING REQUIREMENTS

#### B1. Review of group results for the quarter ended 30 September 2010

During the quarter under review, the Group recorded a 2.0% decline in revenue from RM41.17 million to RM40.36 million mainly due to the lower transaction volume in the cheque processing business unit further to a client attrition in 2009.

The Group registered a loss before tax of RM3.69 million compared to the profit before tax of RM2.75 million in the previous year corresponding quarter. The loss is attributable to the erosion in margin primarily due to the increased staffing and operating expenses to support expansion in the outsourcing business coupled with the non-recurring move related costs pursuant to the Group's move to its current office in Petaling Jaya.

### B2. Variation of results against the preceding quarter

	Quarter ended		
	30.9.2010 30.6		
	RM'000	RM'000	
Revenue	40,359	44,334	
Profit/(Loss) before tax	(3,692)	573	
Loss after tax and minority interest	(4,569)	(519)	

The current quarter's revenue of RM40.36 million is 9.0% lower than the immediate preceding quarter due to lower revenue contribution from its share issuance and registration and cheque processing businesses. Also, the erosion in margin for reasons described in B1 above from the outsourcing industry further aggravated the Group performance, thus the current quarter loss before tax of RM3.69 million compared to the profit before tax of RM573k.

## B3. Prospects for the Year 2010

The Group anticipates the outsourcing industry to see an encouraging longer term upward trend in terms of business opportunities and growth. However, there are still shorter term challenges on the back of uncertain economic turnaround outside Asia and thus resulting in clients putting pricing and margin pressures on service providers. In addition, the Ringgit appreciation against US and European currencies also impacts exporters of products and services.

With the completion of the investment in physical infrastructure, the Group is currently focusing on investing in its soft infrastructure, namely people and processes, to enable it to chart its next phase of growth. On the back of these continued investments, the external factors mentioned above and also the non-recurring move related costs incurred during the year, the Directors anticipate the performance of its international business to be challenging. Nevertheless, its domestic and capital market related businesses are expected to be better than previous year.

### **B4.** Profit forecast

Not applicable as the Company has not provided a profit forecast for the quarter under review.

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Notes to the quarterly report - 30 September 2010

## **B5**. Taxation

	Individual quarter ended		Cumulative qu	arter ended
	30.9.2010	30.9.2009	30.9.2010	30.9.2009
	RM'000	RM'000	RM'000	RM'000
In respect of				
- current period	(644)	(307)	(2,376)	(1,705)
- prior years	(105)	(103)	(105)	(103)
	(749)	(410)	(2,481)	(1,808)
Deferred taxation	-	(51)	(37)	(86)
Taxation	(749)	(461)	(2,518)	(1,894)

The effective tax rate for the current quarter under review was significantly higher than the statutory tax rate mainly due to the losses of certain subsidiaries which cannot be set-off against taxable profits made by other subsidiaries and certain expenses which are not deductible for tax purpose.

### B6. Sale of unquoted investments and/or properties

There was no sale of unquoted investments or properties during the quarter under review.

### B7. Quoted and marketable securities

There were no acquisition or disposal of quoted investments during the quarter under review.

Details of the investment in quoted and marketable securities held by the Group as at 30 September 2010 are as follows:

	RM'000
Cost	25_
Carrying value	8
Market value	8

#### B8. Status of corporate proposals as at 3 November 2010

There were no outstanding corporate proposals announced but not completed as at 3 November 2010.

## B9. Group borrowings

Group borrowings as at 30 September 2010 were as follows:	RM'000
Short term borrowings	6,134
Long term borrowings	35,814
	41,948

As at 30 September 2010, the Group's borrowings were denominated in Ringgit Malaysia and secured by the following:

- a) negative pledge;
- b) letter of support from the Company; and
- c) assignment of a Sinking Fund Account and a Finance Service Reserve Account.

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Notes to the quarterly report - 30 September 2010

### **B10.** Financial Instruments - Derivatives

As at 30 September 2010, the outstanding derivative financial instrument, which have been entered into by the Group are as follows:

into by the Group are as tollows.	Contract Value	Fair Value	Changes in Fair Value
Foreign Currency Contracts	RM'000	RM'000	RM'000
US dollar - less than 1 year	681	691	(10)

The Group's derivatives are principally in respect of forward foreign currency contracts used to hedge its foreign currency sales.

Derivative financial assets and liabilities are initially recognised, and subsequently measured at fair value. The fair value of the foreign currency contracts is determined using a forward market rate at the end of report period and changes in the fair value is recognised in income statement.

#### Credit Risk

The above financial instruments were executed with creditworthy financial institutions in line with the Group's policy.

#### Cash requirements

The Group will fund the cash requirements of these derivatives from its net cash flow from operating activities when the payments fall due.

#### **B11.** Material litigation

As at 3 November 2010, the Group has no outstanding material litigation which might materially and adversely affect the position or business of the Group.

#### B12. Dividend

There were no dividends declared during the quarter under review.

#### B13. (Loss)/Earnings per share ("EPS")

	Individual quarter ended		Cumulative quarter ended	
	30.9.2010	30.9.2009	30.9.2010	30.9.2009
(Loss)/profit attributable to equity holders of the Company (RM'000)	(4,569)	2,237	(6,710)	4,476
Weighted average number of ordinary shares excluding treasury shares and				
shares held by ESTS	633,698	617,633	628,341	611,652
Basic EPS (sen)	(0.72)	0.36	(1.07)	0.73

By Order of the Board Chin Ngeok Mui Company Secretary 10 November 2010