

5. INFORMATION ON PROMOTERS, SUBSTANTIAL SHAREHOLDERS, DIRECTORS AND KEY SENIOR MANAGEMENT *(Cont'd)*

5.6 DECLARATIONS BY EACH PROMOTERS, DIRECTORS AND KEY SENIOR MANAGEMENT

As at the LPD, none of our Promoters, Directors and Key Senior Management is or was involved in any of the following events, whether within or outside Malaysia:

- (i) a petition under any bankruptcy or insolvency law was filed (and not struck out) against such person or any partnership in which he was a partner, or any corporation of which he was a director or member of key senior management in the last 10 years;
- (ii) disqualified from acting as a director of any corporation, or from taking part directly or indirectly in the management of any corporation;
- (iii) charged or convicted in a criminal proceeding, or is a named subject of a pending criminal proceedings in the last 10 years;
- (iv) any judgment was entered against such person, or finding of fault, misrepresentation, dishonesty, incompetence or malpractice on his part, involving a breach of any law or regulatory requirement that relates to the capital market in the last 10 years;
- (v) the subject of any civil proceeding, involving an allegation of fraud, misrepresentation, dishonesty, incompetence or malpractice on his part that relates to the capital market in the last 10 years;
- (vi) the subject of any order, judgment or ruling of any court, government, or regulatory authority or body, temporarily enjoining him from engaging in any type of business practice or activity;
- (vii) reprimanded or issued any warning by any regulatory authority, securities or derivatives exchange, professional body or government agency in the last 10 years; and
- (viii) any unsatisfied judgment against such person.

5.7 FAMILY RELATIONSHIPS AND ASSOCIATIONS

Save as disclosed below, there are no family relationships and associations among our Promoters, substantial shareholders, Directors and Key Senior Management as at the LPD:

- (i) Dato' Chan Jian Chern, our Managing Director and Chan Yen Min, our Executive Director are siblings. Both of them are our Promoters, Specified Shareholders and substantial shareholders;
- (ii) Chan Yen Min and Koay Song Leng are spouses. Koay Song Leng is also a brother-in-law to Dato' Chan Jian Chern. Both of them are our Executive Directors, Promoters, Specified Shareholders and substantial shareholders;
- (iii) Koay Chor Leng, our Retail Operation Manager, and Koay Song Leng are siblings, and she is also sister-in-law to Chan Yen Min. Both of them are the Specified Shareholders; and
- (iv) Chan Wei Jet, our Business Development and FMCG Manager is a cousin of Dato' Chan Jian Chern and Chan Yen Min.

5.8 SERVICE AGREEMENTS

As at the LPD, none of our Directors and/or Key Senior Management have any existing or proposed service agreement with our Group.

6. INFORMATION ON OUR GROUP

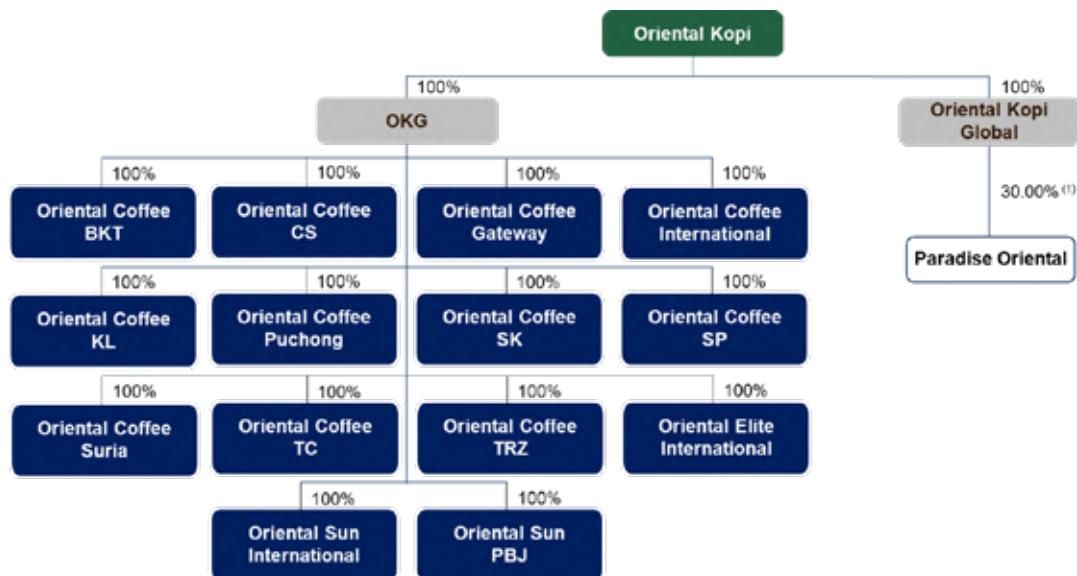
6.1 INFORMATION ON OUR GROUP

6.1.1 Overview and history

Our Company was incorporated in Malaysia under the Act as a private limited company on 23 February 2024 under the name Oriental Kopi Holdings Sdn Bhd and was subsequently converted to a public limited company on 14 May 2024 under our present name Oriental Kopi Holdings Berhad. Our Company is an investment holding company.

Through our Subsidiaries, we are primarily involved in cafe chain operations as well as the distribution and retail of our brands of packaged foods. Our cafe chain operates under the *Oriental Kopi* brand providing F&B services and in-store sales of our brands of packaged foods.

Our corporate Group structure as at the LPD is as follows:



Note:

- (1) On 2 May 2024, OKG had entered into a joint venture agreement with Paradise Group to establish a joint venture company in Singapore named Paradise Oriental to operate F&B outlets under our Group's brand in Singapore. On 30 July 2024, Paradise Group, OKG and Oriental Kopi Global entered into a novation agreement in relation to the joint venture agreement, where it was agreed that OKG will novate its rights, obligations and liabilities under the joint venture agreement to Oriental Kopi Global. As at the LPD, our Group, via our nominated subsidiary Oriental Kopi Global holds 30% shareholdings in Paradise Oriental, and Paradise Group holds 70% shareholdings.

Upon completion of the Acquisitions on 22 November 2024 our Group was formed. Further details of our Subsidiaries and our Joint Venture are set out in Section 6.2 of this Prospectus.

The history of our business can be traced back to the incorporation of Oriental Sun International on 25 August 2020 by our Promoters namely, Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng who held 48.00%, 20.00% and 12.00% equity interest respectively. The remaining shareholder during incorporation was Koay Chor Leng who held 20.00% equity interest, and she is one of our Specified Shareholders and the sibling of Koay Song Leng. After various restructuring and upon completion of the Acquisitions, Oriental Sun International became our fully owned subsidiary.

6. INFORMATION ON OUR GROUP (Cont'd)

In December 2020, we commenced our cafe chain operations with the establishment of the first *Oriental Kopi* cafe in a rented shop lot with a GFA of 6,695 sq. ft. in Johor Jaya, Johor. Subsequently, in May 2021, we expanded our cafe chain operations to a shopping mall where we opened our second *Oriental Kopi* cafe in The Mall, Mid Valley Southkey in Johor.

In December 2020, we also commence in-store sales of packaged foods marketed under our brands, comprising *Oriental Kopi* which is mainly for packaged coffee, and subsequently expanded our product range to include packaged tea and other packaged foods under *Oriental* brand which is mainly for spreads, pastries, instant noodles, as well as others including seasonal packaged foods such as moon cakes. In addition, we expanded our brands of packaged foods business and commenced the distribution of our brands of packaged foods to resellers in February 2021. Since then, we have been distributing our brands of packaged foods to resellers including wholesalers and retailers mainly supermarkets, hypermarkets, minimarkets, and health and beauty stores. We also retail our brands of packaged foods through third-party e-commerce platforms, our website as well as through our specialty retail store.

In November 2021, we set up our first *Oriental Kopi* cafe outside of Johor in a rented shop lot in Bandar Puteri Puchong, Selangor with a total GFA of 6,091 sq. ft.. Subsequently in April 2022, we established a new *Oriental Kopi* cafe in Pavilion Bukit Jalil Mall in Kuala Lumpur. We further expanded our operations by setting up an *Oriental Kopi* cafe at the KLIA 2 Retail Mall (arrival level) in November 2022. As at the LPD, we have established a total of 12 cafes in Klang Valley, 6 cafes in Johor, 1 cafe in Penang and 1 cafe in Singapore in various types of premises including shopping malls, shop lots and airport retail mall with a total GFA of approximately 80,066 sq. ft.. In addition, we have 1 specialty retail store in St. Giles Southkey Hotel in Johor with a total GFA of approximately 620 sq. ft. which commenced operations in April 2024.

In February 2024, we secured our first purchase order for the export sales of our brands of packaged foods including coffee, spreads, pastries and instant noodles to a company involved in e-commerce business in Hong Kong.

On 2 May 2024, we entered into a joint-venture agreement with Paradise Group to expand our *Oriental Kopi* cafe into Singapore through the establishment of a joint venture company where the equity interest of our Group and Paradise Group are 30% and 70% respectively. Paradise Group is a private company based in Singapore, with principal activity as a holding company with restaurant operations. As we do not have any prior experience in operating cafes in Singapore, through the joint venture, our Group can leverage on their facilities and experience of operating a chain of restaurants in Singapore. The first *Oriental Kopi* cafe in Singapore commenced operations in November 2024. Please refer to Section 6.18.2.1 of this Prospectus for further details.

For the Financial Years Under Review and up to LPD, the details of our network of *Oriental Kopi* cafes are as follows:

	FYE 2021	FYE 2022	FYE 2023	FYE 2024	1 October 2024 - LPD
<i>Oriental Kopi</i> cafe					
No. of cafes at the beginning of the period	-	2	5	11	17
New cafes opened during the period	2	3	6	6	3
No. of cafes at the end of the period	2	5	11	17	20

6. INFORMATION ON OUR GROUP (Cont'd)

As at LPD, we have a total of 19 owned-operated cafes in Malaysia and 1 jointly owned and operated cafe in Singapore as follows:

Location/Shopping mall	Our subsidiary companies	Cafe opening dates
Johor		
Taman Johor Jaya ⁽²⁾	Oriental Sun International	December 2020
The Mall, Mid Valley Southkey ⁽²⁾	Oriental Coffee SK	May 2021
AEON Mall Tebrau City ⁽²⁾	Oriental Coffee TC	April 2023
Johor Bahru City Square Mall ⁽²⁾	Oriental Coffee CS	August 2023
AEON Mall Bukit Indah ⁽²⁾	Oriental Coffee SP	September 2024
Paradigm Mall Johor Bahru ⁽²⁾	Oriental Coffee Gateway	November 2024
Klang Valley⁽¹⁾		
Bandar Puteri Puchong, Selangor ⁽²⁾	Oriental Coffee Puchong	November 2021
Pavilion Bukit Jalil Mall, Kuala Lumpur ⁽²⁾	Oriental Sun PBJ	April 2022
Mid Valley Megamall, Kuala Lumpur ⁽²⁾	Oriental Coffee KL	July 2022
KLIA 2 Retail Mall (arrival level), Selangor ⁽²⁾	Oriental Elite International	November 2022
Sunway Pyramid Mall, Selangor ⁽²⁾	Oriental Coffee SP	December 2022
Pavilion Kuala Lumpur Mall, Kuala Lumpur ⁽²⁾	Oriental Coffee BKT	June 2023
KLIA 2 Retail Mall (departure level), Selangor ⁽²⁾	Oriental Coffee SP	July 2023
The Exchange TRX, Kuala Lumpur ⁽²⁾	Oriental Coffee TRZ	November 2023
Suria KLCC Mall, Kuala Lumpur ⁽²⁾	Oriental Coffee Suria	December 2023
IOI City Mall, Putrajaya ⁽²⁾	Oriental Coffee Gateway	January 2024
Pavilion Damansara Heights Mall, Kuala Lumpur ⁽²⁾	Oriental Coffee BKT	August 2024
AEON Mall Cheras Selatan, Selangor ⁽²⁾	Oriental Coffee SP	October 2024
Penang		
Gurney Plaza ⁽²⁾	Oriental Coffee TRZ	June 2024
Singapore		
Bugis Junction, Singapore ⁽³⁾	Oriental Kopi Global ⁽⁴⁾	November 2024

Notes:

- (1) Klang Valley comprises metropolitan Selangor, Kuala Lumpur and Putrajaya.
- (2) Our owned-operated cafe.
- (3) Our jointly owned and operated cafe.
- (4) The cafe was established through a joint venture company in Singapore named Paradise Oriental. As at the LPD, our Group, via our nominated subsidiary Oriental Kopi Global holds 30% shareholdings in Paradise Oriental, and Paradise Group holds 70% shareholdings.

6. INFORMATION ON OUR GROUP (Cont'd)

As at LPD, we have a total of 1 owned-operated specialty retail store in Malaysia as follows:

Location	Our subsidiary companies	Specialty retail store opening dates
Johor		
St. Giles Southkey Hotel	Oriental Coffee SK	April 2024

6.1.2 Accreditations, awards and recognitions

For the Financial Years Under Review and up to the LPD, we obtained the following awards and recognitions:

Year	Key awards and recognitions	Awarding party
2021	Superior Taste Award for our products below: - Classic white coffee (3 stars) - Charcoal roasted white coffee (1 star)	International Taste Institute
2021	Listed in the Malaysia Book of Records for having the thickest egg tart (over the counter, 6 cm)	Malaysia Book of Records Sdn Bhd
2022	Listed in the Malaysia Book of Records for having the most number of egg tarts sold in a day (12,260 pieces)	Malaysia Book of Records Sdn Bhd
2023	Listed in the Malaysia Book of Records for having the most <i>Polo buns</i> sold in a year (1.08 million buns)	Malaysia Book of Records Sdn Bhd
2023	Winner of Asia Pacific Top Excellence Brand Year 2023 - 2025	Asia Pacific Top Excellence Brand Committee
2024	Winner of the most preferred brand F&B Kopitiam Delights in the Brandlaureate Fast Moving Growing, Business and Brands Sustainable Awards 2024	The World Brands Foundation

As at the LPD, we obtained the following certifications:

Year	Certifications	Validity Period
2024	Halal Certificate of Authentication for KLIA 2 Retail Mall (arrival level)	16 May 2024 – 15 May 2026
2024	Halal Certificate of Authentication for KLIA 2 Retail Mall (departure level)	16 May 2024 – 15 May 2026
2024	Halal Certificate of Authentication for Suria KLCC Mall	16 May 2024 – 15 May 2026
2024	Halal Certificate of Authentication for Pavilion Bukit Jalil	1 August 2024 – 31 July 2026
2024	Halal Certificate of Authentication for Sunway Pyramid Mall	1 August 2024 – 31 July 2026
2024	Halal Certificate of Authentication for The Exchange TRX	1 August 2024 – 31 July 2026
2024	Halal Certificate of Authentication for IOI City Mall	16 November 2024 – 15 November 2026
2024	Halal Certificate of Authentication for Pavilion Damansara Heights	16 November 2024 – 15 November 2026

6. INFORMATION ON OUR GROUP (Cont'd)

Year	Certifications	Validity Period
2024	Halal Certificate of Authentication for AEON Mall Tebrau City	1 December 2024 – 30 November 2026

We participated in the Halal in One Programme of AIS. AIS, being our Principal Adviser, Sponsor, Sole Underwriter and Placement Agent, has been providing us with guidance and assistance in securing the Halal certification for our business. As at the LPD, we obtained Halal certificates for 9 out of 17 of our cafes operating during the FYE 2024. In addition, we have halal certifications for all our brands of packaged foods.

Subsequent to the LPD, we had also obtained Halal certificates for another 4 cafes which are operating during the FYE 2024, namely Mid Valley Megamall cafe, Pavilion Kuala Lumpur Mall cafe, Johor Bahru City Square Mall cafe and The Mall, Mid Valley Southkey cafe, making a total of 13 Halal certified cafes. Including the aforementioned 4 cafes, the total revenue contribution from the Halal certified cafes and packaged foods to our Group's total revenue for the FYE 2024 is approximately 88.24%. We will continue to obtain the Halal certificates for the remaining cafes progressively.

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6. INFORMATION ON OUR GROUP (Cont'd)

6.1.3 Our competitive advantages and key strengths

Our competitive advantages and key strengths will provide us with the platform to sustain and grow our business. These are as follows:

(i) We have 2 pillars of business namely our cafe F&B services and packaged foods which provide us with two sources of revenue and diversity in product and service offerings

We are involved in the operation of our *Oriental Kopi* cafe chain, as well as distribution and retail of our brands of packaged foods, giving us two sources of revenue to grow our business as well as to provide some diversification within the F&B industry.

Our cafe F&B services are focused on local cuisines servicing the mass markets, while our brands of packaged foods are sold through our cafes, website, specialty retail store, third party e-commerce platforms, and distributed to resellers who are wholesalers and retailers such as supermarkets, hypermarkets, minimarkets, and health and beauty stores.

	FYE 2021		FYE 2022		FYE 2023		FYE 2024	
	RM'000	%	RM'000	%	RM'000	%	RM'000	%
F&B services ⁽¹⁾	4,866	96.97	45,457	93.45	114,938	86.41	224,912	81.11
Our brands of packaged foods ⁽²⁾	137	2.73	3,145	6.46	14,144	10.63	47,486	17.13
Others ⁽³⁾	15	0.30	42	0.09	3,931	2.96	4,882	1.76
Total revenue	5,018	100.00	48,644	100.00	133,013	100.00	277,280	100.00

Notes:

- (1) Exclude sales of our brands of packaged foods sold through our cafes. For FYE 2024, it also includes a small proportion of sales of egg tarts sold through our specialty retail store which accounted for less than 0.1% of our total revenue for FYE 2024.
- (2) Derived from sales of our brands of packaged foods sold through our cafes, e-commerce platforms, our website, our specialty retail store and distribution to resellers who are wholesalers and retailers. No revenue was recorded from our specialty retail store during FYE 2021, FYE 2022 and FYE 2023 as our first store commenced operations only in April 2024.
- (3) Trading of materials, consumables and equipment. In April 2024, we ceased our trading operations.

Our two sources of revenue through our two business pillars enable us to enlarge our product and service offerings, which also enlarge our total addressable markets to sustain and grow our business.

(ii) Our business is modular and scalable thus facilitating prompt and simplified procedures to expand the number of our cafes

Our cafe chain operations business is modular and scalable which will provide the platform for us to expand our cafe chain business quickly and efficiently. The modularity of our cafe chain operations business is based on our operating model where the supply of intermediate processed food products and ingredients are centrally controlled and provided to each of the cafes, while at the cafe operations level the focus is on the final preparation and cooking of the supplied intermediate processed food products and ingredients, and to serve dine-in and takeaway customers as well as customers' orders through food delivery platform.

6. INFORMATION ON OUR GROUP (Cont'd)

As at the LPD, the purchase of materials such as our brands of packaged foods, dry goods, pastes and ingredients with in-house recipes and consumables are managed by our head office and stored in our centralised warehouse. These materials will be delivered to our centralised warehouse and subsequently delivered to all our cafes using our trucks. As for other materials, our cafe supervisor will place an order directly with our selected third-party suppliers and the goods will be delivered directly to the cafe. Please refer to Section 6.5.2.1(c) of this Prospectus for further details on our inventory control and logistics.

In addition, our operating model also includes centrally controlled administration procedures where the information and communications technology (ICT) F&B service management systems, SOPs, interior layout and theme of the cafe, marketing materials and promotions are provided to each cafe. The provision of the centrally controlled functions can be duplicated for new cafes. Each cafe operates independently and is not reliant on other cafes except for the centrally controlled functions from the head office.

The scalability of our cafe chain operations is based on the following premise:

- we have a centrally controlled function to simplify the process of establishing new cafes;
- we can establish cafes in many urban and suburban areas, subject to certain addressable population size and density, as we target the mass market;
- we have our brand of cafes where our brand awareness and image will provide familiarity to support new cafes in new locations; and
- we have the equivalent of a centralised kitchen through the use of selected third-party suppliers to supply intermediate processed foods to all our cafes.

As at the LPD, our modular and scalable business model applies only to Malaysia. For foreign countries, we will establish a similar operational model with a local centrally controlled function.

The modularity and scalability of our business model will help drive growth for our business.

(iii) **We have direct and indirect distribution channels to optimise our market access**

We serve customers through direct and indirect distribution channels. Our direct distribution channel accounted for 99.20%, 99.17%, 97.90% and 96.34% of our total revenue for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively. Revenue from direct distribution increased at a CAGR of 277.19%, from RM4.98 million in FYE 2021 to RM267.14 million in FYE 2024. Our direct distribution channel strategy is where we sell our products directly to end-consumers who are mainly our dine-in and takeaway customers, and end-consumers who purchase our F&B and our brands of packaged foods through third-party e-commerce platforms and our website. We also sell our products directly to customers through our specialty retail store which commenced operations in April 2024.

We also adopt an indirect distribution channel strategy where we sell our products to resellers who are wholesalers and retailers such as supermarkets, minimarkets, hypermarkets, and health and beauty stores. Revenue from indirect distribution increased by a CAGR of 532.93%, from RM0.04 million in FYE 2021 to RM10.14 million in FYE 2024. Our indirect distribution channel enables us to address a wider market riding on our resellers' network. Through our resellers' network, we can widen our market reach to areas where we are not represented or underrepresented. It also increases our brand visibility to larger potential end-consumers through our resellers' network of retail outlets and customers.

6. INFORMATION ON OUR GROUP (Cont'd)

Having two distribution channels enable us to optimise our market coverage to expand and grow our business domestically and in foreign countries.

(iv) Our cafes are strategically located which enhances our brand visibility, thus driving our business growth

We recorded strong financial performance where our revenue grew from RM5.02 million in FYE 2021 to RM277.28 million in FYE 2024, representing a CAGR of 280.89%, mainly from our cafe chain operations. Our chain of *Oriental Kopi* cafes expanded from 2 cafes in FYE 2021 to 17 cafes in FYE 2024 and continued to expand to 20 cafes as at the LPD.

The strong expansion of our cafe chain operations is supported by our branding and our brand visibility in various malls such as The Exchange TRX, Suria KLCC Mall, Pavilion Kuala Lumpur Mall, Sunway Pyramid Mall and Mid Valley Megamall.

In addition, we secured accolades and awards that enhance our brand equity specifically the *Oriental Kopi* brand including the Superior Taste Award obtained for our classic white coffee and charcoal roasted white coffee in 2021. We are also listed in the Malaysia Book of Records for having the “Thickest Egg Tart (2021)”, “Most Number of Egg Tarts Sold in a Day (2022)”, and “Most *Polo Buns* Sold in a Year (2023)”. Please refer to Section 6.1.2 of this Prospectus for further details on the awards and recognitions obtained by our Group.

(v) We have a dedicated food recipe creation team to develop new and improved menus for our chain of cafes

The development and enhancement of our menu is led by our Head Chef, Ho Poh Chian together with our Managing Director and Executive Directors. This includes trying out various combinations of ingredients and cooking techniques, taking into consideration the local flavour profiles to develop new and improved menu items.

In addition, we conduct in-house tasting and gather customer feedback to refine our menu items as well as to ensure that all new dishes are aligned with our overall brand identity, target market and concept of our cafe chain. We have successfully developed recipe standardisation to ensure all our dishes are prepared the same way across all our cafes to maintain quality and taste consistency, and brand identity. As at the LPD, we have approximately 120 F&B items on the menu for our chain of cafes.

As an F&B service chain operator, the key to product excellence is in their recipes that are liked by end-consumers. As such, the ability to create and enhance our own recipes is one of our key strengths in attracting and retaining customers to build customer loyalty for recurrent business to sustain and grow our business.

(vi) We own and operate all our cafes in Malaysia, enabling us to have control over the quality of products and services

All our cafes in Malaysia are owned and operated by us and supported by our centralised management in our head office. The operations of our cafe chain are guided by SOPs developed by our management that outlines the routine tasks and workflow for the operations of our cafe chain. It provides uniformity in products, services and operations across all cafes to reinforce our brand identity, maintain consistency in food quality as well as provide a positive customer experience.

All our cafes have the same business objectives compared to franchising of cafes where independent operators' objectives may not fully align with our objectives. In addition, we have better control of our cafe employees to ensure well operation of our cafes. However, we may adopt franchising for foreign countries in the future.

6. INFORMATION ON OUR GROUP (Cont'd)

(vii) We have experienced Executive Directors and Key Senior Management team to sustain and continue developing the business

We have experienced Executive Directors and a Key Senior Management team headed by our Managing Director Dato' Chan Jian Chern who contributed significantly to the growth and development of our Group. He is responsible for formulating of the business strategies, including corporate plans, branding and marketing strategies, contributing to the growth of our Group's operations and he brings with him approximately 6 years of experience in the F&B service industry.

We are supported by our Executive Directors and Key Senior Management team including:

- Chan Yen Min, our Executive Director, who brings with her approximately 6 years of experience in the F&B service industry. She is responsible for overseeing finance, procurement, human resource and administration matters;
- Koay Song Leng, our Executive Director, who brings with him approximately 5 years of experience in the F&B service industry. He is responsible for overseeing retail outlet management (including kitchen operations), warehousing and logistics management;
- Goh Ting Keong, our CFO, who brings with him approximately 27 years of experience in audit, accounting and finance matters. He is responsible for the cashflow and financial management as well as implementation of ERP system of our Group. He also oversees the accounting, taxation, company secretarial matters, and internal control functions of our Group;
- Ho Poh Chian, our Head Chef, who brings with him approximately 29 years of experience in culinary and F&B services. He is responsible for the management of our kitchen staff, ordering of ingredients and inspection of our outlets to ensure standard operating procedures, hygiene standards and food quality are maintained. He is also involved in the R&D of our menus;
- Debbie Liew Jing Yi, our Human Resource Manager, who brings with her 7 years of experience in administration and human resources. She is responsible for overseeing the Group's human resources and administration department in relation to managing payroll administration, overall staff recruitment and management;
- Chan Wei Jet, our Business Development and FMCG Manager, who brings with him over 18 years of experience in sales. He is responsible for managing key account customers portfolio and exploring new markets; and
- Koay Chor Leng, our Retail Operation Manager, who brings with her over 19 years of experience in various areas including nutritionist and others. She is responsible for overseeing the operations and business performance of the cafes, managing the scheduling of staff and maintaining customers satisfaction by addressing any complaints made.

We believe our experienced management team will help to sustain our business. Please refer to Sections 5.1.2 and 5.2.8 of this Prospectus for the profiles of our Executive Directors and Key Senior Management.

6. INFORMATION ON OUR GROUP (Cont'd)

6.1.4 Share capital and changes in share capital

As at the LPD, our issued share capital is RM31,797,149.80 comprising 1,581,899,000 ordinary shares.

The details of the changes in our issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of Shares	Consideration	Cumulative issued share capital (RM)	Cumulative no. of Shares
23 February 2024	1,000	Cash	1,000.00	1,000
22 November 2024	1,581,898,000	Otherwise than Cash	31,797,149.80	1,581,899,000

There were no discounts, special terms or instalment payment terms given in consideration of the allotment.

As at the LPD, we do not have any outstanding warrants, options, convertible securities and uncalled capital.

Upon completion of our Listing, our issued share capital will increase to RM215,761,589.80 comprising 2,000,000,000 Shares.

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6. INFORMATION ON OUR GROUP (Cont'd)**6.2 INFORMATION ON OUR SUBSIDIARIES AND JOINT VENTURE**

An overview of our Subsidiaries and Joint Venture are as follows:

Company	Date / Place of incorporation	Principal activities
Oriental Kopi	23 February 2024 / Malaysia	Investment holdings
Subsidiaries		
OKG	26 February 2024 / Malaysia	Investment holdings
Oriental Coffee BKT	16 December 2022 / Malaysia	Cafe operation
Oriental Coffee CS	16 December 2022 / Malaysia	Cafe operation
Oriental Coffee Gateway	3 February 2023 / Malaysia	Cafe operation
Oriental Coffee International	20 April 2021 / Malaysia	Distribution of packaged foods
Oriental Coffee KL	27 January 2022 / Malaysia	Cafe operation
Oriental Coffee Puchong	6 May 2021 / Malaysia	Cafe operation
Oriental Coffee SK	8 April 2021 / Malaysia	Cafe operation
Oriental Coffee SP	28 April 2022 / Malaysia	Cafe operation
Oriental Coffee Suria	16 December 2022 / Malaysia	Cafe operation
Oriental Coffee TC	31 October 2022 / Malaysia	Cafe operation
Oriental Coffee TRZ	16 December 2022 / Malaysia	Cafe operation
Oriental Elite International	14 October 2021 / Malaysia	Cafe operation
Oriental Sun International	25 August 2020 / Malaysia	Cafe operation
Oriental Sun PBJ	14 October 2021 / Malaysia	Cafe operation
Oriental Kopi Global	23 May 2024 / Singapore	Investment holding
Joint Venture		
Paradise Oriental	15 March 2024 / Singapore	Restaurant

Our Group had on 2 May 2024, via OKG entered into a joint venture agreement with Paradise Group to establish a joint venture company in Singapore named Paradise Oriental to operate F&B outlets under our Group's brand in Singapore. On 30 July 2024, Paradise Group, OKG and Oriental Kopi Global entered into a novation agreement in relation to the joint venture agreement, where it was agreed that OKG will novate its rights, obligations and liabilities under the joint venture agreement to Oriental Kopi Global. As at the LPD, our Group, via our nominated subsidiary Oriental Kopi Global holds 30% shareholdings in Paradise Oriental, and Paradise Group holds 70% shareholdings.

6. INFORMATION ON OUR GROUP (Cont'd)**6.2.1 OKG****(a) Background, history and principal activities**

OKG was incorporated on 26 February 2024 in Malaysia under the Act. OKG is principally involved in investment holding and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of OKG is RM1,000.00 comprising 1,000 ordinary shares.

The changes in OKG's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
26 February 2024	1,000	Cash	1,000	1,000.00

As at the LPD, OKG does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

There were no changes to the shareholders of OKG from incorporation date of 26 February 2024 up to the LPD, save for the transfer of 500 shares each from Dato' Chan Jian Chern and Chan Yen Min to Oriental Kopi, upon which OKG became our wholly owned subsidiary.

As at the LPD, the directors of OKG are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, subsequent to the completion of the Acquisitions, OKG is the holding company of our subsidiaries as follows:

No.	Company	Interests held in subsidiary
(1)	Oriental Coffee BKT	100%
(2)	Oriental Coffee CS	100%
(3)	Oriental Coffee Gateway	100%
(4)	Oriental Coffee International	100%
(5)	Oriental Coffee KL	100%
(6)	Oriental Coffee Puchong	100%
(7)	Oriental Coffee SK	100%
(8)	Oriental Coffee SP	100%
(9)	Oriental Coffee Suria	100%
(10)	Oriental Coffee TC	100%
(11)	Oriental Coffee TRZ	100%
(12)	Oriental Elite International	100%
(13)	Oriental Sun International	100%
(14)	Oriental Sun PBJ	100%

6. INFORMATION ON OUR GROUP (Cont'd)

Other than as set out above, OKG does not have any other subsidiary, associate or joint venture as at the LPD.

6.2.2 Oriental Coffee BKT**(a) Background, history and principal activities**

Oriental Coffee BKT was incorporated on 16 December 2022 in Malaysia under the Act.

Oriental Coffee BKT is principally involved in carrying on the business of cafe operations, and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee BKT is RM401,524.70 comprising 500,000 ordinary shares.

The changes in Oriental Coffee BKT's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
16 December 2022	100	Cash	100	100.00
23 June 2023	474,900	Cash	475,000	1,524.70
30 June 2023	25,000	Cash	500,000	401,524.70

As at the LPD, Oriental Coffee BKT does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee BKT is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee BKT and their shareholdings from the incorporation date of 16 December 2022 up to the LPD are as set out below:

Name	As at 16 December 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	55	55	265,000	53	-	-
Chan Yen Min	22	22	105,000	21	-	-
Koay Song Leng	16	16	75,000	15	-	-
Wong Ai Kuen	-	-	25,000	5	-	-
Koay Chor Leng	5	5	15,000	3	-	-
Ho Poh Chian	2	2	15,000	3	-	-
OKG	-	-	-	-	500,000	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Coffee BKT are Dato' Chan Jian Chern, Koay Song Leng and Chan Yen Min.

6. INFORMATION ON OUR GROUP (Cont'd)

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee BKT does not have any subsidiary, associate or joint venture.

6.2.3 Oriental Coffee CS

(a) Background, history and principal activities

Oriental Coffee CS was incorporated on 16 December 2022 in Malaysia under the Act.

Oriental Coffee CS is principally involved in carrying on the business of cafe operations, and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee CS is RM500,303.90 comprising 500,000 ordinary shares.

The changes in Oriental Coffee CS issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
16 December 2022	100	Cash	100	100.00
18 July 2023	474,900	Cash	475,000	100,303.90
20 July 2023	25,000	Cash	500,000	500,303.90

As at the LPD, Oriental Coffee CS does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee CS is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee CS and their shareholdings from the incorporation date of 16 December 2022 up to the LPD are as set out below:

Name	As at 16 December 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	55	55	265,000	53	-	-
Chan Yen Min	22	22	105,000	21	-	-
Koay Song Leng	16	16	75,000	15	-	-
Wong Ai Kuen	-	-	25,000	5	-	-
Koay Chor Leng	5	5	15,000	3	-	-
Ho Poh Chian	2	2	15,000	3	-	-
OKG	-	-	-	-	500,000	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

6. INFORMATION ON OUR GROUP (Cont'd)

As at the LPD, the directors of Oriental Coffee CS are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee CS does not have any subsidiary, associate or joint venture.

6.2.4 Oriental Coffee Gateway**(a) Background, history and principal activities**

Oriental Coffee Gateway was incorporated on 3 February 2023 in Malaysia under the Act.

Oriental Coffee Gateway is principally involved in carrying on the business of cafe operations, and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee Gateway is RM801,524.70 comprising 900,000 ordinary shares.

The changes in Oriental Coffee Gateway's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
3 February 2023	100	Cash	100	100.00
30 June 2023	474,900	Cash	475,000	1,524.70
4 July 2023	25,000	Cash	500,000	401,524.70
22 January 2024	400,000	Cash	900,000	801,524.70

As at the LPD, Oriental Coffee Gateway does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee Gateway is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee Gateway and their shareholdings from the incorporation date of 3 February 2023 up to the LPD are as set out below:

Name	As at 3 February 2023		As at 30 September 2023		As at 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	55	55	265,000	53	477,000	53	-	-
Chan Yen Min	22	22	105,000	21	189,000	21	-	-
Koay Song Leng	16	16	75,000	15	135,000	15	-	-
Wong Ai Kuen	-	-	25,000	5	45,000	5	-	-
Koay Chor Leng	5	5	15,000	3	27,000	3	-	-
Ho Poh Chian	2	2	15,000	3	27,000	3	-	-
OKG	-	-	-	-	-	-	900,000	100

6. INFORMATION ON OUR GROUP (Cont'd)

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Coffee Gateway are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee Gateway does not have any subsidiary, associate or joint venture.

6.2.5 Oriental Coffee International**(a) Background, history and principal activities**

Oriental Coffee International was incorporated on 20 April 2021 in Malaysia under the Act. Oriental Coffee International is principally involved in carrying on the business of distribution of packaged foods and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee International is RM2,500,000 comprising 2,506,155 ordinary shares.

The changes in Oriental Coffee International's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
20 April 2021	100	Cash	100	100.00
7 July 2022	2,374,900	Cash	2,375,000	118,845.00
8 July 2022	125,000	Cash	2,500,000	2,493,845.00
15 August 2024	6,155	Cash	2,506,155	2,500,000

As at the LPD, Oriental Coffee International does not have any outstanding warrants, options, convertible securities or uncalled capital.

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6. INFORMATION ON OUR GROUP (Cont'd)**(c) Substantial shareholder and Directors**

Oriental Coffee International is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee International and their shareholdings for the past three (3) years up to the LPD, are as set out below:

Name	As at 30 September 2021		As at 30 September 2022		As at 30 September 2023		As at 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	54	54	1,350,000	54	1,375,000	55	1,378,385	55	-	-
Chan Yen Min	21	21	525,000	21	500,000	20	501,231	20	-	-
Koay Song Leng	15	15	375,000	15	350,000	14	350,861	14	-	-
Wong Ai Kuen	-	-	125,000	5	125,000	5	125,308	5	-	-
Koay Chor Leng	10	10	125,000	5	75,000	3	75,185	3	-	-
Ho Poh Chian	-	-	-	-	75,000	3	75,185	3	-	-
OKG	-	-	-	-	-	-	-	-	2,506,155	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Coffee International are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee International does not have any subsidiary, associate or joint venture.

6.2.6 Oriental Coffee KL**(a) Background, history and principal activities**

Oriental Coffee KL was incorporated on 27 January 2022 in Malaysia under the Act.

Oriental Coffee KL is principally involved in carrying on the business of cafe operations, and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee KL is RM1,200,069.99 comprising 1,224,000 ordinary shares.

6. INFORMATION ON OUR GROUP (Cont'd)

The changes in Oriental Coffee KL's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
27 January 2022	100	Cash	100	100.00
1 April 2022	1,127,900	Cash	1,128,000	528,069.99
4 April 2022	96,000	Cash	1,224,000	1,200,069.99

As at the LPD, Oriental Coffee KL does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee KL is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee KL and their shareholdings from the incorporation date of 27 January 2022 up to the LPD are as set out below:

Name	As at 27 January 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	52	52	636,480	52	-	-
Chan Yen Min	21	21	244,800	20	-	-
Koay Song Leng	15	15	171,360	14	-	-
Wong Ai Kuen	-	-	61,200	5	-	-
Koay Chor Leng	10	10	36,720	3	-	-
Ho Poh Chian	2	2	36,720	3	-	-
Goh Ting Keong	-	-	12,240	1	-	-
Ng Yee Heng	-	-	12,240	1	-	-
Wong Kang Xian	-	-	12,240	1	-	-
OKG	-	-	-	-	1,224,000	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Coffee KL are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee KL does not have any subsidiary, associate or joint venture.

6.2.7 Oriental Coffee Puchong**(a) Background, history and principal activities**

Oriental Coffee Puchong was incorporated on 6 May 2021 in Malaysia under the Act.

Oriental Coffee Puchong is principally involved in carrying on the business of cafe operations, and has its principal place of business in Malaysia.

6. INFORMATION ON OUR GROUP (Cont'd)**(b) Share capital**

As at the LPD, the issued share capital of Oriental Coffee Puchong is RM1,497,020.00 comprising 1,500,000 ordinary shares.

The changes in Oriental Coffee Puchong's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
6 May 2021	100	Cash	100	100.00
14 July 2022	1,424,900	Cash	1,425,000	1,140,020.00
19 July 2022	75,000	Cash	1,500,000	1,497,020.00

As at the LPD, Oriental Coffee Puchong does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee Puchong is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee Puchong and their shareholdings for the past three (3) years up to the LPD are as set out below:

Name	As at 30 September 2021		As at 30 September 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	54	54	810,000	54	825,000	55	-	-
Chan Yen Min	21	21	300,000	20	300,000	20	-	-
Koay Song Leng	15	15	210,000	14	210,000	14	-	-
Wong Ai Kuen	-	-	45,000	3	45,000	3	-	-
Koay Chor Leng	10	10	75,000	5	45,000	3	-	-
Ho Poh Chian	-	-	30,000	2	45,000	3	-	-
Goh Ting Keong	-	-	15,000	1	15,000	1	-	-
Ng Yee Heng	-	-	15,000	1	15,000	1	-	-
OKG	-	-	-	-	-	-	1,500,000	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Coffee Puchong are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee Puchong does not have any subsidiary, associate or joint venture.

6. INFORMATION ON OUR GROUP (Cont'd)**6.2.8 Oriental Coffee SK****(a) Background, history and principal activities**

Oriental Coffee SK was incorporated on 8 April 2021 in Malaysia under the Act.

Oriental Coffee SK is principally involved in carrying on the business of cafe operations and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee SK is RM1,501,500.00 comprising 1,500,000 ordinary shares.

The changes in Oriental Coffee SK's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
8 April 2021	100	Cash	100	100.00
26 April 2021	999,900	Cash	1,000,000	1,000,000.00
4 August 2022	425,000	Cash	1,425,000	1,297,500.00
5 August 2022	75,000	Cash	1,500,000	1,501,500.00

As at the LPD, Oriental Coffee SK does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee SK is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee SK and their shareholdings for the past three (3) years up to the LPD are as set out below:

Name	As at 30 September 2021		As at 30 September 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	540,000	54	810,000	54	825,000	55	-	-
Chan Yen Min	210,000	21	300,000	20	300,000	20	-	-
Koay Song Leng	150,000	15	210,000	14	210,000	14	-	-
Wong Ai Kuen	-	-	45,000	3	45,000	3	-	-
Koay Chor Leng	100,000	10	75,000	5	45,000	3	-	-
Ho Poh Chian	-	-	30,000	2	45,000	3	-	-
Goh Ting Keong	-	-	15,000	1	15,000	1	-	-
Ng Yee Heng	-	-	15,000	1	15,000	1	-	-
OKG	-	-	-	-	-	-	1,500,000	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Coffee SK are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

6. INFORMATION ON OUR GROUP (Cont'd)**(d) Subsidiary, associate and joint venture**

As at the LPD, Oriental Coffee SK does not have any subsidiary, associate or joint venture.

6.2.9 Oriental Coffee SP**(a) Background, history and principal activities**

Oriental Coffee SP was incorporated on 28 April 2022 in Malaysia under the Act.

Oriental Coffee SP is principally involved in carrying on the business of cafe operations and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee SP is RM1,400,052.81 comprising 1,400,000 ordinary shares.

The changes in Oriental Coffee SP's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
28 April 2022	100	Cash	100	100.00
25 January 2023	1,329,900	Cash	1,330,000	1,000,051.81
26 January 2023	70,000	Cash	1,400,000	1,400,052.81

As at the LPD, Oriental Coffee SP does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee SP is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee SP and their shareholdings from the incorporation date of 28 April 2022 up to the LPD are as set out below:

Name	As at 28 April 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	55	55	770,000	55	-	-
Chan Yen Min	22	22	280,000	20	-	-
Koay Song Leng	16	16	196,000	14	-	-
Wong Ai Kuen	-	-	70,000	5	-	-
Koay Chor Leng	5	5	42,000	3	-	-
Ho Poh Chian	2	2	42,000	3	-	-
OKG	-	-	-	-	1,400,000	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

6. INFORMATION ON OUR GROUP (Cont'd)

As at the LPD, the directors of Oriental Coffee SP are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee SP does not have any subsidiary, associate or joint venture.

6.2.10 Oriental Coffee Suria**(a) Background, history and principal activities**

Oriental Coffee Suria was incorporated on 16 December 2022 in Malaysia under the Act. Oriental Coffee Suria is principally involved in carrying on the business of cafe operations and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee Suria is RM401,524.70 comprising 500,000 ordinary shares.

The changes in Oriental Coffee Suria's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
16 December 2022	100	Cash	100	100.00
18 July 2023	474,900	Cash	475,000	1,524.70
20 July 2023	25,000	Cash	500,000	401,524.70

As at the LPD, Oriental Coffee Suria does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee Suria is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee Suria and their shareholdings from 16 December 2022 up to the LPD are as set out below:

Name	As at 16 December 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	55	55	265,000	53	-	-
Chan Yen Min	22	22	105,000	21	-	-
Koay Song Leng	16	16	75,000	15	-	-
Wong Ai Kuen	-	-	25,000	5	-	-
Ho Poh Chian	2	2	15,000	3	-	-
Koay Chor Leng	5	5	15,000	3	-	-
OKG	-	-	-	-	500,000	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

6. INFORMATION ON OUR GROUP (Cont'd)

As at the LPD, the directors of Oriental Coffee Suria are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee Suria does not have any subsidiary, associate or joint venture.

6.2.11 Oriental Coffee TC**(a) Background, history and principal activities**

Oriental Coffee TC was incorporated on 31 October 2022 in Malaysia under the Act.

Oriental Coffee TC is principally involved in carrying on the business of cafe operations, and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee TC is RM401,524.70 comprising 500,000 ordinary shares.

The changes in Oriental Coffee TC's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
31 October 2022	100	Cash	100	100.00
30 June 2023	474,900	Cash	475,000	1,524.70
4 July 2023	25,000	Cash	500,000	401,524.70

As at the LPD, Oriental Coffee TC does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee TC is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee TC and their shareholdings from the incorporation date of 31 October 2022 up to the LPD are as set out below:

Name	As at 31 October 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	55	55	265,000	53	-	-
Chan Yen Min	22	22	105,000	21	-	-
Koay Song Leng	16	16	75,000	15	-	-
Wong Ai Kuen	-	-	25,000	5	-	-
Koay Chor Leng	5	5	15,000	3	-	-
Ho Poh Chian	2	2	15,000	3	-	-
OKG	-	-	-	-	500,000	100

6. INFORMATION ON OUR GROUP (Cont'd)

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Coffee TC are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee TC does not have any subsidiary, associate or joint venture.

6.2.12 Oriental Coffee TRZ**(a) Background, history and principal activities**

Oriental Coffee TRZ was incorporated on 16 December 2022 in Malaysia under the Act.

Oriental Coffee TRZ is principally involved in carrying on the business of cafe operations, and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Coffee TRZ is RM400,100.00 comprising 1,000,100 ordinary shares.

The changes in Oriental Coffee TRZ's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
16 December 2022	100	Cash	100	100.00
8 January 2024	950,000	Otherwise	950,100	100.00
9 January 2024	50,000	Cash	1,000,100	400,100.00

As at the LPD, Oriental Coffee TRZ does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Coffee TRZ is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Coffee TRZ and their shareholdings from the incorporation date of 16 December 2022 up to the LPD are as set out below:

Name	As at 16 December 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	55	55	56	56	-	-
Chan Yen Min	22	22	22	22	-	-
Koay Song Leng	16	16	16	16	-	-
Koay Chor Leng	5	5	3	3	-	-
Ho Poh Chian	2	2	3	3	-	-

6. INFORMATION ON OUR GROUP (Cont'd)

Name	As at 16 December 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%
Wong Ai Kuen OKG	-	-	-	-	-	-
	-	-	-	-	1,000,100	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Coffee TRZ are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Coffee TRZ does not have any subsidiary, associate or joint venture.

6.2.13 Oriental Elite International**(a) Background, history and principal activities**

Oriental Elite International was incorporated on 14 October 2021 in Malaysia under the Act.

Oriental Elite International is principally involved in carrying on the business as restaurant, carrying on the business of cafe operations, and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Elite International is RM1,905,482.00 comprising 1,581,500 ordinary shares.

The changes in Oriental Elite International's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
14 October 2021	1,000	Cash	1,000	1,000.00
18 July 2022	1,424,000	Cash	1,425,000	1,097,480.00
19 July 2022	75,000	Cash	1,500,000	1,505,480.00
8 February 2023	81,500	Cash	1,581,500	1,905,482.00

As at the LPD, Oriental Elite International does not have any outstanding warrants, options, convertible securities or uncalled capital.

6. INFORMATION ON OUR GROUP (Cont'd)**(c) Substantial shareholder and Directors**

Oriental Elite International is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Elite International and their shareholdings from the incorporation date of 14 October 2021 up to the LPD other than as set out below:

Name	As at 14 October 2021		As at 30 September 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	540	54	810,000	54	823,922	52.10	-	-
Chan Yen Min	210	21	300,000	20	299,299	18.92	-	-
Koay Song Leng	150	15	210,000	14	209,509	13.25	-	-
Koay Chor Leng	100	10	75,000	5	43,195	2.73	-	-
Ho Poh Chian	-	-	30,000	2	47,445	3.00	-	-
Goh Ting Keong	-	-	15,000	1	15,815	1.00	-	-
Ng Yee Heng	-	-	15,000	1	15,815	1.00	-	-
Wong Ai Kuen	-	-	45,000	3	126,500	8.00	-	-
OKG	-	-	-	-	-	-	1,581,500	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Elite International are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Elite International does not have any subsidiary, associate or joint venture.

6.2.14 Oriental Sun International**(a) Background, history and principal activities**

Oriental Sun International was incorporated on 25 August 2020 in Malaysia under the Act.

Oriental Sun International is principally involved in carrying on the business of cafe operations and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Sun International is RM1,501,500.00 comprising 1,500,000 ordinary shares.

6. INFORMATION ON OUR GROUP (Cont'd)

The changes in Oriental Sun International's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
25 August 2020	100	Cash	100	100.00
25 September 2020	999,900	Cash	1,000,000	1,000,000.00
4 August 2022	425,000	Cash	1,425,000	1,297,500.00
5 August 2022	75,000	Cash	1,500,000	1,501,500.00

As at the LPD, Oriental Sun International does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Sun International is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Sun International and their shareholdings for the past three (3) years up to the LPD, other than as set out below:

Name	As at 30 September 2021		As at 30 September 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	540,000	54	810,000	54	825,000	55	-	-
Chan Yen Min	210,000	21	300,000	20	300,000	20	-	-
Koay Song Leng	150,000	15	210,000	14	210,000	14	-	-
Wong Ai Kuen	-	-	45,000	3	45,000	3	-	-
Koay Chor Leng	100,000	10	75,000	5	45,000	3	-	-
Ho Poh Chian	-	-	30,000	2	45,000	3	-	-
Goh Ting Keong	-	-	15,000	1	15,000	1	-	-
Ng Yee Heng	-	-	15,000	1	15,000	1	-	-
OKG	-	-	-	-	-	-	1,500,000	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

As at the LPD, the directors of Oriental Elite International are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Sun International does not have any subsidiary, associate or joint venture.

6. INFORMATION ON OUR GROUP (Cont'd)**6.2.15 Oriental Sun PBJ****(a) Background, history and principal activities**

Oriental Sun PBJ was incorporated on 14 October 2021 in Malaysia under the Act.

Oriental Sun PBJ is principally involved in carrying on the business of cafe operations, and has its principal place of business in Malaysia.

(b) Share capital

As at the LPD, the issued share capital of Oriental Sun PBJ is RM1,490,560.00 comprising 1,500,000 ordinary shares.

The changes in Oriental Sun PBJ's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (RM)
14 October 2021	1,000	Cash	1,000	1,000.00
15 July 2022	1,409,000	Cash	1,410,000	1,184,560.00
18 July 2022	90,000	Cash	1,500,000	1,490,560.00

As at the LPD, Oriental Sun PBJ does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Sun PBJ is an indirect wholly-owned subsidiary of our Company. The shareholders of Oriental Sun PBJ and their shareholdings for the past three (3) years up to the LPD are as set out below:

Name	As at 14 October 2021		As at 30 September 2022		As at 30 September 2023 and 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%	No. of shares held	%
Dato' Chan Jian Chern	540	54	795,000	53	810,000	54	-	-
Chan Yen Min	210	21	300,000	20	300,000	20	-	-
Koay Song Leng	150	15	210,000	14	210,000	14	-	-
Wong Ai Kuen	-	-	45,000	3	45,000	3	-	-
Koay Chor Leng	100	10	75,000	5	45,000	3	-	-
Ho Poh Chian	-	-	30,000	2	45,000	3	-	-
Goh Ting Keong	-	-	15,000	1	15,000	1	-	-
Ng Yee Heng	-	-	15,000	1	15,000	1	-	-
Wong Kang Xian OKG	-	-	15,000	1	15,000	1	1,500,000	100

Please refer to Section 4.1.1.1(a) for further details of the Acquisitions.

6. INFORMATION ON OUR GROUP (Cont'd)

As at the LPD, the directors of Oriental Sun PBJ are Dato' Chan Jian Chern, Chan Yen Min and Koay Song Leng.

(d) Subsidiary, associate and joint venture

As at the LPD, Oriental Sun PBJ does not have any subsidiary, associate or joint venture.

6.2.16 Oriental Kopi Global**(a) Background, history and principal activities**

Oriental Kopi Global was incorporated on 23 May 2024 in Singapore under the Companies Act 1967 of Singapore as a private limited company under its present name.

Oriental Kopi Global is principally an investment holding company and has its principal place of business in Singapore.

(b) Share capital

As at the LPD, the issued share capital of Oriental Kopi Global is SGD1,000 comprising 1,000 ordinary shares.

The changes in Oriental Kopi Global's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (SGD)
23 May 2024	1,000	Cash	1,000	1,000

As at the LPD, Oriental Kopi Global does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Oriental Kopi Global is a wholly-owned subsidiary of our Company. There were no changes to the shareholders of Oriental Kopi Global since its incorporation date of 23 May 2024 up to the LPD.

As at the LPD, the directors of Oriental Kopi Global are Dato' Chan Jian Chern and Ting Thian Fook.

(d) Subsidiary, associate and joint venture

As at the LPD, save for Paradise Oriental, Oriental Kopi Global does not have any subsidiary, associate or joint venture.

6.2.17 Paradise Oriental**(a) Background, history and principal activities**

Paradise Oriental was incorporated on 15 March 2024 in Singapore under the Companies Act 1967 of Singapore as a private limited company under its present name.

Paradise Oriental is principally involved in restaurant business classified under restaurant operators and food caterers.

6. INFORMATION ON OUR GROUP (Cont'd)**(b) Share capital**

As at the LPD, the issued share capital of Paradise Oriental is SGD1,000,000 comprising 1,000,000 ordinary shares.

The changes in Paradise Oriental's issued share capital since incorporation up to the LPD are as follows:

Date of allotment	No. of ordinary shares allotted	Consideration	Cumulative no. of shares	Cumulative share capital (SGD)
15 March 2024	100	Cash	100	100
1 August 2024	69,900	Cash	70,000	70,000
1 August 2024	30,000	Cash	100,000	100,000
8 August 2024	630,000	Cash	730,000	730,000
8 August 2024	270,000	Cash	1,000,000	1,000,000

As at the LPD, Paradise Oriental does not have any outstanding warrants, options, convertible securities or uncalled capital.

(c) Substantial shareholder and Directors

Paradise Oriental is a joint venture of our Group via our wholly-owned subsidiary Oriental Kopi Global. The shareholders of Paradise Oriental and their shareholdings from 15 March 2024 up to the LPD are as set out below:

Name	As at 15 March 2024		As at 30 September 2024		As at LPD	
	No. of shares held	%	No. of shares held	%	No. of shares held	%
Tan Kim Joo	100	100	-	-	-	-
Oriental Kopi Global	-	-	300,000	30	300,000	30
Paradise Group	-	-	700,000	70	700,000	70

As at the LPD, the directors of Paradise Oriental are Dato' Chan Jian Chern, Chan Yen Min, Chua Tee Yeong Eldwin, Chua Jun Yeong Edlan and Tan Kim Joo.

(d) Subsidiary, associate and joint venture

As at the LPD, Paradise Oriental does not have any subsidiary, associate or joint venture.

6. INFORMATION ON OUR GROUP (Cont'd)**6.3 MATERIAL CAPITAL EXPENDITURE AND DIVESTITURES****6.3.1 Material capital expenditures**

Our Group's material capital expenditure or divestitures for the Financial Years Under Review and up to the LPD are as follows:

Capital expenditures	Audited FYE				Unaudited
	2021	2022	2023	2024	1 October 2024 up to the LPD
	RM'000	RM'000	RM'000	RM'000	RM'000
Renovation, electrical installation, and fittings	1,385	3,285	9,632	10,083	2,486
Kitchen equipment	456	948	2,438	2,347	744
Computer and software	65	160	493	570	76
Motor vehicles	-	543	1,717	2,499	80
Forklift and reach truck		49	49	111	-
Total	1,906	4,985	14,329	15,610	3,386

Our material capital expenditure during the Financial Years Under Review and up to the LPD comprised mainly renovation, electrical installation, and fittings, purchase of kitchen equipment and motor vehicles. Our material capital expenditure was primarily funded via a combination of bank borrowings and/or internally generated funds.

During the FYE 2021, our capital expenditure incurred for renovation, electrical installation and fittings amounted to RM1.39 million, were mainly for the set up of our cafes at Taman Johor Jaya and The Mall, Mid Valley Southkey.

During the FYE 2022, our capital expenditure incurred for renovation, electrical installation and fittings amounted to RM3.29 million, were mainly for the set up of our cafes at Bandar Puteri Puchong, Pavilion Bukit Jalil Mall and Mid Valley Megamall as well as our head office and warehousing facility at Puchong.

During the FYE 2023, we incurred capital expenditure for the following:

- (i) renovation, electrical installation and fittings amounted to RM9.63 million, which were mainly for the set up of our cafes at KLIA 2 Retail Mall (arrival level), Sunway Pyramid Mall, Aeon Mall Tebrau City, Pavillion Kuala Lumpur Mall, KLIA 2 Retail Mall (departure level) and Johor Bahru City Square Mall;
- (ii) purchase of kitchen equipment, such as food lift, cooking equipment, coffee machine, freezer and chiller for our cafes amounted to RM2.44 million; and
- (iii) purchase of motor vehicles amounted to RM1.72 million, consists mainly vehicle fleet for Directors and management, and delivery trucks.

6. INFORMATION ON OUR GROUP (Cont'd)

During the FYE 2024, our capital expenditure incurred for renovation, electrical installation and fittings amounted to RM10.08 million, were mainly for the set up of our cafes at The Exchange TRX, Suria KLCC Mall, IOI City Mall, Gurney Plaza Mall, Pavillion Damansara Heights Mall and AEON Mall Bukit Indah. Higher costs were incurred for these cafes due to different specifications and requirements adopted by the shopping malls. The purchase of kitchen equipment amounted to RM2.35 million was to cater for the expansion of the abovementioned cafes. We also incurred capital expenditure for purchase of motor vehicles amounted to RM2.50 million, consists mainly vehicle fleet for Directors and management, and delivery trucks and vehicles.

From 1 October 2024 up to the LPD, our capital expenditure incurred for the renovation, electrical installation and fittings amounted to RM2.49 million, were mainly for the set up of our cafes at AEON Mall Cheras Selatan, Paradigm Mall Johor Bahru and Vivacity Megamall.

6.3.2 Material divestitures

Our Group has no material divestitures for the Financial Years Under Review and up to the LPD.

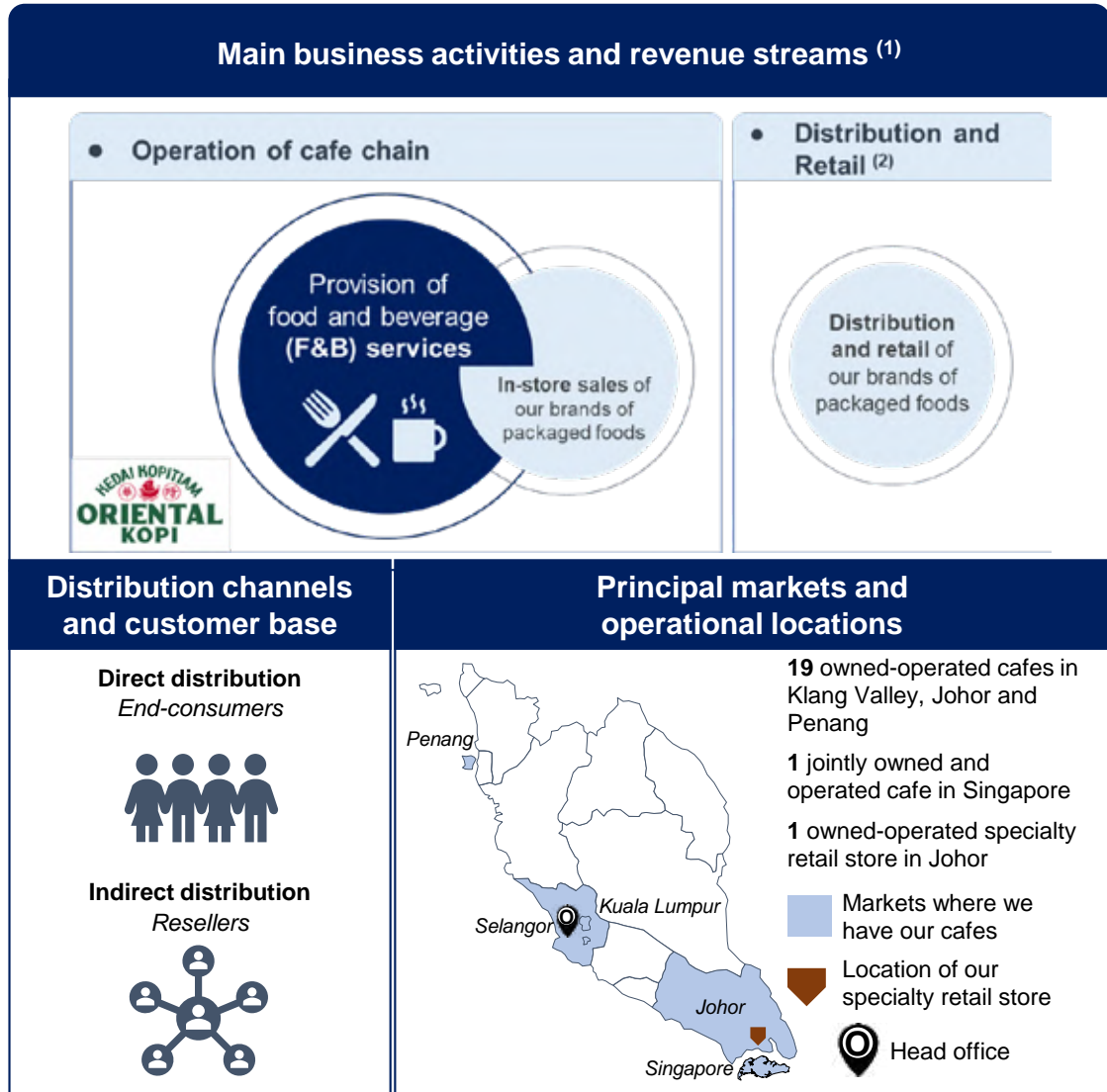
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6. INFORMATION ON OUR GROUP (Cont'd)

6.4 BUSINESS OVERVIEW

6.4.1 Our business model

Our business model is as follows:



Notes:

- (1) Our main business activities are in the operation of cafe chain which accounted for more than 90.00% of our total revenue, and distribution and retail of our brands of packaged foods which accounted for 1.04%, 1.01%, 2.26%, and 4.16% of our total revenue for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively. In addition, a small proportion of our revenue were from trading of materials, consumables and equipment, which contributed 3.00% or less of our total revenue for the Financial Years Under Review. In April 2024, we have ceased our trading operations to related parties. Please refer to Section 9.1 of this Prospectus for further details.
- (2) Include sales of our brands of packaged foods through resellers, third party e-commerce platforms, our website as well as a specialty retail store. We commenced operations of our first specialty retail store in April 2024.

6. INFORMATION ON OUR GROUP (Cont'd)

6.4.2 Business activities and revenue streams

6.4.2.1 Operations of our brand of cafes chain

Our business is focused on the operation of our brand, *Oriental Kopi* cafe chain where its revenue accounted for 98.66%, 98.90%, 94.78%, and 94.08% of our total revenue for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

With our cafe chain, we offer the following services and products to our customers.

- **F&B Services**

Our *Oriental Kopi* cafes provide F&B services focusing on local Malaysian cuisine in a casual cafe setting. We target the mass market and we offer a diverse Malaysian menu comprising mainly local cuisine including hot meals, snacks, pastries, desserts, cold drinks and hot/cold coffee and tea. As at the LPD, we have obtained Halal certificates for 9 of our cafes in the arrival and departure level of KLIA 2 Retail Mall, Suria KLCC Mall, Pavilion Bukit Jalil Mall, Sunway Pyramid Mall, The Exchange TRX, IOI City Mall, Pavilion Damansara Heights Mall and Aeon Mall Tebrau City. As at the LPD, we are in the midst of preparing the application for Halal certifications for our other *Oriental Kopi* cafes progressively in phases and expect to obtain the Halal certifications for all our existing cafes by Q2 2025.

We started our cafe chain operations in December 2020 with our first cafe in Johor. As at the LPD, we have a total of 19 cafes in Malaysia and 1 cafe in Singapore which are located mainly in shopping malls, as well as shop lots and airport retail mall with a combined GFA of approximately 80,066 sq. ft. Our F&B services are focused on dine-in customers supplemented by takeaway and online sales with delivery through a third-party e-commerce platform.

- **In-store sales of own brands of packaged foods**

Within our cafe chain operations, we also sell our brand of packaged foods to end-consumers at our cafes. Our packaged foods are marketed under our brands, comprising *Oriental Kopi* mainly for packaged coffee and tea, and *Oriental* mainly for packaged foods such as spreads, pastries, instant noodles and cooking paste as well as other seasonal packaged foods such as moon cakes.

6.4.2.2 Distribution and retail of our brands of packaged foods

We are also involved in the distribution and retail of our brands of packaged foods. As at the LPD, the types of foods include packaged coffee and tea, spreads, pastries, instant noodles, and cooking paste as well as others including seasonal packaged foods such as moon cakes. We do not manufacture any of these packaged foods, which are manufactured by third parties while we would mainly brand them under our *Oriental* and *Oriental Kopi* brands for sales. We do not distribute or retail any third-party brands of packaged foods. Distribution and retail of our brands of packaged foods accounted for 1.04%, 1.01%, 2.26%, and 4.16% of our total revenue for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

6. INFORMATION ON OUR GROUP (Cont'd)

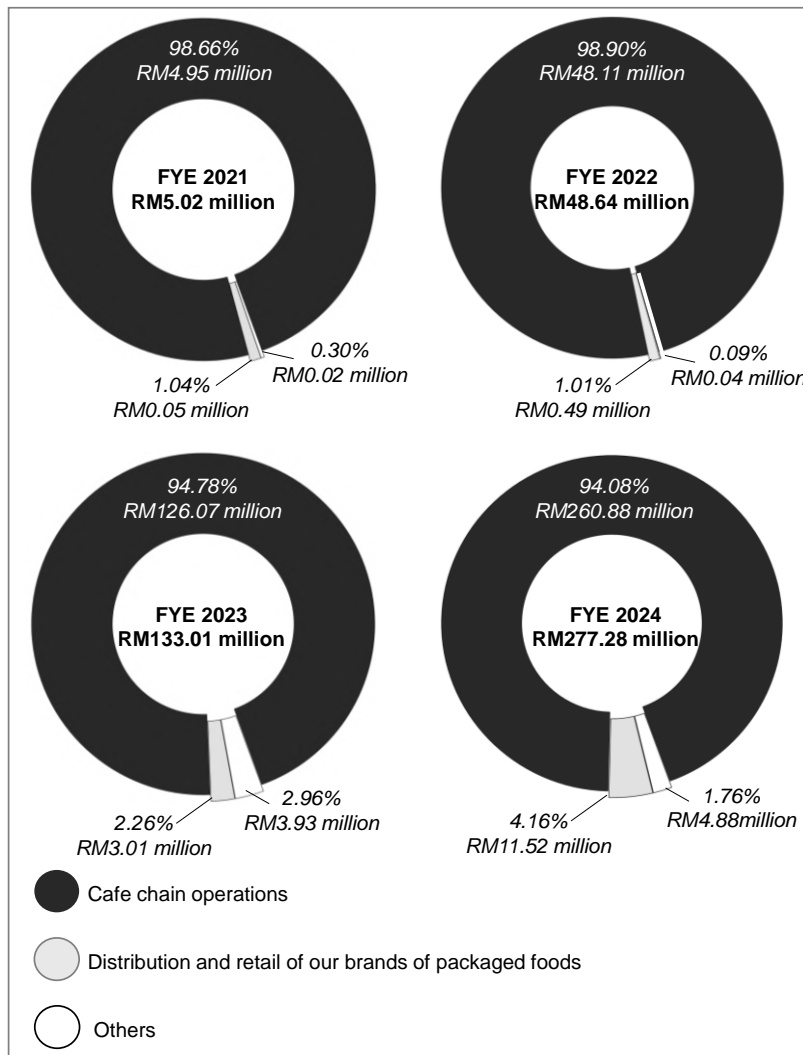
We distribute our brands of packaged foods to resellers including wholesalers and retailers such as supermarkets, hypermarkets, minimarkets, and health and beauty stores that resell our products to their customers. We also have online presence to carry out retail sales of our brands of packaged foods through our website and third-party platforms including Shopee and Lazada. In addition, we retail our brands of packaged foods through our *Oriental Kopi* brand specialty retail store in Johor. Our first specialty retail store commenced operations in April 2024. This store is dedicated to retailing our full range of our brands of packaged foods, as well as ready-to-eat food such as *Oriental* egg tart. We do not carry third-party brand products. We do not provide F&B services in the specialty store.

6.4.2.3 Others

We are also involved in the trading of materials, consumables and equipment including beverage ingredients, food packaging materials and cutlery, as well as kitchen equipment. Our revenue from trading operations accounted for 0.30%, 0.09%, 2.96%, and 1.76% of our total revenue for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively. In April 2024, we ceased our trading operations. Please refer to Section 9.1 of this Prospectus for further details on our trading operations.

6.4.2.4 Revenue streams by business activities and services

For the Financial Years Under Review, our revenue by business activities is depicted below:



6. INFORMATION ON OUR GROUP (Cont'd)

For FYE 2021, FYE 2022, FYE 2023, and FYE 2024, the operation of our brand of cafe chain was the largest revenue contributor accounting for 98.66%, 98.90%, 94.78%, and 94.08% of our total revenue respectively. The remaining revenue was derived from the distribution and retail of our brands of packaged foods and others.

For the Financial Years Under Review, revenue contribution by business activities and services is depicted below:

Business activities	FYE 2021		FYE 2022		FYE 2023		FYE 2024	
	RM'000	%	RM'000	%	RM'000	%	RM'000	%
Cafe chain operations	4,951	98.66	48,108	98.90	126,071	94.78	260,878	94.08
F&B services	4,866	96.97	45,457	93.45	114,938	86.41	(1) 224,912	81.11
In-store sales of packaged foods (2)	85	1.69	2,651	5.45	11,133	8.37	35,966	12.97
Distribution and retail of packaged foods (3)	52	1.04	494	1.01	3,011	2.26	11,520	4.16
Others (4)	15	0.30	42	0.09	3,931	2.96	4,882	1.76
Total revenue	5,018	100.00	48,644	100.00	133,013	100.00	277,280	100.00

Notes:

- (1) It also includes a small proportion of sales of egg tarts sold through our specialty retail store which accounted for less than 0.1% of our total revenue for FYE 2024.
- (2) Refer to in-store sales of our brand of packaged foods in our cafes including packaged coffee and tea, spreads, pastries, instant noodles as well as others including seasonal packaged foods such as moon cakes.
- (3) Include packaged coffee and tea, spreads, pastries, instant noodles as well as others including seasonal packaged foods such as moon cakes.
- (4) Others include trading of materials, consumables and equipment which has ceased in April 2024. Please refer to Section 9.1 of this Prospectus for further details on our trading operations.

6.4.3 Principal markets and operational locations

We mainly operate in Peninsular Malaysia with our head office in Puchong, Selangor. As at the LPD, we have a total of 19 owned-operated cafes in Malaysia, 1 jointly owned and operated cafe in Singapore and 1 specialty retail store under our *Oriental Kopi* brand as follows:

	Klang Valley			Johor	Penang	Singapore	Combined total
	Kuala Lumpur	Selangor	Putrajaya				
Cafe chain operations							
Number of cafes	6	5	1	6	1	1	20
Total GFA (sq. ft.)	25,038	21,405	2,709	24,848	3,199	2,867	80,066
Specialty retail store							
Number of stores	-	-	-	1	-	-	1
Total GFA (sq. ft.)	-	-	-	620	-	-	620

6. INFORMATION ON OUR GROUP (Cont'd)

For the Financial Years Under Review, our revenue segmented by geographical locations of our business operations are as follows:

Revenue	FYE 2021		FYE 2022		FYE 2023		FYE 2024	
	RM'000	%	RM'000	%	RM'000	%	RM'000	%
Cafe chain operations								
• Klang Valley ⁽¹⁾	-	-	28,728	59.06	91,060	68.46	180,922	65.25
• Johor	4,951	98.66	19,380	39.84	35,011	26.32	73,586	26.54
• Penang	-	-	-	-	-	-	6,370	2.29
Sub-total	4,951	98.66	48,108	98.90	126,071	94.78	260,878	94.08
Distribution and retail	52	1.04	494	1.01	3,011	2.26	11,520	4.16
Others	15	0.30	42	0.09	3,931	2.96	4,882	1.76
Total revenue	5,018	100.00	48,644	100.00	133,013	100.00	277,280	100.00

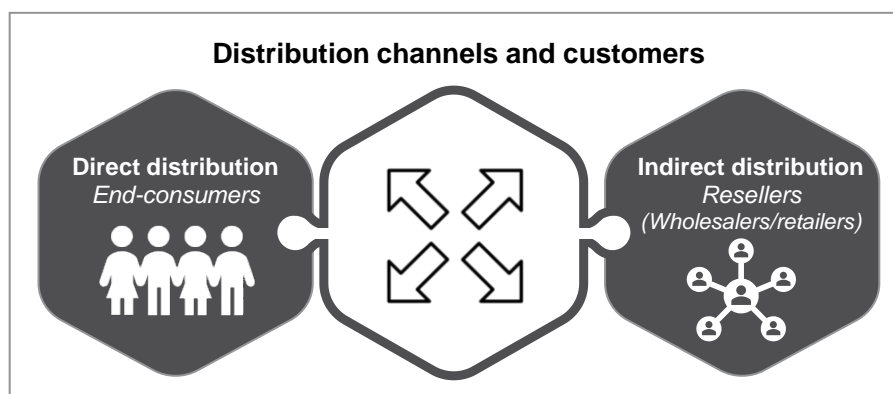
Note:

(1) Klang Valley comprises metropolitan Selangor, Kuala Lumpur and Putrajaya.

For the FYE 2024, we operated 17 cafes, all of which individually accounted for less than 10.00% of our total revenue for FYE 2024. As such, we are not materially dependent on any single cafe.

6.4.4 Distribution channels and customers

We utilise direct and indirect distribution channels for our marketing and sales as follows:



We mainly adopt a direct distribution channel strategy where we sell our products directly to our customers who are end-consumers that:

- dine-in, takeaway customers from our cafes;
- purchase online through third-party e-commerce platforms and our website; and
- purchase from our specialty retail store which commenced operations in April 2024.

We also utilise an indirect distribution channel where we sell our products to intermediaries who are resellers including wholesalers and retailers. Our strategy of using an indirect distribution channel is to gain access to a wider market. One of the key benefits of our indirect channel strategy is using the sales networks of our indirect channel customers to expand our market reach and increase our product visibility and sales to a larger potential end-consumer base without having to invest in human and infrastructure resources.

6. INFORMATION ON OUR GROUP (Cont'd)

For the Financial Years Under Review, our revenue contribution by distribution channels is depicted below:

	FYE 2021		FYE 2022		FYE 2023		FYE 2024	
	RM'000	%	RM'000	%	RM'000	%	RM'000	%
Direct distribution	4,978	99.20	48,242	99.17	130,219	97.90	267,138	96.34
End-consumers								
- Dine-in and takeaway customers ⁽¹⁾	4,066	81.03	46,634	95.87	118,657	89.21	243,351	87.76
- E-commerce platforms ⁽²⁾	897	17.87	1,566	3.22	7,631	5.74	18,905	6.82
- Others ⁽³⁾	15	0.30	42	0.08	3,931	2.95	4,882	1.76
Indirect distribution	40	0.80	402	0.83	2,794	2.10	10,142	3.66
Resellers	40	0.80	402	0.83	2,794	2.10	10,142	3.66
Total revenue	5,018	100.00	48,644	100.00	133,013	100.00	277,280	100.00

Notes:

(1) Includes dine-in and takeaway customers as well as in-store sales of our brands of packaged foods. For FYE 2024, it also includes sales to customers from our specialty retail store which accounted for less than 1.00% of our total revenue in FYE 2024. The specialty retail store commenced operation in April 2024.

(2) Include third-party platform for the delivery of our products from our cafes for off-premises consumption. It also includes third-party platforms and our own website for the distribution of our brands of packaged foods.

The revenue contribution from e-commerce platforms in terms of proportion to our total revenue declined from 17.87% in FYE 2021 to 3.22%, 5.74% and 6.82% in FYE 2022, FYE 2023 and FYE 2024 respectively. Nevertheless, the revenue generated from e-commerce platforms increased from RM0.90 million in FYE 2021 to RM1.57 million, RM7.63 million and RM18.91 million in FYE 2022, FYE 2023 and FYE 2024 respectively. In FYE 2022, FYE 2023 and FYE 2024, the contribution from e-commerce platforms in terms of proportion to our total Group revenue was lower compared to FYE 2021. This was mainly due to the higher revenue growth from dine-in and takeaway customers, as the number of operational cafes increased from 2 cafes in FYE 2021 to 5 cafes in FYE 2022, 11 cafes in FYE 2023 and 17 cafes in FYE 2024.

(3) Include customers from our trading operations which has ceased in April 2024. Please refer to Section 9.1 of this Prospectus for further details on our trading operations.

6.4.5 Mode of operations

6.4.5.1 Cafe chain operations

Our mode of operations for our cafes is based on cash, credit cards, debit cards and e-wallets for sales to end-consumers including dine-in and takeaways, and delivery through e-commerce platforms. For credit cards and debit cards, we typically will receive payments from the issuing financial service providers in the next business day following the transaction date.

6. INFORMATION ON OUR GROUP (Cont'd)

6.4.5.2 Distribution of our brands of packaged foods**Sales of products to resellers**

We sell our brands of packaged foods to our customers who are resellers including wholesalers and retailers. As at the LPD, we distribute our brands of packaged foods through 24 subsisting resellers. The sales of our brands of packaged foods to resellers are based on an outright purchase basis. We will fulfill our customers' orders based on purchase orders issued by them, and we will deliver the products to our customers' specified destinations. The ownership and control of the products will be transferred to the resellers upon their acceptance of the delivered goods. We do not charge our customers for delivery as our product prices would have incorporated delivery costs.

Listing fees and rebates

Generally, we are subjected to various charges and fees imposed by resellers for our brands of packaged foods sold through their retail outlets. They mainly include some combination of the following:

- listing fees for shelf space allocation for our products;
- sales rebates based on agreed rates with each of our customers;
- merchandising support and activity charges based on agreed rates which is commonly for in-store product display and promotional activities such as promotional displays and signages as well as mailer fees for listing our products in their in-store catalogues, and others such as display charges and third-party suppliers' e-commerce portal subscription fees.

The above charges and/or fees are commonly deducted from our invoices.

Return policy

All of our products are inspected by our customers and returns for defective packaging or damaged goods are replaced at our cost.

Product recall policy

As we are involved in the sales of our brands of packaged foods to the public, we may be subjected to product recall either voluntarily by us or mandated by the relevant ministry. The circumstances that may cause a product recall are usually when products are suspected to pose health and/or safety risks to consumers. Such risks may be caused at the production stage or introduced during goods in transit or displayed in retail outlets.

While we have not experienced any product recall during the Financial Years Under Review, we have in place policies and action plans if a product recall is required. Among others, they include the following:

- execute our communications action plan to notify the relevant authorities;
- execute our product retrieval plan to collect all affected stocks from our trade customers and end-consumers, and arrange for their disposal; and
- provide refunds or product replacements to affected customers and end-consumers.

Among others, our product recall plan includes a system of product traceability from the third-party suppliers up to the retail outlets. The system that we implemented for product traceability mainly comprises documentation of the products details including batch number and barcode as well as its distribution channel such as sales through resellers, third party e-commerce platforms or in-store sales. It enables us to trace the movement of the products throughout the supply chain in the event that a product recall is required.

6. INFORMATION ON OUR GROUP (Cont'd)

6.4.5.3 On-line sales**Sales of products through e-commerce platforms and our website**

We sell our brands of packaged foods through third-party e-commerce platforms including Shopee, and Lazada, as well as through our website. Our e-commerce customers will make payments via the e-commerce platforms. The e-commerce platforms will be entitled to a commission at a pre-determined rate of the value of sales transacted on their platform while the remaining transacted amount will be released to us within a week. As for sales made through our website, the customers will pay via payment gateway and/or bank transfer directly to our bank account during the online purchase process.

Return policy

We follow the return policies of third-party e-commerce platforms where the purchases may or may not be eligible for return. As for sales of products through our website, we do not provide any returns for purchases, except in cases where the customer received incorrect items or the product was damaged upon delivery. In the event that a product return is required, customers are allowed to request a return and exchange within 7 and 15 days from delivery of the products through our customer service function at the respective e-commerce platforms or our website. The incorrect or damaged items will be replaced at our cost, and we do not provide cash refund for the goods sold.

Product recall policy

Any product recall will also apply to all our e-commerce platforms and our website customers. The procedures for product recall are as indicated in the Product Recall Policy in Section 6.4.5.2 of this Prospectus.

6.4.5.4 Retail sales**Sales of products through our cafes and specialty retail store**

We also sell our brands of packaged foods through our cafes and specialty retail store where the mode of operations is based on cash, credit cards, debit cards and e-wallets. For credit cards and debit cards, we will receive payments from the issuing financial service providers in the next business day following the transaction date.

Return policy

As our products are foods, we do not provide any returns for purchases made through our specialty retail store, except in cases where the customer received incorrect item or the product was damaged. In the event that a product return is required, customers are allowed to request a return and exchange within 7 days from date of purchase at our specialty retail store. The incorrect or damaged items will be replaced at our cost, and we do not provide cash refund for the goods sold.

Product recall policy

Any product recall will also apply to all our specialty retail customers. The procedures for product recall are as indicated in the Product Recall Policy in Section 6.4.5.2 of this Prospectus.

6. INFORMATION ON OUR GROUP (Cont'd)

6.5 BUSINESS ACTIVITIES, PRODUCTS AND SERVICES

6.5.1 Cafe chain operations

Our business is focused on cafe chain operations where we provide F&B services mainly for on-premises consumption as well as takeaway and delivery. We operate our cafe chain under our *Oriental Kopi* brand.

Revenue contribution from our cafe chain operations accounted for 98.66%, 98.90%, 94.78%, and 94.08% of our total revenue for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

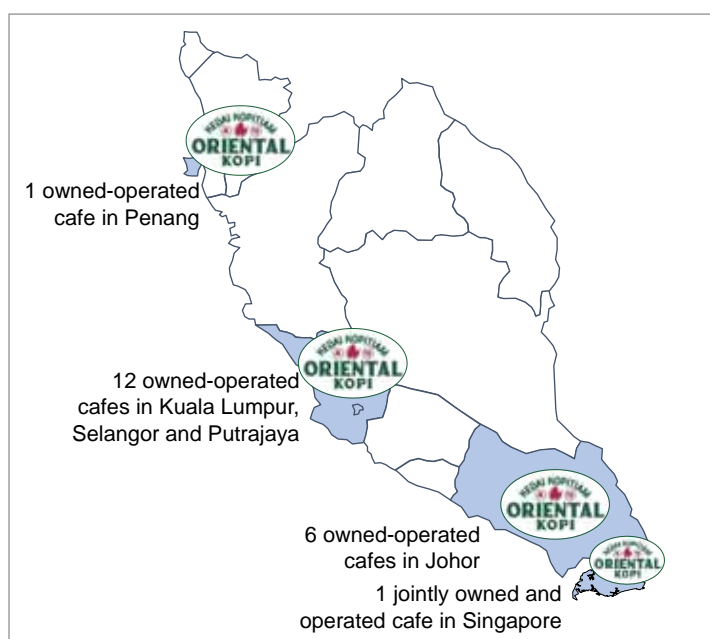
As at the LPD, we have a chain of 19 owned-operated cafes in Kuala Lumpur, Selangor, Putrajaya (Klang Valley), Johor and Penang. In addition, as at

the LPD, we have 1 jointly owned and operated cafe in Singapore. The cafe in Singapore was established through a joint venture agreement with Paradise Group. Please refer to Section 6.2 of this Prospectus for the details of the Joint Venture.

As at the LPD, we have 16 cafes located in shopping malls, 2 cafes located in shop lots and 2 cafes located in airport retail mall. For cafes located in shopping malls and shop lots, the regular operating hours vary but mainly from 7.30 am to 10.00 pm, seven days a week catering to breakfast, brunch, lunch, afternoon tea and dinner. For cafes located in airport retail mall, the regular operating hours is from 4.00 am to 10.00 pm for KLIA 2 Retail Mall (departure level) and from 8.00 am to 12.00 am for KLIA 2 Retail Mall (arrival level), seven days a week.

Our cafes also cater to off-premises consumption including takeaway orders from diners or walk-in customers, or orders through a third party e-commerce platform, namely GrabFood.

Our *Oriental Kopi* cafes as at the LPD



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6. INFORMATION ON OUR GROUP (Cont'd)

(a) Central theme and brand identity

The central theme of our *Oriental Kopi* cafes is based on Nanyang-styled coffee shop serving mainly local cuisine and beverages in a contemporary setting. Nanyang, a Chinese term, mainly refers to the countries of Southeast Asia.

The interior design of our cafes is based on retro design which is past styles and elements incorporated into a contemporary setting. We also retained the Nanyang theme comprising white and dark green forming the core colour palette for the overall design of our cafes. This theme is also carried through the packaging of our brands of packaged foods.



(b) Our cafe menu

Our cafe menu is designed to cater to the mass market. We focus on local F&B cuisine comprising hot meals, snacks, pastries, desserts and non-alcoholic hot and cold beverages. In addition, we have some vegetarian options on our menu. All the F&B on our menu are cooked or prepared to order in our kitchen in each cafe. Our food ingredients comprise pre-prepared sauces, pastes or mixed condiments, which are then mixed with other ingredients and fresh produce before they are cooked or prepared to the final ready-to-eat dish or item.

As at the LPD, we obtained Halal certifications for 9 of our cafes in the arrival and departure level of KLIA 2 Retail Mall, Suria KLCC Mall, Pavilion Bukit Jalil Mall, Sunway Pyramid Mall, The Exchange TRX, IOI City Mall, Pavilion Damansara Heights Mall and Aeon Mall Tebrau City as part of our initiative to better cater to the mass market. As at the LPD, we are in the midst of preparing the application for Halal certifications for our other *Oriental Kopi* cafes progressively in phases.

6. INFORMATION ON OUR GROUP (Cont'd)

Some of the signature products on our *Oriental Kopi* menu include the following:



- **Oriental Coffee** which is a blend of mainly Robusta and a smaller proportion of Arabica, and Liberica coffee beans, brewed in a specific ratio formulated by our chef for optimum fragrance, flavour, body, taste and mouth-feel. Our Oriental Coffee is brewed in our respective cafes and can be served cold or hot.
- **Oriental Egg Tart** with flaky and crispy crust filled with approximately 6 cm thick caramelised egg fillings. We are listed in the Malaysia Book of Records for having the thickest egg tart in 2021 as well as the most number of egg tarts sold in a day in Malaysia in 2022. Our *Oriental* Egg Tarts are freshly baked daily in each of our cafes.
- **Oriental Polo Bun** which is a buttery bun with a golden crispy bun topper and is often eaten with butter slices, honey or condensed milk. In 2023, we were listed in the Malaysia Book of Records for having the most “polo” buns sold in a year in Malaysia. Our *Oriental* Polo Bun is freshly baked in each of our cafes daily.



Oriental Egg Tart



Oriental Polo Bun



6. INFORMATION ON OUR GROUP (Cont'd)

In addition to our signature products, some of the F&B products that we offer in our *Oriental Kopi* cafes include the following:

Nasi Lemak



Penang Prawn Mee



Chicken Hor Fun



Laksa Mee



Char Kuey Teow



Dry Curry Chicken Mee Pok



6. INFORMATION ON OUR GROUP (Cont'd)

Nanyang Curry



Mee Siam



Prawn Fried Rice



Rendang Chicken Nasi Briyani



Chicken Herbal Soup with Rice



Nanyang Curry Chicken Kampung MeeHoon



6. INFORMATION ON OUR GROUP (Cont'd)

Hainanese Chicken Rice



Dry Noodles (Original / Spicy)



Vegetarian Minced Rice



Gong Bao Mushroom Rice



Nanyang Curry Fish Ball



Penang Fruit Rojak



6. INFORMATION ON OUR GROUP (Cont'd)

Kaya toast



Cendol



Mango Ice



Mango Sago



Kopi C



Kopi O



6. INFORMATION ON OUR GROUP (Cont'd)

Hainanese Cham



Kopi Butter



Desserts



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6. INFORMATION ON OUR GROUP (Cont'd)**(c) Our brands of packaged foods in our cafes**

We also have a range of packaged foods under our *Oriental* or *Oriental Kopi* brands available in all our cafes for dine-in, walk-in and third party e-commerce customers. Our range of packaged foods includes packaged coffee and tea, spreads, pastries, instant noodles, cooking pastes as well as others including seasonal packaged foods such as moon cakes.

Our packaged foods are displayed in the counters near our POS registers as well as in stand-alone kiosk for our *Oriental Kopi* The Mall, Mid Valley Southkey cafe and *Oriental Kopi* Gurney Plaza cafe.

Our revenue from the in-store sales of our brands of packaged foods from our cafes accounted for 1.69%, 5.45%, 8.37%, and 12.97% of our total revenue for FYE 2021, FYE 2022, FYE 2023, and FYE 2024 respectively.

Our brands of packaged foods sold at our cafes



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6. INFORMATION ON OUR GROUP (Cont'd)

For the Financial Years Under Review, the same-cafe sales growth of our cafes that were in operation for at least 12 months for two consecutive years are as below:

	FYE 2021	FYE 2022	FYE 2023	FYE 2024
Same cafe sales growth (%) ⁽¹⁾				
- <i>Johor</i>	-	-	41.31	30.92
- <i>Selangor</i>	-	-	-	⁽³⁾ (12.95)
- <i>Kuala Lumpur</i>	-	-	-	3.72
Number of cafes included in the calculation ⁽²⁾	-	-	2	5

Notes:

- (1) The same-store sales growth is calculated only for all cafes that have two consecutive full years of operations (referred to as "qualified cafes") and is calculated as follows:
- Sum of total revenue from all qualified cafes for the specified year (referred to as "B");
 - Sum of total revenue from all qualified cafes for the year before the specified year (referred to as "A");
 - Same-store growth for the specified year = $((B - A)/A) \times 100\%$; and
 - Note that the number of cafes for "A" and "B" is the same.
- (2) The number of cafes included in the same store growth must have at least two consecutive full-year operations.
- (3) The same cafe sales growth from Selangor was based on the revenue from our cafe in Bandar Puteri Puchong, which has been in operation for at least 12 months for 2 consecutive financial years.

The decline in the sales at this cafe in FYE 2024 was mainly due to the availability and commencement of other *Oriental Kopi* cafes in the same state. There was only 1 *Oriental Kopi* cafe available in Selangor namely the cafe in Bandar Puteri Puchong in FYE 2022 before expanding to a total of 4 cafes in FYE 2023 and FYE 2024. Hence, our customers have a wider choice of 4 *Oriental Kopi* cafe locations to visit during FYE 2024.

In addition, the *Oriental Kopi* Bandar Puteri Puchong is located in a shop lot compared to our other *Oriental Kopi* cafes in Selangor which are located in shopping malls. There may also be a preference towards our cafes located in shopping malls as compared to shop lot setting. Nevertheless, our overall revenue from our cafe chain operations in the state of Selangor increased from RM16.26 million in FYE 2022 to RM49.76 million and RM81.82 million in FYE 2023 and FYE 2024 respectively.

We commenced our cafe chain operations business in December 2020. As at the FYE 2024, only 5 cafes are in operation for at least 12 months for 2 consecutive financial years, namely the 2 cafes located at Johor Jaya and The Mall, Mid Valley Southkey in Johor, 2 cafes located at Pavilion Bukit Jalil Mall and Mid Valley Megamall in Kuala Lumpur as well as 1 cafe located at Bandar Puteri Puchong in Selangor. As such, the same store sales growth is not reflective of the underlying business performance of our Group due to the short operation period of our cafes.

6. INFORMATION ON OUR GROUP (Cont'd)

(d) Our Network of *Oriental Kopi* cafes

As at the LPD, we have a chain of 19 owned-operated *Oriental Kopi* cafes in Kuala Lumpur, Selangor, Putrajaya, Johor and Penang. In addition, as at the LPD, we have 1 jointly owned and operated *Oriental Kopi* cafe in Singapore.

***Oriental Kopi* Taman Johor Jaya (Johor)**



Type of premises : Shop lot
 GFA ⁽¹⁾ : 6,695 sq. ft.
 Commencement date : December 2020 (FYE 2021)

***Oriental Kopi* The Mall, Mid Valley Southkey (Johor)**



Type of premises : Shopping mall
 GFA ⁽¹⁾ : 2,427 sq. ft.
 Commencement date : May 2021 (FYE 2021)

***Oriental Kopi* Bandar Puteri Puchong (Selangor)**



Type of premises : Shop lot
 GFA ⁽¹⁾ : 6,091 sq. ft.
 Commencement date : November 2021 (FYE 2022)

6. INFORMATION ON OUR GROUP (Cont'd)

Oriental Kopi Pavilion Bukit Jalil Mall (Kuala Lumpur)



Type of premises : Shopping mall
 GFA ⁽¹⁾ : 3,670 sq. ft.
 Commencement date : April 2022 (FYE 2022)

Oriental Kopi Mid Valley Megamall (Kuala Lumpur)



Type of premises : Shopping mall
 GFA ⁽¹⁾ : 3,025 sq. ft.
 Commencement date : July 2022 (FYE 2022)

Oriental Kopi KLIA 2 Retail Mall (arrival level) (Selangor)



Type of premises : Airport retail mall
 GFA ⁽¹⁾ : 4,006 sq. ft.
 Commencement date : November 2022 (FYE 2023)

6. INFORMATION ON OUR GROUP (Cont'd)

Oriental Kopi Sunway Pyramid Mall (Selangor)



Type of premises : Shopping mall
GFA ⁽¹⁾ : 4,323 sq. ft.
Commencement date : December 2022 (FYE 2023)

Oriental Kopi Aeon Mall Tebrau City (Johor)



Type of premises : Shopping mall
GFA ⁽¹⁾ : 3,077 sq. ft.
Commencement date : April 2023 (FYE 2023)

Oriental Kopi Pavilion Kuala Lumpur Mall (Kuala Lumpur)



Type of premises : Shopping mall
GFA ⁽¹⁾ : 3,536 sq. ft.
Commencement date : June 2023 (FYE 2023)

6. INFORMATION ON OUR GROUP (Cont'd)

***Oriental Kopi* KLIA 2 Retail Mall (departure level) (Selangor)**



Type of premises : Airport retail mall
 GFA ⁽¹⁾ : 4,582 sq. ft.
 Commencement date : July 2023 (FYE 2023)

***Oriental Kopi* Johor Bahru City Square Mall (Johor)**



Type of premises : Shopping mall
 GFA ⁽¹⁾ : 5,794 sq. ft.
 Commencement date : August 2023 (FYE 2023)

***Oriental Kopi* The Exchange TRX (Kuala Lumpur)**



Type of premises : Shopping mall
 GFA ⁽¹⁾ : 4,058 sq. ft.
 Commencement date : November 2023 (FYE 2024)

6. INFORMATION ON OUR GROUP (Cont'd)

Oriental Kopi Suria KLCC Mall (Kuala Lumpur)



Type of premises : Shopping mall
GFA ⁽¹⁾ : 3,508 sq. ft.
Commencement date : December 2023 (FYE 2024)

Oriental Kopi IOI City Mall (Putrajaya)



Type of premises : Shopping mall
GFA ⁽¹⁾ : 2,709 sq. ft.
Commencement date : January 2024 (FYE 2024)

Oriental Kopi Gurney Plaza Mall (Penang)



Type of premises : Shopping mall
GFA ⁽¹⁾ : 3,199 sq. ft.
Commencement date : June 2024 (FYE 2024)

6. INFORMATION ON OUR GROUP (Cont'd)

Oriental Kopi Pavilion Damansara Heights Mall (Kuala Lumpur)



Type of premises : Shopping mall
GFA ⁽¹⁾ : 7,241 sq. ft.
Commencement date : August 2024 (FYE 2024)

Oriental Kopi Aeon Mall Bukit Indah (Johor)



Type of premises : Shopping mall
GFA ⁽¹⁾ : 2,546 sq. ft.
Commencement date : September 2024 (FYE 2024)

Oriental Kopi Aeon Mall Cheras Selatan (Selangor)



Type of premises : Shopping mall
GFA ⁽¹⁾ : 2,403 sq. ft.
Commencement date : October 2024 (FYE 2025)

6. INFORMATION ON OUR GROUP (Cont'd)

Oriental Kopi Paradigm Mall Johor Bahru (Johor)



Type of premises : Shopping mall
 GFA ⁽¹⁾ : 4,309 sq. ft.
 Commencement date : November 2024 (FYE 2025)

Oriental Kopi Bugis Junction (Singapore)



Type of premises : Shopping mall
 GFA ⁽¹⁾ : 2,867 sq. ft.
 Commencement date : November 2024 (FYE 2025)

Note:

(1) GFA includes dining, storage, kitchen, beverage counter and pastries counter area.

6.5.2 Cafe chain management and operations

Our business is focused on cafe chain operations, which comprise two aspects as follows:

- cafe chain management; and
- cafe chain operations.

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6. INFORMATION ON OUR GROUP (Cont'd)

6.5.2.1 Cafe chain management

Our cafe chain management is focused on centralised management of our chain of cafes. It provides uniformity in products and operations across all cafes to reinforce our brand identity as well as provide a positive customer experience. Our cafe chain management is focused on the following areas:

(a) Menu and recipe

The menu of our cafe chain takes into consideration our target market's tastes and preferences as well as the central theme of our cafe chain. The menu of *Oriental Kopi* offers Nanyang-Malaysian fusion cuisine and beverages. The recipes in our menu are either developed in-house or developed together with third-party suppliers. Generally, it involves the selection of ingredients, determining the culinary techniques and cooking methods as well as various rounds of tasting and improving the recipe before any food or beverage is added to our menu.

As at the LPD, we have approximately 120 F&B items on the menu for our chain of cafes. We own the recipes of all our F&B. As at the LPD, we have entered into 10 non-disclosure agreement (“**NDA**s”) with our third-party suppliers for the key ingredients in those recipes including coffee powder, pre-prepared sauces, pastes as well as our brands of packaged foods to protect the recipes from being disclosed to any third party. Generally, the NDAs contain confidentiality provisions to restrict our third-party suppliers from disclosing any confidential information (such as our recipes and specifications) without our consent, and the NDAs continue to be valid after termination. Depending on the terms agreed with our third-party suppliers, we may be subject to a minimum order quantity for some of the key ingredients and our brands of packaged foods.

In addition, as part of our measures to protect our recipes from being disclosed to any third party during the day-to-day operations in our cafe kitchen, the recipes of our F&B are divided into parts where only a specific part of the recipe will be disclosed to the relevant personnel responsible for the preparation. For example, the formulation of curry paste is only disclosed to our third-party suppliers while the additional ingredients and their respective ratio are only made known to our master and assistant chefs in each of the cafes, while the preparation of the curry mee is only disclosed to our kitchen personnel. As such, none of our master and assistant chefs or kitchen personnel have full access to the recipes and only authorised personnel have access to the complete recipes.

(b) Selecting F&B third-party suppliers

The selection of F&B ingredients and product third-party suppliers is one of the key aspects in ensuring the uninterrupted and prompt supply of quality products for our F&B served in our cafes as well as manufactured packaged foods.

For our cafe-prepared food operations, our third-party suppliers are focused on the preparation of pastes and ready-to-use combinations of ingredients according to our recipes for cooked foods. Please refer to Section 6.13 of this Prospectus for the further details on the input materials that we purchased from our third-party suppliers.

For our brands of packaged foods, our third-party suppliers are responsible for the manufacture of the entire product including packaging them ready to be sold directly to end-consumers.

6. INFORMATION ON OUR GROUP (Cont'd)

Some of the criteria we consider when selecting third-party suppliers for our cafe chain operations and our brands of packaged foods include, among others, the following:

- track record;
- financial strength;
- adequate facilities and equipment;
- supply chain of raw and input materials including freshness, hygiene and quality;
- cleanliness and hygiene in the preparation and cooking of F&B;
- logistics;
- relevant food manufacturing certifications including GMP, HACCP and Halal certifications;
- value-added services; and
- pricing and commercial terms.

Before engaging our third-party suppliers, we will conduct factory site visits to ensure the facilities and operations are clean, hygienic, safe and in compliance with various certifications and standards. We also carry out periodic visits to inspect our third-party suppliers' operations.

(c) Inventory control and logistics

The procurement of our materials is carried out either by our head office or directly by our cafes depending on the types of materials. The materials that are procured by the head office are either delivered to our centralised warehouse or directly to the cafes by our third-party suppliers. These comprised mainly the following:

- our brands of packaged foods;
- dry goods such as rice, dried rice noodles, cooking oil, sauces and others;
- pastes and ingredients with in-house recipes;
- bakery products and frozen foods; and
- consumables such as plastic cups, lids, food containers and others.

Our centralised warehouse has the storage space for dry and frozen goods.

Based on the inventory levels of materials in the cafe, the cafe supervisor will submit a request for the replenishment of materials via a mobile application daily. Typically, the materials will be delivered to the cafe the next day after our warehouse has received the requisition list. We use our trucks to collect the goods from our centralised warehouse in Selangor and deliver them to all our cafes in Peninsular Malaysia. As at the LPD, we have 3 vans and 11 trucks (including 7 refrigerated trucks and 4 box trucks).

For goods stored in our warehouse, we will place orders with our third-party suppliers when our centralised warehouse inventory level declines to a certain threshold. Typically, we will provide a 2 to 3-month rolling forecast to our third-party suppliers which are mainly based on a combination of estimated sales demand and our level of inventory for some of the key ingredients such as coffee powder to provide our third-party suppliers with sufficient time to plan their production and delivery schedule. The rolling forecasts are not contractually binding and it is merely to provide our third-party suppliers with an indication to ensure uninterrupted supply of their respective products.

As for materials that are procured directly by our cafes, these orders are placed by our cafe supervisors. These materials mainly include fresh chilled and ambient temperature F&B ingredients, dry foods, consumables and other non-food items. Please refer to Section 6.9.1.3 of this Prospectus for further details on our inventory management by our cafes.

6. INFORMATION ON OUR GROUP (Cont'd)

The procurement of all input materials, consumables and finished products is based on our centralised purchasing policy and management. This enables us to obtain volume discounts from our approved panel of third-party suppliers as well as to monitor our procurement costs, optimise our inventory and minimise wastage from expired produce.

(d) Establishing new cafes

The establishment of a new cafe involves the consideration of key factors including, among others, the location of the cafe, demographics and population size, footfall of the area, market demand and competition landscape of the area. We will conduct research and analysis to evaluate the feasibility of establishing any new cafe.

For locations in shopping malls and airport retail mall, these data and information are provided by the operators of these retail facilities. Our future focus on cafe locations will mainly be in established shopping malls.

Once the location for the establishment of a new cafe is confirmed, we will engage third-party interior design companies and other contractors for the renovation and interior fit-up of our cafe.

As at the LPD, we have 16 cafes located in shopping malls, 2 cafes located in shop lots and 2 cafes located in airport retail mall. We established most of our cafes in shopping malls mainly due to the higher foot traffic, which is important in building our brand awareness and exposure. In addition, shopping malls provide convenience and accessibility for our customers.

(e) Cash management

Cash management mainly focuses on overseeing and coordinating financial processes such as cash handling to ensure accuracy, transparency and security across all our cafes. We have policies and SOP for cash handling which are practised by our cafes to ensure consistency and minimise errors, thefts and burglaries.

Our management team in the head office conducts regular reconciliation of payments to cross-verify the total cash received against the recorded sales from all our cafes. Any material discrepancies between the cash received and the recorded sales will be investigated to ensure the accuracy and integrity of our financial records and cash management.

The details of sales transactions and payments received are recorded on our centralised ICT F&B service management system to facilitate our cash management processes. Please refer to Section 6.11 of this Prospectus for further details of the centralised ICT F&B service management system.

In addition, we implement various security measures in our cash management practices as follows:

- our cafes are equipped with a centralised 24-hour CCTV surveillance system and all the cash will be kept in the POS cash registers and periodically transferred to safety boxes which are securely stored in designated areas within our cafe;
- we engage a third-party remote cash deposit service for our cafes where the deposited cash will be credited into the account of the designated financial institution daily, and the risk of cash handling is transferred to the cash management service provider; and

6. INFORMATION ON OUR GROUP (Cont'd)

- we also have insurance covering cash-in-transit and burglary as part of our cash management practice.

(f) Marketing

The marketing activities of our cafe chain operations are based on centralised planning and execution to ensure a consistent brand image and to increase overall brand awareness of our *Oriental Kopi* brand for our cafes as well as our brands of packaged foods. Please refer to Section 6.12 of this Prospectus for further details on our marketing strategies and activities.

(g) Cafe staff recruitment and management

The key personnel facilitating the day-to-day operations of our cafes include the cafe manager and supervisor as well as supporting personnel such as service crew, kitchen personnel, cashier and general workers.

We have 1 supervisor, 1 head chef and 1 assistant head chef at each of our cafes. The cafe supervisor is mainly responsible for overseeing the overall operations of the cafe including supervision of supporting personnel, ensuring smooth workflow, customer service and experience, allocation of resources, cafe inventory management, daily sales reporting, cash management and others. The supervisor will report to our cafe manager who will then report directly to our Key Senior Management team.

The head and assistant chef are mainly responsible for all the operations in the kitchen on the cooking and preparation of foods to be served to dine-in as well as for takeaway and e-commerce customers.

We also have 1 cafe manager responsible for 2 to 3 cafes close to each other. As at the LPD, we have 6 cafe managers for our cafe chain.

Our head office will oversee the recruitment process and determine suitable candidates for the position of cafe managers, supervisors and chefs. In addition, our head office, together with the cafe supervisor and manager will determine the required number of supporting personnel for each cafe. The cafe supervisor will be responsible for overseeing the recruitment process for supporting personnel in their respective cafe.

(h) Cafe standard operations procedures

Standard operations procedures (SOP) are guidelines and instructions that outline the routine tasks and workflow for the operations of our cafes. The operations of our cafes are based on the SOP developed by our management team to facilitate efficient and effective management and operation of our cafes as well as to ensure consistent quality and customer experience across all our cafes.

Some of the key SOPs that we implement for the operation of our cafes are as below:

- **daily opening of cafe** which outlines the tasks and processes required to prepare the cafe for the day such as setting up of kitchen equipment and utensils as well as replenishment of prepared pastes, ingredients and condiments, dry and wet goods, fresh produce and meat, clean cutleries and consumables, and our brands of packaged foods;
- **front-of-house operations** which outline the processes including welcoming customers, order taking, food serving, billing and collection of payments;

6. INFORMATION ON OUR GROUP (Cont'd)

- **food preparation** which outlines the processes involved in the preparation of F&B including quality check on input materials, preparation of F&B according to our standard recipes, plating and presentation of F&B;
- **billing and payment collection** which outlines the processes involved during the preparation of the final bill to customers, payment acceptance, cash, credit card and e-wallet handling, generating receipts, operating the POS register, and cash handling;
- **cleanliness, hygiene and maintenance** which outlines the periodic cleaning schedule of front-of-house and back-of-house areas, procedures for washing dishes, cutleries, utensils and other kitchen equipment appliances, turnaround of table for dine-in customers;
- **inventory management** which outlines the quality inspection of inventory, storage, monitoring inventory level, order placement and utilisation of inventory based on a first-in-first-out basis; and
- **cash management** which outlines the processes and procedures involving cash handling, sales transactions, payment collections, deposits, petty cash management, change management and cash reconciliation.

(i) Management of websites and social media platforms

We have one centralised website and profiles on social media platforms that are centrally managed, featuring the information and marketing activities of all our cafes. Our profiles and products on third party e-commerce platforms are also centrally managed. We have SOPs related to the reviewing and approving of our marketing content including articles, posts and publications before publishing. In addition, we have dedicated marketing staff for the continuous monitoring of our social media channels for comments, messages and mentions related to our marketing content.

(j) ICT F&B service management system

We maintain a centralised ICT F&B service management system which integrates all our cafes and head office to facilitate the efficient management of our cafe chain operations. Among others, it allows our management to view in real-time all sales information captured by the POS in each cafe, as well as in aggregate format. Please refer to Section 6.11 for further details on our centralised ICT F&B service management system.

6.5.2.2 Operations of cafe

All our cafe follows our SOP for cafe chain operations, which are segmented as follows:

- front-of-house operations which focus on customer-facing activities; and
- back-of-house operations which focus on kitchen operations in the preparation of F&B, and associated activities.

Please refer to Section 6.9.1 of this Prospectus for further details on our front-of-house operations and back-of-house operations.

6. INFORMATION ON OUR GROUP (Cont'd)

6.5.3 Distribution and retail of own brands of packaged foods

We have a range of packaged foods, which are marketed under our *Oriental* and *Oriental Kopi* brands, packaged for retail, and targeted at consumers. We do not distribute or retail any third-party brands of packaged foods. We sell our products to resellers including wholesalers and retailers such as supermarkets, hypermarkets, minimarkets, and health and beauty stores who resell our products to their respective customers. In addition, we retail our brands of packaged foods through third-party e-commerce platforms such as Lazada and Shopee, our website and our specialty retail store in Johor. Our first specialty retail store commenced operations in April 2024.

The *Oriental Kopi* brand is for our coffee and tea products, while our *Oriental* brand is mainly for all other products. The retail prices of our brands of packaged foods are commonly based on our recommended selling prices provided to resellers. Our recommended retail prices are also reflected in all our products sold through third party e-commerce platforms, our website as well as our specialty retail store.

Our brands of packaged foods products sold in supermarkets



In April 2024, we opened our first specialty retail store in St. Giles Southkey Hotel located in Johor, operated under our *Oriental Kopi* brand with an approximate floor space of 620 sq. ft.. This store is dedicated to retail our full range of packaged foods, as well as some ready-to-eat foods such as pastries. It is mainly to capture the tourist market and promote the Malaysian brand products.

Our specialty retail store for our brands of packaged foods in Johor



6. INFORMATION ON OUR GROUP (Cont'd)

We do not manufacture any of the packaged food products. They are manufactured by third-party suppliers and are packaged under our packaging design and brands. The formulations of our brands of packaged foods are mainly developed by our team together with our third-party suppliers where we will enter into NDA with the third-party suppliers to protect the recipes from being disclosed to any third party.

Our range of packaged foods include packaged coffee and tea, spreads, sauces, instant noodles, pastries, cooking paste as well as seasonal packaged foods such as moon cakes. As at the LPD, we have 26 SKUs for our brands of packaged foods, all of which are Halal certified.

Revenue contribution from the distribution and retail of our brands of packaged foods accounted for 1.04%, 1.01%, 2.26%, and 4.16% of our total revenue for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

Some of our brands of packaged foods on our corporate website



6. INFORMATION ON OUR GROUP (Cont'd)

6.6 OPERATIONAL FACILITIES

As at the LPD, our operational facilities are as follows:

Company	Main function	Approximate built-up area (sq. ft.)	Location of facilities
Head office			
Oriental Coffee International	Head office and warehousing facility	22,689	Taman Perindustrian Puchong, Puchong, Selangor
Oriental Coffee International	Warehousing facility	3,892	Taman Kota Masai, Jalan Ekoperniagaan 3, Masai, Johor Bahru
Company	Main function	Approximate GFA (sq. ft.)	Location of facilities
Cafe chain operations			
Kuala Lumpur			
Oriental Coffee TRZ	Cafe operation	4,058 ⁽¹⁾	The Exchange TRX, Persiaran TRX Tun Razak Exchange, Kuala Lumpur
Oriental Sun PBJ	Cafe operation	3,670 ⁽¹⁾	Pavilion Bukit Jalil Mall, 2, Persiaran Jalil 8 Bandar Bukit Jalil, Bukit Jalil, Kuala Lumpur
Oriental Coffee BKT	Cafe operation	3,536 ⁽¹⁾	Pavilion Kuala Lumpur Mall, 168, Jalan Bukit Bintang, Kuala Lumpur
Oriental Coffee Suria	Cafe operation	3,508 ⁽¹⁾	Suria KLCC Mall, Petronas Twin Tower, Kuala Lumpur City Centre, Kuala Lumpur
Oriental Coffee KL	Cafe operation	3,025 ⁽¹⁾	Mid Valley Megamall, Mid Valley City, Kuala Lumpur
Oriental Coffee BKT	Cafe operation	7,241 ⁽¹⁾	Pavilion Damansara Heights Mall, 3, Jalan Damanlela, Pusat Bandar Damansara, Kuala Lumpur
Selangor			
Oriental Coffee Puchong	Cafe operation	6,091 ⁽¹⁾	Bandar Puteri Puchong, Selangor
Oriental Coffee SP	Cafe operation	4,582 ⁽¹⁾	KLIA 2 Retail Mall (departure level), Kuala Lumpur International Airport, Sepang, Selangor
Oriental Coffee SP	Cafe operation	4,323 ⁽¹⁾	Sunway Pyramid Mall, Bandar Sunway, Selangor
Oriental Elite International	Cafe operation	4,006 ⁽¹⁾	KLIA 2 Retail Mall (arrival level), Kuala Lumpur International Airport, Sepang, Selangor
Oriental Coffee SP	Cafe operation	2,403 ⁽¹⁾	Aeon Mall Cheras Selatan, Lebuhraya Tun Hussein Onn, Balakong, Selangor
Putrajaya			
Oriental Coffee Gateway	Cafe operation	2,709 ⁽¹⁾	IOI City Mall, IOI Resort City, Lebuhraya IRC, Putrajaya
Johor			
Oriental Sun International	Cafe operation	6,695 ⁽¹⁾	Taman Johor Jaya, Johor Bahru, Johor
Oriental Coffee CS	Cafe operation	5,794 ⁽¹⁾	Johor Bahru City Square Mall, Jalan Wong Ah Fook, Bandar Johor Bahru, Johor

6. INFORMATION ON OUR GROUP (Cont'd)

Company	Main function	Approximate GFA (sq. ft.)	Location of facilities
Oriental Coffee TC	Cafe operation	3,077 ⁽¹⁾	Aeon Mall Tebrau City, 3, Persiaran Desa Tebrau, Taman Desa Tebrau, Johor
Oriental Coffee SK	Cafe operation	2,427 ⁽¹⁾⁽²⁾	The Mall, Mid Valley Southkey, 1, Persiaran Southkey 1, Southkey, Johor
Oriental Coffee SP	Cafe operation	2,546 ⁽¹⁾	Aeon Mall Bukit Indah, Taman Bukit Indah, Iskandar Puteri, Johor
Oriental Coffee Gateway	Cafe operation	4,309 ⁽¹⁾	Paradigm Mall, Jalan Skudai, Taman Bukit Mewah, Johor Bahru, Johor
Penang			
Oriental Coffee TRZ	Cafe operation	3,199 ⁽¹⁾⁽²⁾	Plaza Gurney, Persiaran Gurney, Georgetown, Pulau Pinang
Singapore			
Oriental Kopi Global ⁽³⁾	Cafe operation ⁽³⁾	2,867 ⁽¹⁾	Bugis Junction, 200 Victoria Street, Singapore
Specialty retail store			
Oriental Coffee SK	Specialty retail store	620	St. Giles Southkey Hotel, Mid Valley Southkey, 1, Persiaran Southkey 1, Johor

Notes:

- (1) Includes dining, storage, kitchen, beverage counter and pastries counter area.
- (2) The cafe includes a standalone retail kiosk for our brands of packaged foods next to the cafe.
- (3) The cafe was established through a joint venture company in Singapore named Paradise Oriental. As at the LPD, our Group, via our nominated subsidiary Oriental Kopi Global holds 30% shareholdings in Paradise Oriental, and Paradise Group holds 70% shareholdings.

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6. INFORMATION ON OUR GROUP (Cont'd)

6.7 MAJOR MACHINERY AND EQUIPMENT

As at 30 September 2024, our major machinery and equipment for our business operation are as follows:

Major machinery and equipment	Number of units	Average age (year)	Estimated lifespan (years)	Net book value as at 30 September 2024 RM' 000
Freezers and chillers	249	1	5	1,151
F&B preparation equipment ⁽¹⁾	555	2	5	1,381
Trucks	13	2	5	1,516
Kitchen equipment ⁽²⁾	801	2	5	2,072
POS systems	22	1	5	562
Forklifts	4	1	5	162
Packing machine	4	3	5	26
Total				6,870

Notes:

- (1) Include equipment for preparation of F&B such as cooking equipment, ovens, ice machines, coffee machines, meat slicer and soda machines.
- (2) Include equipment used for kitchen operations such as kitchen workstations, exhaust fans, water filters, sinks, food lift, water tank, water pump, dish washing machine and scales.

6.8 PRODUCTION CAPACITY, OUTPUT AND UTILISATION

Our business is focused on cafe chain operations. The measurement of each cafe's capacity, output and utilisation rate cannot be meaningfully determined for the following reasons:

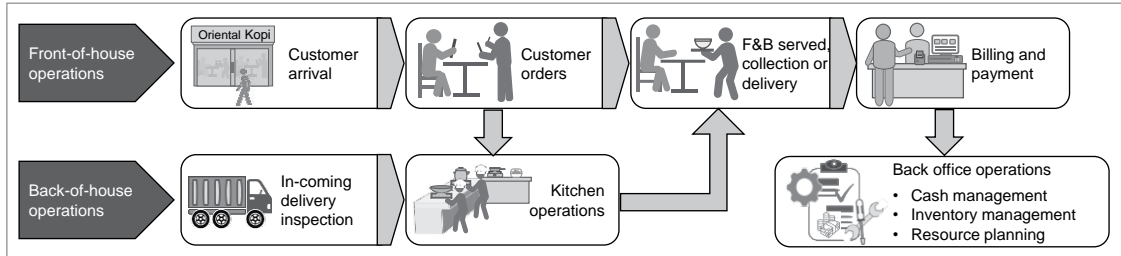
- while available seating is one of the factors in determining dine-in capacity, however, the number of potential turnover and value spent per seat per day per cafe to determine capacity cannot be reasonably estimated;
- each cafe also has takeaway and delivery purchases which are not dependent on available seating, and the capacity to service this segment of the business cannot be reasonably estimated; and
- kitchen capacity cannot be reasonably estimated as it will service all orders that come into the kitchen for preparation, albeit the time from orders to completion of preparation may vary depending on the volume of orders coming in at any time.

6. INFORMATION ON OUR GROUP (Cont'd)

6.9 PROCESS FLOW

6.9.1 PROCESS FLOW FOR THE CAFE CHAIN OPERATIONS

The general process flow for the operations of our *Oriental Kopi* cafes, which represent the main revenue contribution, are as follows:



The general process flow for the operations of our cafes is segmented as follows:

- front-of-house operations, which focuses on the customer-facing segment of the operations; and
- back-of-house operations, which focus on the kitchen operations and activities involved in the management and administration of the cafe.

6.9.1.1 Front-of-house operations

The front-of-house operations are key to customer experience and gaining customer loyalty for repeat patronage and positive word-of-mouth to encourage new customers to the cafe. It encapsulates the activities in the customer dining area.

Customer arrival

Dine-in

Upon approaching our cafe, customers will be welcomed by our personnel and subsequently seated when seatings are available. In the event the dining area is full, customers will need to wait until such time suitable seating is available. In many of our cafes, it is common for some customers to wait for up to half an hour before they are seated. This situation is common during the lunch and dinner peak periods. In popular areas especially some shopping malls, waiting to be seated may extend beyond the common lunch and dinner peak periods. Seating at our cafes is based on a first-come-first-served basis as we do not practice a reservation system.

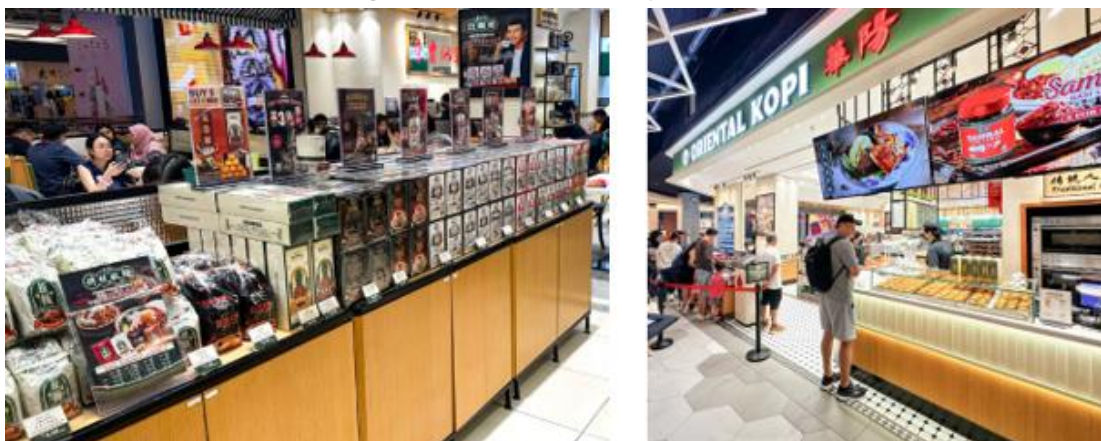
Our brands of packaged foods for our cafes are strategically displayed in the waiting area, enabling us to encourage impulse purchases as well as to raise product awareness while customers are waiting to be seated.

Takeaway

Customers for takeaway will approach our counter to browse our menu.

6. INFORMATION ON OUR GROUP (Cont'd)

Our waiting area and product displayed area in our cafe



Customer orders

Dine-in

For dine-in customers, once they are seated, they are provided with a printed menu or QR code to view the menu on their mobile phone. Each item on our menu is labelled with a unique code. Once customers have decided on their choices of F&B, they will list their orders on the order-placement form provided.

The filled-in order-placement form will be handed to our personnel to be entered into our ICT F&B service management system. The order and the table number will then be recorded and an order list detailing the orders will be generated and placed on the customer's table. Once the order is recorded in our ICT system, the orders will be displayed on the monitor in the kitchen area which is visible to our kitchen personnel.

Our menu and order-placement form



Our order list



Takeaway

Once the takeaway customers have selected their purchases, they will fill out the order form and hand it over to our personnel. They will normally wait in our designated area while our kitchen prepares the food.

Delivery

For delivery services, orders from our third-party e-commerce platform namely, GrabFood will be transmitted to our ICT F&B service management system which will subsequently displayed for our kitchen to prepare the ordered F&B. Orders are only accepted after the customer has made payment using either credit card, debit card or e-wallet.

6. INFORMATION ON OUR GROUP (Cont'd)

F&B served, collection or delivery

Dine-in

Once our kitchen has completed the preparation of the orders, our personnel will serve the F&B to the seated customers.

Takeaway and delivery

Our personnel will hand over the prepared foods to our takeaway customers or the delivery personnel.

Billing and payment

Dine-in

Once our dine-in customers are ready to leave our cafe, they will proceed to our payment counter to make payment. We will issue them with a bill for all their purchases at the payment counter and they have the option to pay the full amount using cash, credit card, debit card or e-wallet.

Takeaway

We will issue them with a bill once the orders are ready. They will make full payment at our payment counter. They have the option to pay the full amount using cash, credit card, debit card or e-wallet.

Payment counter at the cafe



6.9.1.2 Back-of-house operations

Back-of-house operations focused on all activities associated with the preparation of F&B as well as all required management, administrative and housekeeping works to ensure efficient, effective, safe and hygienic operations in servicing the front-of-house operations.

In-coming inventory inspection

Visual inspections are conducted upon the delivery of the ingredients and our brands of packaged foods to our cafes. This is to ensure that they are within the best-use period and meet the quality requirements in terms of size, colour and texture.

Kitchen operations

Our kitchen personnel are provided with the standardised recipes and processes that outline the steps for the preparation of each of our F&B items. Our kitchen preparation for all hot foods will require some form of heating and/or cooking. Cold beverages and desserts will require some form of mixing as well as blending where necessary.

We also implement quality control measures that focus on the F&B preparation processes across all our cafes. Our quality control measures require our kitchen personnel to inspect the freshness and quality of ingredients before use as well as to adhere to the specific steps involved in the preparation of different F&B to ensure quality consistency in the F&B served across all our cafes.

6. INFORMATION ON OUR GROUP (Cont'd)

6.9.1.3 Back-office operations

Back-office operations for our cafe mainly involve the following:

(a) Cash management

The payments by our customers are made either by cash, credit card, debit card or e-wallet. Payment reconciliation will be conducted at the end of each business day to ensure that the amount of payment received matches the sales recorded in the ICT F&B service management system.

All our cafes are equipped with a centralised ICT F&B service management system which is integrated with POS system that enables us to track and record every transaction made in our cafe. All the orders received from our customers are also recorded in the system. The centralised ICT F&B service management system streamlines our cash reconciliation process by providing real-time information enabling us to identify and address any financial discrepancies at any point in time.

(b) Inventory management

In each of our cafes, there is equipment for chilled and frozen foods and ingredients, as well as storage areas for ambient temperature foods and ingredients, as well as consumables such as takeaway containers, utensils and packaging materials.

Each of the cafe's inventory is manually recorded, monitored and managed by our supervisor to ensure that all our cafes are properly stocked. Having sufficient foods and ingredients with appropriate freshness is critical to ensure uninterrupted cafe chain operations.

There are two categories of inventories as follows:

- fresh, chilled and ambient temperature foods and ingredients for use in direct preparation in the kitchen or for over-the-counter sales at the cafe; and
- dry foods, consumables and all other non-food items used in the cafes.

The procurement of the inventories is either managed by our head office or by the cafe supervisors depending on the type of inventories. For the inventories where the procurement is managed by our head office, the cafe supervisor will submit the request for the replenishment of goods to our warehouse via a mobile messaging application daily. Typically, the goods requested will be delivered from our warehouse the next day after the issuance of a requisition list. Some of the goods where the procurement is managed by our head office include our brands of packaged foods, dry goods, culinary pastes and consumables. Please refer to Section 6.5.2.1(c) of this Prospectus for further details on the inventory control and logistics managed by our head office.

As for other inventories, the cafe supervisor will place an order directly with our selected third-party suppliers and the goods will be delivered directly to the cafe.

(c) Resource planning

Resource planning for our cafe chain operations mainly involves our cafe supervisor who is responsible for shift assignment of our cafe staffs. Resource planning also involves keeping a record of staff attendance as well as the worked hours of each staff.

6. INFORMATION ON OUR GROUP (Cont'd)

6.9.2 Process flow for selecting the locations to establish new cafes

The general process flow for the selection of a suitable location for the establishment of a new cafe in Malaysia is as follows:



- **Research and analysis of potential locations**

The process commences with the preliminary selection of several potential locations either in shopping malls, commercial shop lots or high-pedestrian footfall areas such as tourist areas or airports. We will conduct market research, mainly secondary research based on published statistics and information to gather pertinent information and data for location assessment. Some of the key consideration factors include the following:

- (i) **Population size and demographics**

Our cafes target the mass market in Malaysia. As such, one of the key selection factors is the population size of the primary and secondary catchment areas. Population size includes residents as well as transient populations such as office workers and tourists.

For our cafes, our primary catchment area is commonly within a radius of 3 kilometres while the secondary catchment area extends to another 3 kilometres. Demographics such as age group, income level, ethnicity, overall lifestyle and preferences of the population within the catchment areas are also important to ascertain the population's propensity to spend on discretionary items, especially on food services. In addition, we have our internal customer database with demographic profiles in which to match against those of prospective locations.

Research on population size and demographics of the catchment area for non-shopping mall locations such as shop lots is important. For shopping malls or other managed public amenities such as international airports, visitor data and information are provided by the operator of the shopping mall or public amenities.

- (ii) **Attractions and potential draw of incremental customers**

We also research attractions such as tourist attractions, key amenities and facilities, landmarks and recreational facilities that draw people to the area in addition to the residents and transient population within the catchment area. The objective is to ascertain the incremental number of visitors to the potential cafe site.

As at the LPD, we have cafes established in locations with tourist attractions such as Suria KLCC Mall and The Exchange TRX, which attract many visitors, including domestic and foreign tourists. Established and new shopping malls will provide us with most of this data and information.

6. INFORMATION ON OUR GROUP (Cont'd)

(iii) Types of premises

The types of premises will have a direct influence on the customer base. For example, the customer base in an airport retail mall will mainly include domestic and international tourists and travellers, friends, families and colleagues of travellers, and airport staff. It is critical to understand the type of potential customer base to ensure that they will patronise our cafes.

In addition, analysis based on the types of premises takes into account the rental cost, popularity, accessibility, pedestrian and vehicle traffic, parking facilities, proximity to public transport and visibility from the street or public area to the location.

(iv) Distance from our nearest cafes

The distance among nearby cafes is a critical factor in the overall strategic planning of our cafes to minimise customer cannibalism of nearby cafes. In addition, managing the distance between cafes enables us to expand our customer reach by catering to different neighbourhoods to maximise the return on investment for each cafe.

(v) Financial viability

We will also analyse to evaluate the financial viability and attractiveness of establishing the new cafe at potential locations. The analysis takes into consideration, among others, rental costs, other costs involved in preparing the location suitable for the cafe, the breakeven period and return on investment.

- **Site visits**

Once we have narrowed down our selection of potential sites, we will arrange for a site visit to obtain insight into the actual surrounding environment, overall atmosphere and the condition of the potential location. Conducting a site visit also enables us to identify any potential challenges or opportunities that may influence the performance of the potential new cafe.

Commonly, we will carry out several site visits to experience the vibrancy of the potential location, shopping mall or amenities at different days and times of day. Where relevant we will also discuss with potential landlords, shopping mall or amenity management to get additional information including rental rates and other operating and business terms and conditions.

- **Negotiation and finalisation of rental agreement**

Based on the information obtained from the various analyses and site visits, we will decide on the suitability of the potential location for the establishment of our new cafe. Once the target location fulfils our selection criteria, we will commence negotiation to finalise the rental agreement with the owner of the premises.

6. INFORMATION ON OUR GROUP (Cont'd)

6.10 RESEARCH AND DEVELOPMENT

Our research and development (“R&D”) activities primarily focus on the development of new or enhanced recipes for our cafe chain and our brands of packaged foods. Our continuous R&D activities involve the introduction of innovative menus by exploring new flavours and tastes, culinary techniques and new machinery and equipment. New and evolving recipes enable us to retain the interest and loyalty of our existing customers as well as to attract new customers.

Generally, the activities involved in the R&D of new or enhanced recipes include the following:

- **Development of new recipes or enhancement of existing recipes**

Development or enhancement of recipes mainly involves experimenting with different culinary techniques, combination of ingredients taking into consideration factors such as customer preferences, availability of ingredients, costs of ingredients as well as emerging culinary trends. In addition, we collaborate with our third-party suppliers for our R&D activities where they may provide input in terms of cost-effectiveness and availability of the required ingredients for the potential new or enhanced products. In addition, the development or enhancement of recipes also takes into consideration the manufacturing capabilities of our third-party suppliers including the availability of machines and equipment.

- **Tasting and feedback**

During the recipe development or enhancement stage, multiple potential recipes may be developed before the final product is introduced to our customers. We will conduct food-tasting focus groups for these potential recipes and obtain feedback to determine the final recipe. The feedback obtained during the tasting stage allows us to improve and enhance the recipe of the product before it is added to the menu of our cafes or our range of packaged foods.

- **Launch and market acceptance testing**

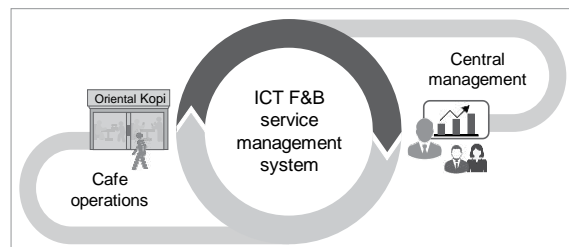
As part of our strategies to assess market acceptance of new products, we may introduce the new product as limited-time offerings such as our taro and chocolate egg tart.

As at the LPD, our R&D activities are mainly carried out by our Head Chef, Ho Poh Chian together with our management and supporting staff. Our R&D is an on-going process and we do not have any separate classification for R&D expenditure in our accounting system for the Financial Years Under Review.

6.11 TECHNOLOGIES USED

We do not employ any special technology in our business operations. However, we rely on the technologies embedded in our centralised ICT F&B service management system to facilitate the management and operation of our cafe chain.

The centralised ICT F&B service management system enables us to standardise and manage the operation of each of our cafes as well as to facilitate performance reviews of our cafes at both aggregated and individual cafe levels.



6. INFORMATION ON OUR GROUP (Cont'd)

Generally, the centralised ICT F&B service management system comprises two main modules that are integrated to streamline the management processes for our cafe chain operations as follows:

(a) Cafe chain operations

The ICT F&B service management system for our cafe chain operations provides functions that support the day-to-day operations which mainly comprise the following:

- POS and customer ordering systems which facilitate the order-taking and sales transaction processes to record, process, store and output information including sales transactions, payment records and customer loyalty programme information; and
- kitchen management system which automatically manages and displays orders to be fulfilled in the kitchen.

(b) Central management

The central management system is mainly for our head office operations to facilitate the overall analysis, planning, management and reporting functions across all the cafes. It provides real-time view and reporting of each of our cafes as well as in aggregated form, collects sales and operational data, carries out data analytics and provides periodic management reporting.

6.12 MARKETING STRATEGIES AND ACTIVITIES

As a consumer-based business, marketing plays an important role in the sustainability and growth of our business. As at the LPD, we have a total of 10 personnel under the marketing department, including 4 marketing personnel and 6 graphic design personnel led by our Managing Director, Dato' Chan Jian Chern. Our market positioning is focused on establishing a unique identity for our brand in the minds of our target customers reinforced by various marketing and sales activities. Among others, it also focuses on differentiating ourselves from the competition and providing a clear value proposition to existing and potential customers. The main thrusts of our market positioning and strategies are as follows:

- **Brand equity:** Developing a strong brand equity

We will continue to develop our brand equity for our *Oriental Kopi* for our cafe chain operations and *Oriental* and *Oriental Kopi* brands for our packaged foods. The development of our brand equity incorporates the following key factors:

- **Brand awareness:** Through our physical cafes and digital presence combined with advertising and promotions, we will continue to increase awareness of our brands to gain customer confidence in our products and services associated with our brands. The key benefits of high brand awareness include the potential for higher sales, enhanced customer loyalty for recurrent sales and effective word-of-mouth marketing.
- **Brand recognition:** Through the use of our logos, colour schemes and other visual cues in all our communications and engagement with existing and potential customers, we will continually increase our brand recognition to build consumer trust, reduce hesitation in purchases and perception of risks, and develop positive brand association.

6. INFORMATION ON OUR GROUP (Cont'd)

- **Brand image and quality:** We strive to continually create a positive brand image through the quality of our products and services at all our cafes as well as communications to the masses. The benefits of a positive brand image and perception of quality include increased sales, enhanced customer loyalty and building brand trust.
- **Brand loyalty:** We will continually create brand loyalty to gain recurrent business from our existing customers, as well as for our loyal customers to introduce our products and services to their circle of influence. Our brand loyalty is mainly predicated on the consistency of the quality of our products and services that meet customers' expectations that we have created in our customers' minds.
- **Customer satisfaction:** We strive for a high rate of customer satisfaction in the products and services we provide through our cafes as well as our brands of packaged foods that we sell. A high customer satisfaction rate will enhance customer loyalty for recurrent business and strong word-of-mouth marketing for our brand, products and services. Generally, we will conduct customer satisfaction surveys at all our cafes and the feedback obtained will be recorded and submitted to our head office to facilitate product and service improvements.

- **Target customer group:** Mass market

Our products and services are aimed at the mass market to enable us to have a large addressable market in the locations where we have a physical presence for our cafes and retail for our brands of packaged foods. Our F&B products, sourcing of materials and operations of cafes are aimed at meeting as much as possible the preferences and requirements of the mass market.

- **Pricing:** Affordability and value

Our pricing strategy for our cafes and our brands of packaged foods is premised on affordability and value for money to meet the needs of our mass market target customer group.

- **Product:** Local cuisine

Our products are primarily based on familiar local cuisine for the Malaysian population. Our local cuisine minimises the need to educate and promote our products to our mass market target customer group. Our F&B are immediately recognisable and accepted by the majority of Malaysians. In addition, foreign tourists would also benefit from tasting local cuisines as part of their experiences in their visits to Malaysia.

We also have plans to expand our cafes and our brands of packaged foods to Singapore. For Singapore, our F&B would be regarded as local cuisine.

- **Distribution channel:** Direct and indirect distribution channels

We use direct distribution channels through the operation of our cafe chain to reach out directly to end-consumers. As such, our strategy is to provide convenience to end-consumers by locating our cafes in high footfall areas mainly in shopping malls and other locations like airport retail mall as well as selected shop lots in commercial areas. In addition, our brands of packaged foods are available in our cafes where we market and sell directly to end-consumers. As at the LPD, our cafes are located in urban and suburban areas comprising high-density populated areas in selected states and federal territories.

6. INFORMATION ON OUR GROUP (Cont'd)

Our direct distribution channel also includes third party e-commerce platforms and our specialty retail store where we can sell our products directly to end-consumers. E-commerce platforms such as GrabFood are able to enlarge our addressable markets within several kilometres from our physical cafe locations for our F&B services, while Shopee and Lazada can enlarge our addressable markets across all of Peninsular and East Malaysia. We also retail our brands of packaged foods through our specialty retail store in Johor which commenced operations in April 2024.

We also utilise indirect channels to sell our brands of packaged foods through resellers including wholesalers and retailers such as supermarkets, hypermarkets, minimarkets, and health and beauty stores. This indirect distribution channel enables us to extend our market reach through the use of our customers' network of retail outlets to reach their end-consumers. In addition, it provides us with a means to export our products to foreign countries, which is part of our plans. In February 2024, we secured our first purchase order for the export sales of our brands of packaged foods including coffees, spreads, pastries and instant noodles to a company involved in e-commerce business in Hong Kong.

- **Promotions:** Focus on digital and social media engagement

Our promotions are mainly through digital media including the use of third-party social media platforms such as Facebook, Instagram and Xiaohongshu. In addition, our products are also available on third party e-commerce platforms.

6.12.1 Marketing and sales activities

In line with our market positioning and strategies, our marketing and sales activities for the Financial Years Under Review and up to the LPD include the following:

- **Advertisements and promotions:** We utilise digital marketing and advertising including third-party social media platforms such as Facebook, Instagram and Xiaohongshu. We publish digital content such as the opening of our new cafes, product promotional content, the introduction of new products and other digital content to increase our brand awareness as well as to promote customer engagement.
- **In-store promotions:** We organise periodic in-store cafe promotions such as discounts on our brands of packaged foods which are only applicable for in-store purchases. The in-store cafe promotions are aimed at increasing foot traffic at our cafes. In addition, we participate in joint-promotions with resellers such as supermarkets, hypermarkets, minimarkets, and health and beauty stores mainly by offering discounts for our brands of packaged foods that are marketed on the premises of the resellers.
- **Maximise distribution channels:** We adopt both direct and indirect distribution channels to maximise our market coverage. We provide F&B services directly to our customers in our cafes as well as through third-party delivery platform namely GrabFood. Our brands of packaged foods are available in our cafes and specialty retail store, our website, third party e-commerce platforms as well as through our resellers' network of retail premises such as supermarkets, hypermarkets, minimarkets, and health and beauty stores.
- **Joint-promotions:** We collaborate with third-party brands to increase our brand awareness as well as to expand our reach to our joint-promoter's customers. In June 2023, we collaborated with Munchworld Marketing Sdn. Bhd. ("**Munchy's**") where all our dine-in customers with a minimum spending of RM20.00 received free Munchy's crackers which was sponsored by Munchy's. Meanwhile, we provide cash vouchers to be used at our cafes to Munchy's customers.

6. INFORMATION ON OUR GROUP (Cont'd)

In addition, in January 2024, we collaborated with Poh Kong Holdings Berhad (“**Poh Kong**”), offering our customers a chance to win prizes in a lucky draw with a minimum spend of RM88.00 in a single receipt. The prizes for the lucky draw were partly sponsored by Poh Kong.

- **Loyalty membership programme:** In April 2023, we launched a loyalty membership programme to promote regular patronisation of our cafes. The programme enables our customers to register as members to collect reward points for every RM1 spent in our cafes. They are entitled to various benefits under this programme. As at the LPD, we have approximately 290,000 customers registered under our loyalty membership programme.

As at the LPD, we have engaged a third-party service provider to develop a mobile application where our registered members will be able to place orders via the mobile application. The mobile application is expected to be launched in Q2 2025 and the information of all our existing registered members will be migrated to the said mobile application.

- **Brand ambassador:** As at the LPD, we have engaged a brand ambassador namely Owen Yap Khiam Hong to increase the brand awareness for our branded consumer-packaged foods, particularly for coffee products.

- **Sales and marketing personnel**

As at the LPD, we have a total of 10 personnel under the marketing department led by our Managing Director, Dato’ Chan Jian Chern. This includes 4 marketing personnel and 6 in-house graphic design personnel for the design of our marketing materials including posters, brochures, social media posts, as well as the packaging design for our brands of packaged foods.

- **Sales and marketing expenditure**

For the Financial Years Under Review, our marketing expenses, not including employee wages, accounted for 1.45% (RM0.07 million), 0.29% (RM0.14 million), 0.58% (RM0.77 million), and 0.85% (RM2.35 million) of our total revenue for the FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

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6. INFORMATION ON OUR GROUP (Cont'd)**6.13 TYPES AND SOURCES OF INPUT MATERIALS**

The major types of materials that we purchased for the Financial Years Under Review are set out below:

	FYE 2021		FYE 2022		FYE 2023		FYE 2024	
	RM'000	%	RM'000	%	RM'000	%	RM'000	%
F&B services	2,815	98.46	19,456	95.08	48,735	90.78	99,899	87.38
Ingredients for cooking	2,172	75.97	15,363	75.08	38,661	72.01	79,531	69.57
<i>Ready-to-cook meat and seafood ⁽¹⁾</i>	394	13.78	4,359	21.30	10,395	19.36	19,551	17.10
<i>Bakery products</i>	489	17.10	3,661	17.89	7,859	14.64	20,875	18.26
<i>Vegetables</i>	152	5.32	952	4.65	3,944	7.35	3,868	3.38
<i>Food seasonings, spices and toppings</i>	128	4.48	969	4.74	3,001	5.59	7,948	6.95
<i>Culinary paste, sauces and syrups</i>	537	18.78	1,174	5.74	2,770	5.16	7,813	6.84
<i>Eggs</i>	137	4.79	1,197	5.85	2,682	5.00	3,458	3.02
<i>Rice and noodles</i>	44	1.54	566	2.77	2,237	4.17	3,654	3.20
<i>Whipping cream</i>	116	4.06	1,030	5.03	2,169	4.04	3,197	2.80
<i>Spreads</i>	7	0.24	108	0.53	1,351	2.51	2,027	1.77
<i>Dairy products (milk and butter)</i>	98	3.43	878	4.29	1,162	2.16	3,624	3.17
<i>Others ⁽²⁾</i>	70	2.45	469	2.29	1,091	2.03	3,516	3.08
Beverage ingredients	202	7.07	1,940	9.48	5,694	10.61	9,994	8.74
<i>Coffee and tea</i>	135	4.72	701	3.43	2,144	3.99	5,428	4.75
<i>Fruit paste and syrups</i>	26	0.91	181	0.88	1,218	2.27	1,490	1.30
<i>Beverage toppings</i>	6	0.21	410	2.00	797	1.49	362	0.32
<i>Dessert ingredients</i>	18	0.63	267	1.30	694	1.29	1,622	1.42
<i>Soft drinks</i>	1	0.04	163	0.80	586	1.09	912	0.80
<i>Others ⁽³⁾</i>	16	0.56	218	1.07	255	0.48	180	0.15
Others	441	15.42	2,153	10.52	4,380	8.16	10,374	9.07
<i>Packaging materials ⁽⁴⁾</i>	395	13.81	1,744	8.52	3,465	6.45	8,213	7.18
<i>Others ⁽⁵⁾</i>	46	1.61	409	2.00	915	1.71	2,161	1.89
Our brands of packaged foods	44	1.54	1,006	4.92	4,950	9.22	14,424	12.62
<i>Finished foods</i>	44	1.54	1,006	4.92	4,950	9.22	14,424	12.62
Total Purchases	2,859	100.00	20,462	100.00	53,685	100.00	114,323	100.00

6. INFORMATION ON OUR GROUP (Cont'd)

Notes:

- (1) Includes meat such as poultry and prawn.
- (2) Other ingredients for cooking include frozen food, snack food, sugar, and others.
- (3) Other beverage ingredients include ice, ice cream and others.
- (4) Include materials for takeaway orders as well as packaging materials for our brands of packaged foods.
- (5) Others include cooking oil, fruits and others.

Our purchases mainly comprise ingredients for cooking which accounted for 75.97% (RM2.17 million), 75.08% (RM15.36 million), 72.01% (RM38.66 million), and 69.57% (RM79.53 million) of our total purchases for the Financial Years Under Review. The ingredients that we purchased for cooking comprised mainly ready-to-cook meat and seafood, ready-to-cook bakery product as well as culinary pastes, sauces and syrups which accounted for 10.00% and above of our total purchases for at least one of the Financial Years Under Review.

(i) Ready-to-cook meat and seafood

We purchase meat and seafood from third-party suppliers. These meat and seafood comprise poultry and prawn which are in ready-to-cook form used in the final preparation and cooking of food in the kitchen in our cafes. Our purchases of meat and seafood collectively accounted for 13.78% (RM0.39 million), 21.30% (RM4.36 million), 19.36% (RM10.40 million), and 17.10% (RM19.55 million) of our total purchases for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

(ii) Bakery products

Bakery products include ready-to-cook and ready-to-consume bakery products. Ready-to-cook bakery products include egg tart crust and polo bun while ready-to-consume bakery products include bread loaf. Ready-to-cook bakery products such as egg tart crust and polo bun are purchased in pre-baked form and our kitchen personnel will bake them in our cafes. The pre-baked pastries will be baked in our cafes daily. Our purchases of bakery products accounted for 17.10% (RM0.49 million), 17.89% (RM3.66 million), 14.64% (RM7.86 million), and 18.26% (RM20.88 million) of our total purchases for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

(iii) Culinary pastes, sauces and syrups

Culinary pastes are concentrated mixtures of ingredients in puree form which are commonly used as base ingredients to provide the key flavour to a dish. Culinary paste that we purchase includes, among others, curry, tom yam and prawn paste.

Sauces are concentrated mixtures of ingredients in liquid or semi-liquid form which are commonly used to complement the key flavour of a dish. Sauces that we purchase include, among others, soy, oyster, chilli and satay sauce.

Syrups are concentrated thick liquids with flavours which are mainly used during the preparation of beverages. Syrups that we purchase include, among others, maple and fruit syrups.

Our purchases of culinary paste, sauces and syrups collectively accounted for 18.78% (RM0.54 million), 5.74% (RM1.17 million), 5.16% (RM2.77 million), and 6.84% (RM7.81 million) of our total purchases for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

6. INFORMATION ON OUR GROUP (Cont'd)

Our input materials are mainly sourced from local third-party suppliers, it accounted for 93.91%, 96.01%, 99.26%, and 99.64% of our total purchases for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively. Our input materials sourced from foreign third-party suppliers are mainly for packaging materials from China which accounted for 6.09%, 3.99%, 0.74% and 0.36% of our total purchases for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

6.14 MAJOR CUSTOMERS

We have two main business segments namely cafe chain operations and distribution and retail of our brands of packaged foods. Customers from our cafe chain operations are mainly individual end-consumers. As such, there are no major customers for our cafe chain operations. Our revenue from this category of customers accounted for 98.66%, 98.90%, 94.78% and 94.08% of our total revenue for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively.

For the Financial Years Under Review, our customers from the sales of our brands of packaged foods are mainly resellers including wholesalers and retailers such as supermarkets, hypermarkets, minimarkets, and health and beauty stores. However, as this segment of our business represented 1.04%, 1.01%, 2.26% and 4.16% of our total revenue for FYE 2021, FYE 2022, FYE 2023 and FYE 2024 respectively, there are no major customers in this segment of our business.

Our customers from others accounted for less than 3.00% of our total revenue for the Financial Years Under Review and there are no major customers in this segment of our business.

6.15 MAJOR SUPPLIERS

Our top 5 major suppliers and purchases from them for the Financial Years Under Review are as follows:

FYE 2021

Supplier	Supplier location	RM'000	%	Length of relationship (years) ⁽¹⁾	Main input materials purchased
Supplier A ⁽²⁾	Malaysia	474	16.58	less than 1 year	Ready-to-cook bakery products and frozen food
Supplier B ⁽³⁾	Malaysia	242	8.46	less than 1 year	Culinary paste and food seasoning
HES Food Pjt	Malaysia	165	5.77	less than 1 year	Ready-to-cook meat and seafood, whipping cream
Aqinajaya Sdn Bhd	Malaysia	160	5.60	less than 1 year	Ready-to-cook meat
Sun Spectrum Sdn Bhd	Malaysia	136	4.76	less than 1 year	Eggs
Sub-total		1,177	41.17		
Total purchases		2,859			

6. INFORMATION ON OUR GROUP (Cont'd)

FYE 2022

Supplier	Supplier location	RM'000	%	Length of relationship (years) ⁽¹⁾	Main input materials purchased
Supplier A ⁽²⁾	Malaysia	3,917	19.14	1	Ready-to-cook bakery products and frozen food
Supplier B ⁽³⁾	Malaysia	1,226	5.99	1	Culinary paste and food seasoning
Kuala Lumpur Fried Chicken (Malaysia) Sdn Bhd	Malaysia	872	4.26	less than 1 year	Ready-to-cook meat
DKSH Malaysia Sdn Bhd ⁽⁴⁾	Malaysia	720	3.52	less than 1 year	Whipping cream and syrups
Chong Ee Xing Enterprise	Malaysia	714	3.49	less than 1 year	Ready-to-cook meat
Sub-total		7,449	36.40		
Total purchases		20,462			

FYE 2023

Supplier	Supplier location	RM'000	%	Length of relationship (years) ⁽¹⁾	Main input materials purchased
Supplier A ⁽²⁾	Malaysia	7,408	13.80	2	Ready-to-cook bakery products and frozen food
Supplier C ⁽⁵⁾	Malaysia	2,523	4.70	1	Ready-to-cook meat, food seasoning, spices and topping
Tan Brother Vege Enterprise	Malaysia	2,209	4.12	1	Vegetables and eggs
DKSH Malaysia Sdn Bhd ⁽⁴⁾	Malaysia	2,202	4.10	1	Whipping cream and syrups
Supplier B ⁽³⁾	Malaysia	2,192	4.08	2	Culinary paste and food seasoning
Sub-total		16,534	30.80		
Total purchases		53,685			

6. INFORMATION ON OUR GROUP (Cont'd)**FYE 2024**

Supplier	Supplier location	RM'000	%	Length of relationship (years) ⁽¹⁾	Main input materials purchased
Supplier A ⁽²⁾	Malaysia	16,542	14.47	3	Ready-to-cook bakery products
Supplier C ⁽⁵⁾	Malaysia	13,714	12.00	2	Ready-to-cook meat, food seasoning, spices and topping and culinary paste
Supplier D ⁽⁶⁾	Malaysia	8,315	7.27	2	Packaged foods
DKSH Malaysia Sdn Bhd ⁽⁴⁾	Malaysia	4,760	4.17	2	Whipping cream, dairy products, fruit paste and syrups, and topping
Tan Brother Vege Enterprise	Malaysia	4,509	3.94	2	Vegetables, eggs, and food seasonings, and spices
Sub-total		47,840	41.85		
Total purchases		114,323			

Notes:

- (1) Length of relationship as at the respective financial year.
- (2) Supplier A is involved in the manufacturing and distribution of biscuits, cakes, breads and other bakery products, restaurants operation and others. As this information is commercially sensitive, the name of the third-party supplier is not disclosed.
- (3) Supplier B is involved in the manufacturing of gravies, pastries, and soups. As this information is commercially sensitive, the name of the third-party supplier is not disclosed.
- (4) DKSH Malaysia Sdn Bhd is a subsidiary of DKSH Holdings (Malaysia) Berhad, a company listed on the Main Market of Bursa Securities.
- (5) Supplier C is involved in the manufacturing of food products. As this information is commercially sensitive, the name of the third-party supplier is not disclosed.
- (6) Supplier D is a subsidiary of a company listed on the ACE Market of Bursa Securities. Supplier D is a manufacturer of instant premix beverages, health supplements, health foods, drinks and beverages. As this information is commercially sensitive, the name of the third party supplier is not disclosed.

Our purchases from Supplier A accounted for 16.58% (RM0.47 million), 19.14% (RM3.92 million), 13.80% (RM7.41 million), and 14.47% (RM16.54 million) of our total purchases for FYE 2021, FYE 2022, FYE 2023, and FYE 2024 respectively.

Since the commencement of our business in FYE 2021, we have worked with Supplier A as our main third-party supplier for ready-to-cook bakery products such as egg tart crust, and buns for our business operations. We own the recipes of the ready-to-cook bakery products. Supplier A manufactures the ready-to-cook bakery products according to our recipes.

However, we are not dependent on Supplier A as we own the recipes for the ready-to-cook bakery products and are able to source for other alternative third-party suppliers easily for the supply of products provided by Supplier A based on our recipes. In addition, we have entered into a non-disclosure agreement with Supplier A to protect the recipes from being disclosed to any third party and is able to find alternative third-party suppliers easily for such purchases.

6. INFORMATION ON OUR GROUP (Cont'd)

We are not dependent on our other major third-party suppliers as each of them accounted for less than 10.00% of our total purchases for the Financial Years Under Review with the exception of Supplier C which exceeded 10.00% of our total purchases for FYE 2024 only. Nevertheless, we are also not dependent on Supplier C as we are able to source from alternative third-party suppliers for similar products.

6.16 SEASONALITY

We do not experience any material seasonality in our business as the nature of our business operations is not subject to seasonal events for any extended period.

6.17 INTERRUPTIONS TO OUR BUSINESS AND OPERATIONS

We did not experience any material interruptions to our business during the past 12 months of our operations before the LPD. However, our business operations were interrupted during the COVID-19 period.

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6. INFORMATION ON OUR GROUP (Cont'd)

6.18 BUSINESS STRATEGIES AND PLANS

Moving forward, we will continue with our existing business activities and leverage our strengths to address potential opportunities by expanding our cafe chain operations and distribution and retail of our brands of packaged foods in Malaysia and in foreign countries. The rationale for our expansion plans in Malaysia is to leverage on our brand and continue to address opportunities domestically. Our rationale for foreign expansion is mainly to provide diversification and to create brand awareness in countries where we are not currently present, thereby giving us the opportunity to address potential markets. This will take into consideration, among others, the population size, demographics, lifestyle, key attractions and foot traffic.

A summary of our business strategies and plans is as follows:



6.18.1 Domestic expansion

6.18.1.1 New head office, central kitchen and warehouse

We plan to set up a 3-storey New Operational Facility in Selangor with an estimated total built-up area of approximately 108,448 sq. ft. for our new head office, central kitchen and warehouse. As at the LPD, we have identified a leasehold land with a total land area of approximately 3 acres in Puchong, Selangor for our expansion plan to establish the New Operational Facility. The New Operational Facility will be entirely utilised by our Group as our head office, central kitchen and warehouse. As at the LPD, we have not entered into a sale and purchase agreement with the land owner.

(a) Head office

Our head office will comprise space and facilities for the following functions:

- offices for management, administration and marketing; and
- ICT command centre for all our cafes.

6. INFORMATION ON OUR GROUP (Cont'd)

Management, administration, marketing and ICT command centre

Our head office will house office staff and equipment, purchase all relevant office equipment, fittings and furniture, and carry out interior fit-out as necessary. In addition, our new head office will also house the ICT command centre and we will purchase ICT equipment and related devices with the incorporation of local area network and connectivity to the internet. Our ICT command centre will have ICT personnel to monitor and consolidate data and information from all cafes, warehouse, logistics and third-party suppliers. In addition, we will relocate our existing head office at TPP3 to the new head office at the New Operational Facility upon the completion of the building by Q4 2026.

(b) Central kitchen and warehouse

We plan to establish a central kitchen and warehouse with the following:

- relevant F&B preparation, cooking and packaging equipment;
- chiller and freezer storage rooms; and
- ambient temperature storage space.

The purpose of the new central kitchen is to carry out as much as possible the preparation and cooking of F&B to reduce the workload of our existing cafes as well as impending new cafes to be established, as disclosed in Section 6.18.1.2 of this Prospectus. The F&B ingredients that we intend to prepare in the central kitchen includes, among others, marinated chicken, cooking paste, egg tart filling, rice and raw ingredients such as fresh vegetables. With the central kitchen, the cafes will only carry out minimal final preparation, cooking and plating of the F&B.

The benefits of a central kitchen include the following:

Optimisation of space, equipment, kitchen workers and production

- smaller space required for each cafe's kitchen thus leaving more space for dine-in customers;
- reduce equipment costs and number of workers for each cafe's kitchen as the major part of the preparation and cooking is done in the central kitchen;
- optimise ingredient usage and minimise food wastage through centralised production compared to individual kitchens; and
- ease of scaling production to cater to expansion in the number of cafes.

Operational efficiency, quality and food safety

- better control over product and ingredient quality, and inventory management for food preparation;
- standardise recipes and processes to ensure consistent quality and tastes across all cafes;
- improved food safety and hygiene through standardised food preparation procedures such as HACCP; and
- central control on the preparation and cooking of F&B complying with Halal certification.

6. INFORMATION ON OUR GROUP (Cont'd)

Branding and product standardisation

- strengthen brand identity and image through product consistency and quality across all cafes.

Our central kitchen will focus on the following:

- Ready-to-cook hot food products: Our central kitchen will focus on the preparation and cooking of hot food products such as pastes and rice based on our recipe while each cafe will incorporate all other relevant ingredients such as meat, seafood, rice and vegetables and carry out minimal final preparation, cooking and plating to complete the dish ready to be consumed; and
- Ready-to-mix beverages: Our central kitchen will focus on preparing the different types of ingredients to make the desired beverages while the cafes will only need to carry out the final preparation of the beverage by mixing the prepared ingredients according to the quantity, order and processing method.

Our central kitchen will be equipped with the relevant preparation and cooking equipment, as well as supporting equipment such as blast freezing and vacuum sealing equipment to maximise food safety as well as to extend shelf life for storage and delivery.

As at the LPD, part of our kitchen processes involving the preparation of ingredients such as washing, cutting, slicing, mixing of ingredients and marination are carried out by third-party suppliers for our ready-to-cook and ready-to-mix products, which they will deliver to all our cafes in Malaysia. We plan to take back these central kitchen process once our new central kitchen facility is ready by Q4 2026. We will use third-party logistics for the timely delivery of products from our central kitchen to all the cafes in Malaysia. As at the LPD, the establishment of the central kitchen is still in the initial planning stage, and the detailed space layout and the actual equipment to be purchased has yet to be finalised. As such, as at the LPD, the expected cost savings from the establishment of a central kitchen cannot be quantified at this stage.

In addition, we intend to relocate our existing warehouse at TPP3 to the New Operational Facility upon the completion of the building by Q4 2026. The warehouse in the New Operational Facility will be equipped with racking system and forklifts to cater for the temporary storage of foods and ingredients before delivering to our respective cafes as well as our brands of packaged foods, consumables and other materials.

R&D and product development

Our central kitchen will also cater for R&D activities for our cafe chain operations and our brands of packaged foods. The central kitchen will accommodate our R&D staff, related equipment and workspace to carry out R&D for new or enhanced recipes and products. In addition, we will allocate a seminar room to carry out focus groups and taste testing, a one-way mirror observation room, and several small rooms for interviews and discussions.

As at the LPD, our team has been carrying out our menu development and planning at our *Oriental Kopi* Bander Puteri Puchong cafe. The set-up of the new central kitchen facility is expected to commence by Q4 2024 and be completed by Q4 2026. Similarly, our menu creation team will be relocated from Puchong to this new central kitchen facility upon the completion of the setup by Q4 2026.

6. INFORMATION ON OUR GROUP (Cont'd)

The estimated cost for setting up the new head office with a central kitchen and warehouse facility is RM62.87 million which will be funded through IPO proceeds and/or internally generated funds/bank borrowings as follows:

	Estimated cost RM'000	Use of IPO proceeds RM'000	Internal funds/ borrowings RM'000	Expected start and completion date
Acquisition of land and building construction	48,370	39,185	9,185	Q2 2024 ⁽⁴⁾ – Q4 2026
(i) Set-up head office	6,500	6,500	-	
- Renovation and fit-out for all function areas	3,000	3,000	-	Q4 2024 - Q4 2026
- Purchases of equipment for offices ⁽¹⁾	1,500	1,500	-	Q4 2024 - Q4 2026
- Purchases of equipment for ICT command centre ⁽²⁾	2,000	2,000	-	Q4 2024 - Q4 2026
(ii) Set-up central kitchen and warehouse ⁽³⁾	8,000	8,000	-	Q4 2024 - Q4 2026
Total	62,870	53,685	9,185	

Notes:

- (1) Include the purchase of computer equipment and integration of local area network and related equipment as well as ERP and warehouse management systems for the corporate office.
- (2) Include the purchase of CCTV surveillance systems and related devices.
- (3) The key equipment for the central kitchen and warehouse is as follows:

Key equipment	Total costs RM'000
Preparation, cooking and cleaning equipment	3,000
Delivery trucks and forklifts	2,200
Storage and temperature control equipment	2,200
Packaging and labelling equipment	500
R&D equipment	100
Total	8,000

- (4) As at the LPD, we have not entered into a sale and purchase agreement with the land owner and are in the midst of negotiating the terms of the sale and purchase agreement with the land owner.

The implementation of the new head office, central kitchen and warehouse is subject to various factors such as regulatory and other industry impediments, suitability of the property and negotiation of terms with the relevant land owner. Please refer to Section 8.1.9 of this Prospectus for further details for the risk relating to the implementation of our business strategies and plans.

6.18.1.2 New cafes in various states within Malaysia

We plan to expand our cafe chain operations in Malaysia by setting up new cafes in various states to add more cafes to the existing number of cafes.

6. INFORMATION ON OUR GROUP (Cont'd)

As we serve the mass market, our cafe location strategy is to site our cafes in urban and suburban areas with high population density in the immediate addressable market areas and/or capable of drawing visitors from outside the immediate addressable market areas. Please refer to Section 6.9.2 of this Prospectus for further details on the process for selecting the locations to establish new cafe.

As at the LPD, we have a total of 19 owned-operated cafes and 1 jointly owned and operated cafe under the *Oriental Kopi* brand as follows:

	Klang Valley			Johor	Penang	Singapore	Total
	Kuala Lumpur	Selangor	Putrajaya				
Number of cafes	6	5	1	6	1	1	20
Total GFA (sq. ft.)	25,038	21,405	2,709	24,848	3,199	2,867	80,066

We plan to expand our owned-operated cafe chain operations in Malaysia by setting up an additional 14 owned-operated cafes progressively between 2024 and 2026:

Additional owned-operated cafes	Q3 - Q4			TOTAL	Total cost RM'000
	2024	2025	2026		
Peninsular Malaysia	-	9	3	12	33,600
Central region					
- Klang Valley	-	4 ⁽²⁾	1	5	14,000
- Negeri Sembilan	-	-	1	1	2,800
Northern region					
- Penang	-	2 ⁽³⁾	-	2	5,600
Southern region					
- Johor	-	2 ⁽⁴⁾	-	2	5,600
- Malacca	-	1	-	1	2,800
East coast region					
- Pahang	-	-	1	1	2,800
East Malaysia	1	1	-	2	5,600
- Sabah	-	1	-	1	2,800
- Sarawak	1 ⁽¹⁾	-	-	1	2,800
Total	1	10	3	14	39,200
Estimated costs RM'000	2,800	28,000	8,400		
Source of fund	Internal fund	IPO proceeds	IPO proceeds		

Notes:

- (1) Include a cafe in Vivacity Megamall which we have entered into a letter of offer and tenancy agreement with the landlord. As at the LPD, the cafe is under renovation.
- (2) Include a cafe in Alamanda Mall which we have entered into a tenancy agreement with the landlord.

6. INFORMATION ON OUR GROUP (Cont'd)

- (3) Include a cafe in Sunway Carnival Mall which we have entered into a tenancy agreement with the landlord.
- (4) Include a cafe in Senai International Airport which we have entered into a tenancy agreement with the landlord. It also includes a cafe in SKS City Mall which we have entered into a letter of offer with the landlord.

Our plan to expand our owned-operated cafe chain operations in Klang Valley, Negeri Sembilan, Penang, Johor, Malacca, Pahang, Sabah and Sarawak is mainly based on key considerations including population size, demographics, lifestyle, key attractions and foot traffic at prospective locations, and the potential market acceptance of our brand and product offerings.

Following the expansion of our cafe chain operations, we will need to expand on our human resources by hiring an additional approximately 560 personnel to support our day-to-day operations of the 14 new owned-operated cafes. The staff costs for the hiring of the said personnel are part of the working capital which will be funded through IPO proceeds. Please refer to Section 4.4.5 of this Prospectus for further details of working capital funded through IPO proceeds.

The implementation of the expansion plan of our owned-operated cafe chain operations is subject to various factors including, among others, competition, availability of suitable locations and human resources. Please refer to Section 8.1.9 of this Prospectus for further details for the risk relating to the implementation of our business strategies and plans.

6.18.1.3 Expansion in our brands of packaged foods segment

(i) Extension of product range

In 2020, we commercialised our brands of packaged foods starting with packaged coffee. Since then, we have expanded our range to include packaged tea, spreads, pastries, instant noodles, cooking paste as well as others including seasonal packaged foods such as moon cakes. These products are available at our cafes, third party e-commerce platforms, our website, our specialty retail store as well as retail outlets such as supermarkets, hypermarkets, minimarkets, and health and beauty stores.

Our strategy to sell our brands of packaged foods is to extend our revenue base beyond those derived from our operation of the cafe chains to drive business growth. In addition, through our indirect distribution channel of using resellers' retail networks, our brands of packaged foods can reach areas and markets where we are not present or underrepresented including small towns and rural areas. More importantly, our resellers' retail network comprising supermarkets, hypermarkets, minimarkets, and health and beauty stores represents a different sales channel from our cafes and third party e-commerce platforms.

For the Financial Years Under Review, revenue from our brands of packaged foods including in-store sales from our cafes as well as distribution of retail segment grew from RM0.14 million (2.73% of total revenue) in FYE 2021 to RM47.49 million (17.13% of total revenue) in FYE 2024, representing revenue CAGR of 605.21%. The past high growth is mainly due to the low starting base. Nevertheless, we aim to increase our sales of our brands of packaged foods to complement our cafe chain operations.

6. INFORMATION ON OUR GROUP (Cont'd)

For the Financial Years Under Review and up to the LPD, all our brands of packaged foods are manufactured by third-party suppliers, which we will continue for our existing and new range of packaged foods. Our business focus will then be on selecting suitable third-party suppliers and ensuring consistent product quality, securing more resellers to increase our market presence as well as carrying out marketing of our brand and products. Between Q4 2024 and 2025, we plan to launch new range of *Oriental* packaged foods including new beverages namely, "Cham" (mixed tea and coffee) and new packaged foods including cookies.

Our product development and marketing teams will be involved in the product and market development processes as follows:

- identifying suitable products;
- researching and creating formulations in conjunction with third-party suppliers;
- carry out product testing and consumer focus groups;
- developing packaging design and labelling to comply with relevant regulatory requirements; and
- developing marketing programmes to promote the new products.

The proposed launch of the new range of our brands of packaged foods is an on-going initiative which is funded internally.

(ii) New specialty retail stores for our brands of packaged foods

In April 2024, we opened our first specialty retail store in St. Giles Southkey Hotel located in Johor, operated under our *Oriental Kopi* brand. As at the LPD, we are also in the midst of setting up an additional specialty retail store in KSL City Mall, Johor which will commence operations in December 2024. In addition, we plan to open an additional 4 specialty retail stores in the central region and Johor between 2025 and 2026.

The objectives of operating the specialty retail stores are as follows:

- increase our overall brand awareness to benefit our cafe chain as well as distribution of our brands of packaged foods operations;
- showcase our full range of brands of packaged foods;
- increase accessibility of our brands of packaged foods; and
- cater to domestic and foreign tourists.

The total cost for the 4 new specialty retail stores between 2025 and 2026 is estimated at RM2.00 million which will be funded through IPO proceeds.

(iii) Marketing activities in Malaysia

Part of our plans includes continuous marketing of our *Oriental* and *Oriental Kopi* brands of cafe and our brands of packaged foods to the mass market in Malaysia focusing on differentiating ourselves from the competition and providing a clear value proposition to existing and potential customers. We will continue to develop our brand equity by increasing our brand awareness and recognitions as well as creating positive brand image and quality, brand loyalty and enhance customer satisfactions.

We plan to carry out proactive marketing activities by continue to utilise digital marketing to carry out advertisements and promotions on social media and other digital platforms. Our sales and marketing plan also include in-store and joint promotions. Please refer to Section 6.12.1 of this Prospectus for further details of our marketing and sales activities. In view of this, we have allocated RM3.00 million from IPO proceeds to fund the cost of our marketing activities in Malaysia which will be utilised between 2025 and 2026.

6. INFORMATION ON OUR GROUP (Cont'd)

6.18.2 Foreign Country Expansion**6.18.2.1 Expand cafe chain to foreign countries****Overview**

We plan to scale our cafe chain operations by introducing our *Oriental Kopi* cafes in selected foreign countries. This will increase our geographic presence and revenue base to include foreign countries, which will serve as additional drivers of growth and geographic diversity to mitigate reliance on one country of operation.

Our business model for the *Oriental Kopi* chain expansion in foreign countries includes joint ventures with local partners in each of the foreign countries or franchising arrangements. This is to tap on the local knowledge and business experience of the local partner, while we provide all the necessary marketing, standard operating procedures, recipes of products and other operating requirements and expertise.

Business model

We have 3 potential business models for the expansion of our cafes in for our F&B services and in-store sales of our brands of packaged foods in foreign countries as follows:

- Joint-venture owner-operator: We will enter into a joint-venture arrangement with a local partner in the target foreign country. The joint-venture company will own and operate all cafes in the foreign country.
- Master franchisee: We will appoint a company to be the master franchisee to own and operate several cafes as well as sub-franchise to other owner-operators in a foreign country.
- Franchisee: We will appoint 1 or several companies to be the franchisee owning and operating one or multiple cafes in a foreign country.

Meanwhile, the distribution of our brands of packaged foods in foreign countries will be carried out by resellers. Please refer to Section 6.18.2.2 of this Prospectus for further details.

The joint-venture company, master franchisee or franchisee in each foreign country will be responsible for, among others, the following:

At the foreign country level:

- under the master franchisee model, the master franchisee will attract, qualify and appoint sub-franchisees as well as collect royalties and other relevant fees and charges from all cafes;
- marketing of the brand as well as cafes;
- management, audit and reporting of cafes and their respective performance;
- operating a central kitchen to carry out preparation and cooking functions;
- sourcing all relevant products for the operation of the central kitchen, and other food products and ingredients as well as consumables such as packaging materials for the cafes including sub-franchisee cafes; and
- logistics including warehousing and delivery to all cafes.

6. INFORMATION ON OUR GROUP (Cont'd)

At the cafe level:

- assists in identifying and approving suitable location and type of premises;
- assists in interior layout, design and fit-out to be consistent with the brand's theme and image, as well as for practical and efficient operating activities;
- assist in compliance with regulatory requirements, and food safety standards and procedures;
- establishing ICT systems for the operation of the cafe;
- assists in staff recruitment; and
- provide training and all relevant manuals and documents.

We intend to expand our *Oriental Kopi* cafe chain to Singapore. On 2 May 2024, we entered into a joint-venture agreement with Paradise Group to expand our *Oriental Kopi* cafe into Singapore. Paradise Group is a private company in Singapore primarily involved in the operation of restaurants.

On 23 May 2024, we incorporated a wholly-owned subsidiary company in Singapore, i.e. Oriental Kopi Global to subscribe shares to the joint venture company pursuant to the joint-venture arrangement with Paradise Group. On 30 July 2024, Paradise Group, OKG and Oriental Kopi Global entered into a novation agreement in relation to the joint venture agreement, where it was agreed that OKG will novate its rights, obligations and liabilities under the joint venture agreement to Oriental Kopi Global. As at the LPD, our Group, via our nominated subsidiary Oriental Kopi Global holds 30% shareholdings in Paradise Oriental, and Paradise Group holds 70% shareholdings. The joint-venture company, Paradise Oriental will own and operate all *Oriental Kopi* cafes in Singapore.

Based on the joint-venture agreement, our Group will be responsible for providing operational know-how, guidance and advice including, among others, providing initial and ongoing training, a copy of policies and SOPs, training manuals and recipes for the operation of *Oriental Kopi* cafes in Singapore. We will also be responsible for sourcing all relevant products, ingredients and consumables for the operation of the cafes as well as marketing materials. Meanwhile, the joint-venture partner will be responsible all the accounting and financial matters of the joint-venture company. Under the joint-venture agreement, Paradise Oriental has been granted an exclusive, non-transferable license to use among others our trademarks for the purpose of business of *Oriental Kopi* cafes in Singapore. Paradise Group and Oriental Kopi Global and their respective affiliates shall not, throughout the duration of the joint venture, carry on or be engaged in or interested in business that is the same or substantially similar to the business of *Oriental Kopi* cafes in Singapore; and Paradise Group and its affiliates shall not carry on or be engaged in or interested in any business that is same or substantially similar to the business of Oriental Kopi cafes outside Singapore without Oriental Kopi Global's written consent.

The first *Oriental Kopi* cafe in Singapore commenced operations in November 2024. We intend to expand our cafe by setting up 2 additional *Oriental Kopi* cafes in Singapore in 2025. The estimated cost for the setting up of the 2 *Oriental Kopi* cafes in Singapore is RM10.00 million, and we intend to utilise RM3.00 million from internally generated fund and/or bank borrowings for the said expansion while the remaining RM7.00 million will be funded by the local partner.

In addition, we are also in discussion with a partner for the expansion of *Oriental Kopi* cafe chain into several other foreign countries. As the discussion is still preliminary, we have not finalised the business arrangement. As such, locations and types of premises for the cafes have not been determined for other foreign countries.

6. INFORMATION ON OUR GROUP (Cont'd)

6.18.2.2 Marketing activities in foreign countries

Part of our plans includes the export of our brands of packaged foods. We intend to use an indirect distribution channel strategy where we will sell our products to resellers including wholesalers and retailers, who will resell them to their network of customers and end-consumers. As such, we plan to secure resellers in foreign countries, namely Singapore and other foreign countries. In February 2024, we secured our first purchase order for the export sales of our brands of packaged foods to a reseller in Hong Kong. Furthermore, we are in discussion with distributors to distribute our brands of packaged foods in other foreign countries.

To expand our market reach, we plan to carry out proactive marketing activities by participating in F&B exhibitions and events as well as other marketing activities to showcase our brands of packaged foods to secure resellers and increase our brand awareness. We have identified certain marketing and promotional activities which are expected to take place between Q4 2024 and 2026 in Singapore.

In view of this, we have allocated RM1.50 million from IPO proceeds to fund the cost for our marketing activities in Singapore. In addition, we have allocated RM4.00 million from IPO proceeds to fund the marketing activities in other foreign countries in Asia such as Hong Kong to promote our brands of packaged foods. The rationale for expanding our marketing activities in Hong Kong and other foreign countries are based on key considerations including population size, demographics, lifestyle and the potential market acceptance of our brand and product offerings. The IPO proceeds allocated for marketing activities in foreign countries will be utilised between 2025 and 2026. As at the LPD, we have yet to finalise the marketing activities in foreign countries.

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6. INFORMATION ON OUR GROUP (Cont'd)

6.19 EMPLOYEES

As at the LPD, our Group has a total workforce headcount of 921, which consists of 517 Malaysian permanent employees, 147 local contract employees, and 257 contract foreign workers. The following sets out the number of our employees according to the business function or department as at the LPD:

Department	Permanent employee		Contractual worker/ Temporary		Total
	Local	Foreign	Local	Foreign	
Management	22	-	-	-	22
Administration, finance and human resources	58	-	4	-	62
Marketing	10	-	-	-	10
Business development and FMCG	8	-	-	-	8
Procurement	6	-	-	-	6
Logistics and warehouse	31	-	-	-	31
Retail operation	382	-	143	257 ⁽¹⁾	782
Total workforce	517	-	147	257⁽¹⁾	921

Note:

(1) In addition to these 257 foreign workers, in November 2024 and December 2024, our Group had obtained approval from the Ministry of Home Affairs Malaysia (“**KDN**”) for additional 224 foreign workers and is currently pending processing of the working permits.

As at the LPD, local employees accounted for approximately 72.10% of our total workforce while 27.90% were foreign workers (before accounting for the additional 224 foreign workers as mentioned in Note (1) above). As at the LPD, all our foreign workers in the table above have valid working permits issued and there has been no breach of any immigration laws by our Group.

None of our employees belong to any labour union. In the Financial Years Under Review up to the LPD, there were no industrial disputes pertaining to our employees.

6. INFORMATION ON OUR GROUP (Cont'd)

(a) Compliance in relation to the accommodation provided to our foreign workers

As at the LPD, our 257 foreign workers are housed at rented accommodations (totalling to 36 units at 10 locations). Under the Employees Minimum Standards of Housing and Amenities Act 1990 ("**EMSHA 1990**") and the Employees' Minimum Standards of Housing, Accommodations and Amenities (Accommodation and Centralized Accommodation) Regulations 2020 issued under the EMSHA 1990, we are required to ensure that the accommodation provided to our foreign workers are with certificate(s) of accommodation issued by the Department of Labour Peninsular Malaysia ("**Certificate of Accommodation**"). Pursuant to EMSHA 1990, we may be subject to a fine not exceeding RM50,000 with respect to each employees' accommodation without a certificate of accommodation. As at the LPD, all the accommodation provided to our 257 foreign workers have been issued with valid Certificate(s) of Accommodation.

In the past, prior to the LPD, a total of 46 employees resided at the accommodations below which our Group is unable to obtain copies of the CF/CCC from the property owners:

- i) Megah Villa Apartment, Jalan Warisan Megah 1/6, Kota Warisan, 43900 Sepang, Selangor (Units G-4-2, A-4-3, A-3-15, B-4-11, F-2-6, J-2-4, H-4-10, K-3-9, C-1-4, C-4-8, C-4-12);
- ii) 83A, Jalan Berangan, Wilayah Persekutuan, 50200 Kuala Lumpur;
- iii) 94-02-07, Apartment Putra Ria, Jalan Bangsar, Bangsar 59200 Kuala Lumpur; and
- iv) Mentari Court, Jalan PJS 8/9, Taman Seri Mentari, 46150 Petaling Jaya, Selangor (Units C-16-03, C-16-22, D-12-3).

As at 20 September 2024, our Group had completed relocation of these 46 employees to 11 units (in 2 different locations) which valid CF or CCC and Certificates of Accommodation had been obtained. The relocation of the 46 employees is not expected to incur any additional costs to our Group, except for additional transportation costs for commuting which is not anticipated to have a material financial impact to our Group. The premises above have since 20 September 2024 been vacated.

Pursuant to Section 70(27) the Street Drainage and Building Act, 1974, any person who occupies a building or any part of a building without a CF or CCC may be subject to a fine not exceeding RM250,000 and/or imprisonment for a term not exceeding 10 years, if convicted. The pending CF or CCC for the rented employee accommodation is not anticipated to materially or adversely affect our Group's business operations and financial condition as the affected employees have been relocated, the employee accommodations are rented premises, and have been issued with valid Certificates of Accommodation by the Department of Labour Peninsular Malaysia. As at LPD, as parties who occupied the rented premises, in relation to the lack of records on the CF or CCC provided by the property owners, our Group has not been subject to any penalties or enforcement action from the relevant authorities in this regard.

6. INFORMATION ON OUR GROUP (Cont'd)

- (b) Inspection by the Immigration Department of Malaysia (“**Immigration Department**”) at our cafes in Johor Bahru (“**Incident**”)

On 13 July 2024, the Immigration Department had inspected 4 Oriental Kopi cafes in Johor Bahru at Taman Johor Jaya, The Mall, Mid Valley Southkey, AEON Mall Tebrau City and Johor Bahru City Square Mall.

We were requested by the Immigration Department to provide original copies of the relevant documents in relation to the employment of the foreign workers, which were not available at the cafes at the time of inspection. All the documents requested by the Immigration Department were subsequently submitted to the Immigration Department on 16 July 2024. A total of 145 foreign workers were detained by the Immigration Department, which included 65 foreign workers employed by a third-party cleaning service provider to provide cleaning services to the cafes (“**Cleaning Service Provider**”).

Based on the investigation by the Immigration Department, 27 foreign workers who were employed by the Cleaning Service Provider did not possess a valid pass under the Immigration Act 1959/63 (“**Immigration Act**”) and as a result, the Cleaning Service Provider was compounded under Section 55B of the Immigration Act (“**Compound**”) and had settled the Compound in relation to its breach on 18 August 2024.

We had also via our appointed solicitors for the Incident subsequently received a confirmation letter from the Immigration Department dated 28 August 2024 confirming there is no case against Oriental Coffee International; that the investigation has been completed by the Enforcement Division of Immigration Department of Johor and in connection with that, the Enforcement Division verified that the Compound has been settled by the Cleaning Service Provider. There was no penalty and/or compound imposed on our Group arising from the Incident.

We did not experience any material adverse impact on our Group’s business operations and financial conditions arising from the Incident. Save for the below, there was no other impact to the business operations and financial condition of our Group:

- (i) on the day of the Incident, the 4 cafes were temporarily suspended. The cafes in The Mall, Mid Valley Southkey and Johor Bahru City Square Mall had resumed operations on the same day whereas the cafe in AEON Mall Tebrau City only provided in-store sales of packaged foods and egg tarts and the cafe at Taman Johor Jaya remained closed for the day. Subsequently, the next day after the Incident, the cafes in AEON Mall Tebrau City and also Taman Johor Jaya had resumed operations as well;
- (ii) we had also temporarily stopped accepting orders from third-party e-commerce platform, namely GrabFood in these 4 cafes for approximately 4 weeks since the Incident in order to focus on the dine-in and takeaways services in the cafes;
- (iii) to ensure the operations runs smoothly, some of the F&B menus that required longer preparation time were not made available at these 4 cafes during peak hours for approximately 4 weeks since the Incident; and
- (iv) the Incident had also resulted in the delay of the opening of new cafes at Pavilion Damansara Heights Mall, AEON Mall Bukit Indah and Paradigm Mall Johor Bahru due to labour shortage.

6. INFORMATION ON OUR GROUP (Cont'd)

In addition, to avoid similar incidents from recurring in the future, our Group has taken necessary steps to strengthen our internal control measures, which includes the following:

- (a) the original work permits and passports of our Group's foreign workers who are on duty are deposited and kept at their respective workplace locations;
- (b) established new SOP that stringent due diligence will be conducted prior to the appointment of any of our Group's vendors, contractors and suppliers; and
- (c) established new guidelines for cafes manager/supervisor to verify the presence of our Group's employees and third-party personnel based on the planned daily duty list. The cafes manager/supervisor will also verify and ensure the third-party personnel possess valid documentation to the extent feasible.

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6. INFORMATION ON OUR GROUP (Cont'd)

6.20 MAJOR APPROVALS, LICENCES AND PERMITS OBTAINED

6.20.1 Details of major approvals, licences and permits obtained

Details of major approvals, licences and permits obtained by our Group for our operations in Malaysia as at the LPD are as follows:

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
1.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the food and beverage at</p> <p>Oriental Kopi Kopitiam (Suria KLCC) (Lot 414-415 & OS404, Level 4, Suria KLCC, Kuala Lumpur City Centre, 50088 Kuala Lumpur, Wilayah Persekutuan KL)</p> <p>under Oriental Coffee Suria has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Putrajaya</p>	Department of Islamic Development Malaysia (“ JAKIM ”)	JAKIM.700-2/3/2 106-07/2022	<p>Issuance date: 16 May 2024</p> <p>Expiry date: 15 May 2026</p>	NIL	N/A
2.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the food and beverage at</p> <p>Oriental Kopi Kopitiam (KLIA2 Arrival) (Lot No. L2-58 & 59, Gateway@KLIA2, Level 2, Kuala Lumpur International Airport 2, KLIA Arrival Lane, 64000 Sepang, Selangor)</p> <p>under Oriental Elite International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Putrajaya</p>	JAKIM	JAKIM.700-2/3/2 106-07/2022	<p>Issuance date: 16 May 2024</p> <p>Expiry date: 15 May 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
3.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the food and beverage at</p> <p>Oriental Kopi Kopitiam (KLIA2 Departure) (Lot No. L3-41, 42, 43, 44, 45, 46, Level 3 Gateway @KLIA2, Terminal KLIA2, 64000 Sepang, Selangor)</p> <p>under Oriental Coffee SP has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Putrajaya</p>	JAKIM	JAKIM.700-2/3/2 106-07/2022	<p>Issuance date: 16 May 2024</p> <p>Expiry date: 15 May 2026</p>	NIL	N/A
4.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the food and beverage at</p> <p>Oriental Kopi Kopitiam (Pavilion Bukit Jalil) (Lot 1.22.00 & Lot 1.23.00, Pavilion Bukit Jalil, Persiaran Jalil 8, Bukit Jalil, 57000 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur)</p> <p>under Oriental Sun PBJ has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Putrajaya</p>	JAKIM	JAKIM.700-2/3/2 106-07/2022	<p>Issuance date: 1 August 2024</p> <p>Expiry date: 31 July 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
5.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the food and beverage at</p> <p>Oriental Kopi Kopitiam (Sunway Pyramid) (G1.108 & G1.109, Ground Floor, Sunway Pyramid, No. 3, Jalan PJS 11/15, 47500 Bandar Sunway, Selangor)</p> <p>under Oriental Coffee SP has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Putrajaya</p>	JAKIM	JAKIM.700-2/3/2 106-07/2022	<p>Issuance date: 1 August 2024</p> <p>Expiry date: 31 July 2026</p>	NIL	N/A
6.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the food and beverage at</p> <p>Oriental Kopi Kopitiam (TRX) (C.45.0 & C.46.0, Level Concourse, Plaza The Exchange TRX, Persiaran TRX, 55188 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur)</p> <p>under Oriental Coffee TRZ has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Putrajaya</p>	JAKIM	JAKIM.700-2/3/2 106-07/2022	<p>Issuance date: 1 August 2024</p> <p>Expiry date: 31 July 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
7.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the food and beverage at</p> <p>Oriental Kopi Kopitiam (Pavilion Damansara Heights) (Lot 5.14.00 & E5.14.00, Level 5, Pavilion Damansara Heights, 3, Jalan Damanlela, Pusat Bandar Damansara, 50490 Kuala Lumpur)</p> <p>under Oriental Coffee BKT has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Putrajaya</p>	JAKIM	JAKIM.700-2/3/2 106-07/2022	<p>Issuance date: 16 November 2024</p> <p>Expiry date: 15 November 2026</p>	NIL	N/A
8.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the food and beverage at</p> <p>Oriental Kopi Kopitiam (IOI City Mall) (LG-29A, Lower Ground Floor, IOI City Mall, Lebuhr IRC, IOI Resort City, 62502 Putrajaya Sepang)</p> <p>under Oriental Coffee Gateway has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Putrajaya</p>	JAKIM	JAKIM.700-2/3/2 106-07/2022	<p>Issuance date: 16 November 2024</p> <p>Expiry date: 15 November 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
9.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the food and beverage at</p> <p>Oriental Kopi Kopitiam (AEON Tebrau) (Lot G117, AEON Tebrau City Shopping Centre 3, Persiaran Desa Tebrau, Taman Desa Tebrau, 81100 Johor)</p> <p>under Oriental Coffee TC has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Putrajaya</p>	JAKIM	JAKIM.700-2/3/2 106-07/2022	<p>Issuance date: 1 December 2024</p> <p>Expiry date: 30 November 2026</p>	NIL	N/A
10.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Creamy peanut butter - Crunchy peanut butter - Kaya kelapa - Pandan kaya <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Negeri Johor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 December 2024</p> <p>Expiry date: 31 December 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
11.	Oriental Coffee International	Certificate of Halal Authentication to certify that the: - White coffee / white coffee premixes manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor	JAKIM	JAKIM.700-2/3/1 106-07/2022	Issuance date: 16 February 2023 Expiry date: 15 February 2025	NIL	N/A
12.	Oriental Coffee International	Certificate of Halal Authentication to certify that the: - Marinated Curry Chicken Cut manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor	JAKIM	JAKIM.700-2/3/1 106-07/2022	Issuance date: 1 November 2023 Expiry date: 31 October 2025	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
13.	Oriental Coffee International	Certificate of Halal Authentication to certify that the: - Teh Tarik manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Melaka	JAKIM	JAKIM.700-2/3/1 106-07/2022	Issuance date: 1 December 2023 Expiry date: 30 November 2025	NIL	N/A
14.	Oriental Coffee International	Certificate of Halal Authentication to certify that the: - Oriental Charcoal Roasted White Coffee - Oriental Classic White Coffee - Oriental Mocha manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor	JAKIM	JAKIM.700-2/3/1 106-07/2022	Issuance date: 1 October 2023 Expiry date: 30 September 2025	NIL	N/A
15.	Oriental Coffee International	Certificate of Halal Authentication to certify that the: - Cendol Gula Melaka Syrup - Char Kuey Teow Paste - Fried Chicken Meat - Marinated Signature Chicken - Prawn Oil	JAKIM	JAKIM.700-2/3/1 106-07/2022	Issuance date: 16 November 2023 Expiry date: 15 November 2025	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
		<p>- Sambal Nasi Lemak</p> <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>					
16.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Curry Paste - Ipoh Hor Fun Paste - Prawn Mee Paste - Rendang Paste - Sambal Mee Siam - Sambal Prawn Mee - Sambal Tumis <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 16 November 2023</p> <p>Expiry date: 15 November 2025</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
17.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Coffee Powder - Drip Coffee <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Majlis Agama Islam Negeri Johor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 January 2024</p> <p>Expiry date: 31 December 2025</p>	NIL	N/A
18.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Frozen Beef Rendang - Ipoh Hor Fun Paste - Sambal Tumis Paste (Frozen) <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 February 2024</p> <p>Expiry date: 31 January 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
19.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Black pepper sauce - Egg tart yolk filling <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 16 January 2024</p> <p>Expiry date: 15 January 2026</p>	NIL	N/A
20.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Peach gum with snow swallow dessert - Peach gum with white fungus dessert - Rojak sauce <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 February 2024</p> <p>Expiry date: 31 January 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
21.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Cheese pineapple tart - Classic pineapple tart <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 February 2024</p> <p>Expiry date: 31 January 2026</p>	NIL	N/A
22.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Mocha Coffee Premix - White Coffee Extra Kaw Premix - White Coffee Premix Charcoal Roasted - White Coffee Premix Classic - White Coffee Premix Hazelnut Flavour - White Coffee Premix Himalayan Salt - White Coffee Premix No Sugar Added <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 16 March 2024</p> <p>Expiry date: 15 March 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
23.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Traditional Pan Mee Classic Flavour - Traditional Pan Mee Mala Flavour - Traditional Pan Mee Spicy Flavour - Traditional Pan Mee Soup Flavour <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Johor Bahru</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 16 February 2024</p> <p>Expiry date: 15 February 2026</p>	NIL	N/A
24.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Mooncake A Class Charcoal Musang King - Mooncake Golden Lotus Double Egg Yolk - Mooncake Golden Lotus Single Egg Yolk - Mooncake Hong Kong Jade Custard - Mooncake Mixed Nuts - Mooncake Taiwan Red Bean Salted Egg Yolk - Mooncake Toffee Butterscotch - Uji Matcha Red Bean Mochi <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 August 2024</p> <p>Expiry date: 31 July 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
25.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Hainanese Chicken Rice Paste - Rendang Paste <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 August 2024</p> <p>Expiry date: 31 July 2026</p>	NIL	N/A
26.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Royal Chocolate <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Melaka</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 16 July 2024</p> <p>Expiry date: 15 July 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
27.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Egg Tart Skin - Hong Kong Polo Bun - Purple Tart Skin Dough - Tai Kong Bun - Wholemeal Bun <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Negeri Johor Bahru</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 May 2024</p> <p>Expiry date: 30 April 2026</p>	NIL	N/A
28.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Guilinggao Herbal Jelly with American Ginseng <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Melaka</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 August 2024</p> <p>Expiry date: 31 July 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
29.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Milo with Cocoa Powder - Mocha Powder <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Melaka</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 August 2024</p> <p>Expiry date: 31 July 2026</p>	NIL	N/A
30.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Rendang Sauce with Chicken <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 August 2024</p> <p>Expiry date: 31 July 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
31.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Red Bean Dessert - Pulut Hitam Dessert - Ayam Masak Kicap Paste <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Selangor</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 16 September 2024</p> <p>Expiry date: 15 September 2026</p>	NIL	N/A
32.	Oriental Coffee International	<p>Certificate of Halal Authentication to certify that the:</p> <ul style="list-style-type: none"> - Charcoal Tart Skin - Chocolate Tart Skin - Matcha Tart Skin <p>manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Negeri Johor Bahru</p>	JAKIM	JAKIM.700-2/3/1 106-07/2022	<p>Issuance date: 1 August 2024</p> <p>Expiry date: 31 July 2026</p>	NIL	N/A

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
33.	Oriental Coffee International	Certificate of Halal Authentication to certify that the: - Curry Laksa Mee - Prawn Noodles manufactured / distributed / managed by Oriental Coffee International has complied with Islamic Law and Malaysian Halal Standard and approved by Halal Certification Panel of Jabatan Agama Islam Perak	JAKIM	JAKIM.700-2/3/1 106-07/2022	Issuance date: 16 October 2024 Expiry date: 15 October 2026	NIL	N/A
34.	Oriental Coffee International	Temporary business licence for the premises at TPP3 ⁽¹⁾ Description: (i) Company business office (ii) Warehouse storage	Majlis Perbandaran Kuala Langat ("MPKL")	MPKL/JPL/L3142 (SJ)	18 October 2024 to 17 April 2025	NIL	Complied
35.	Koay Song Leng (on behalf of Oriental Coffee International)	Certificate of Registration For Food Premises for the premises at TPP3 Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (warehouse exclude factory warehouse)	MOH (Food Safety and Quality Programme)	FSSM042400890 -0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
36.	Koay Song Leng (on behalf of Oriental Coffee International)	Certificate of Registration For Food Premises for the premises at No. 41, Jalan Ekoperniagaan 3, Taman Kota Masai, 81700 Pasir Gudang, Johor (" Masai Warehouse ") Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM122401028-0	9 December 2024 to 9 December 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied
37.	Oriental Sun International	Business and signboard licence for the premises at 28-A, Jalan Dedap 22, Taman Johor Jaya, 81100 Johor Bahru, Johor Darul Takzim Description: (i) Frozen food storage (ii) Signboard licence	Majlis Bandaraya Johor Bahru (" MBJB ")	L2024LI055828	Issuance date: 16 April 2024 Expiry date: 15 April 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
38.	Oriental Sun International	Business and signboard licence for the premises at 30 & 32, Jalan Dedap, 22 Taman Johor Jaya, 81100 Johor Bahru, Johor Darul Takzim Description: (i) Restaurant (Non-24 hours) (2 Lot) Licence (ii) Signboard (4 units)	MBJB	L2021LI01505	Issuance date: 14 November 2024 Expiry date: 31 December 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
39.	Oriental Sun International	Business and signboard licence for the premises at No 30A, Jalan Dedap 22, Taman Johor Jaya, 81100 Johor Bahru, Johor Darul Takzim Description: (i) Signboard licence (ii) Frozen food storage	MBJB	L2024LI055815	Issuance date: 15 April 2024 Expiry date: 14 April 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
40.	Oriental Sun International	Business and signboard licence for the premises at No 32A, Jalan Dedap 22, Taman Johor Jaya, 81100 Johor Bahru, Johor Darul Takzim. Description: (i) Office (ii) Signboard licence	MBJB	L2024LI055790	Issuance date: 8 April 2024 Expiry date: 7 April 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
41.	Koay Song Leng (on behalf of Oriental Sun International)	Certificate of Registration For Food Premises for the premises at No. 30 & 32, Jalan Dedap 22, Taman Johor Jaya, 81100 Johor Bahru, Johor Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM072302745 -0	26 July 2023 to 26 July 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
42.	Koay Song Leng (on behalf of Oriental Sun International)	Certificate of Registration For Food Premises for the premises at 28A, 30A & 32A, Jalan Dedap 22, Johor Jaya, 81100 Johor Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM042400870-0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied
43.	Oriental Sun International	Approval to operate new gas installation for the premises at No. 32, Jalan Dedap 22, Taman Johor Jaya, 81100 Johor Bahru, Johor. Scope of work: Liquefied Petroleum Gas	Energy Commission	ST(IP/JG)/1P/21 8.24(AT0/LPG)	Issuance date: 6 May 2024	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
44.	Oriental Coffee SK	Business and signboard licence for the premises at LG-054 The Mall, Mid Valley Southkey, Persiaran Southkey 1, Kota Southkey, 80150 Johor Bahru, Johor Darul Takzim Description: (i) Restaurant (Non-24 hours) Licence (ii) Signboard (1 unit)	MBJB	L2022LI00211	Issuance date: 14 November 2024 Expiry date: 31 December 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
45.	Koay Song Leng (on behalf of Oriental Coffee SK)	Certificate of Registration for Food Premises for the premises at Southkey LG-054, 1, Persiaran Southkey 1, Kota Southkey 80150 Johor Bahru, Johor Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM072302754-0	26 July 2023 to 26 July 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
46.	Oriental Sun International	Approval to operate new gas installation for the premises at LG-054, Persiaran Southkey 1, Kota Southkey, 80150 Johor Bahru, Johor. Scope of work: Liquefied Petroleum Gas	Energy Commission	ST(IP/JG)/1T/10 0.21(ATO/LPG)	Issuance date: 22 April 2021	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
47.	Oriental Coffee SK	Business and signboard license for the premises at No. LGK-03A, Lower Ground Floor, PTD 236229 The Mall Midvalley Southkey, Persiaran Southkey, 1 Kota Southkey, 80150 Johor Bahru, Johor Darul Takzim Description: 1. License to sell snacks (packaged) 2. Signboard (1 unit)	MBJB	L2023LI06178	Issuance date: 11 September 2024 Expiry date: 20 September 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
48.	Koay Song Leng (on behalf of Oriental Coffee SK)	Certificate of Registration For Food Premises for the premises at LGK-03A, Lower Ground Floor, No. 1, The Mall, Mid Valley, Persiaran Southkey 1, Southkey, 80150 Johor Bahru, Johor Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM042400952-0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied
49.	Oriental Coffee SK	Business and signboard license for the premises at Lot No. SN-05, Second Floor, PTD 236228 The Mall Midvalley Southkey, Persiaran Southkey 1, Kota Southkey, 80150 Johor Bahru, Johor Darul Takzim Description: 1. Storage 2. Signboard (1 unit)	MBJB	L2024LI056819	Issuance date: 30 May 2024 Expiry date: 29 May 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
50.	Oriental Coffee SK	Business and signboard licence for the premises at Lounge 02 (St Giles Southkey Hotel Lobby GF Southkey, St Giles Hotel, Persiaran Southkey 1, Kota Southkey, 80150 Johor Bahru, Johor Darul Takzim Description: 1. Licence to sell snacks (packaged / tinned) 2. Signboard (1 unit)	MBJB	L2024LI055985	Issuance date: 23 April 2024 Expiry date: 22 April 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
51.	Koay Song Leng (on behalf of Oriental Coffee SK)	Certificate of Registration For Food Premises for the premises at Lounge 2, St Giles Hotel, Mid Valley Southkey 1, Persiaran Southkey 1, Kota Southkey, 80150 Johor Bahru, Johor Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (Kiosk)	MOH (Food Safety and Quality Programme)	FSSM042400921-0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied
52.	Oriental Coffee Puchong	Temporary business licence for the premises at No.69-G, 69-1, 69-2, 69-3 & 71-G, 71-1, 71-2, 71-3, Jalan Puteri, Bandar Puteri ("Bandar Puteri Outlet") ⁽²⁾ Description: (i) Store (ii) Horizontal luminous signboard (7 units) (iii) Horizontal non-luminous signboard (2 units) (iv) Office (v) Restaurant / Coffee shop / Snack Bar	Majlis Bandaraya Subang Jaya ("MBSJ")	20240200597	Issuance date: 28 August 2024 Expiry date: 26 February 2025	Foreign workers cannot be stationed at the counter as a cashier.	Complied
53.	Koay Song Leng (on behalf of Oriental Coffee Puchong)	Certificate of Registration For Food Premises for the premises at 69 GF & 71 GF, Jalan Puteri 2/3, Bandar Puteri, 47100 Puchong, Selangor Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM062301391-0	14 June 2023 to 14 June 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
54.	Koay Song Leng (on behalf of Oriental Coffee Puchong)	Certificate of Registration For Food Premises for the premises at 69-1 & 69-2, Jalan Puteri 2/3, Bandar Puteri, 47100 Puchong, Selangor Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM042400884-0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied
55.	Koay Song Leng (on behalf of Oriental Coffee Puchong)	Certificate of Registration For Food Premises for the premises at No.71-1 & 71-2, Jalan Puteri 2/3, Bandar Puteri, 47100 Puchong, Selangor Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM112200705-0	8 November 2022 to 8 November 2025	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
56.	Oriental Coffee Puchong	Approval to operate new gas installation for the premises at No. 69 & 71 Jalan Puteri 2/3, Bandar Puteri, 47100 Puchong, Selangor Scope of work: Liquefied Petroleum Gas	Energy Commission	ST(IP/JG)/1P/10 6.24(ATO/LPG)	Issuance date: 26 April 2024	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
57.	Oriental Sun PBJ	Business and signboard licence for the premises at Lot 1.22.00 & 1.23.00 Pavilion Bukit Jalil, Persiaran Jalil 8, Bukit Jalil, 57000 Kuala Lumpur Description: (i) Restaurant (ii) Signboard 10.40*0.60 (1 unit) (iii) Signboard 1.60*0.60 (1 unit)	Dewan Bandaraya Kuala Lumpur ("DBKL")	DBKL.JPPP/006 59/07/2022/KM0 1	7 September 2024 to 6 September 2025	(a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
58.	Koay Song Leng (on behalf of Oriental Sun PBJ)	<p>Certificate of Registration For Food Premises for the premises at Lot 1.22.00 & Lot 1.23.00, Pavilion Bukit Jalil, Persiaran Jalil 8, Bukit Jalil, 57000 Kuala Lumpur</p> <p>Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)</p>	MOH (Food Safety and Quality Programme)	FSSM062301663-0	15 June 2023 to 15 June 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied
59.	Oriental Sun PBJ	<p>Approval to operate new gas installation for the premises at Lot L1.22.00 & L1.23.00, Pavilion Bukit Jalil, No. 2, Persiaran Bukit Jalil 8, Bandar Bukit Jalil, 57000 Kuala Lumpur, Wilayah Persekutuan</p> <p>Scope of work: Liquefied Petroleum Gas</p>	Energy Commission	ST(IP/JG)/1T/12 0.22(AT0/LPG)	Issuance date: 21 April 2022	<p>(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997.</p> <p>(b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.</p>	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
60.	Oriental Sun PBJ	Business and signboard licence for the premises at ST1.05.0, Pavilion Bukit Jalil, Persiaran Jalil 8, Bandar Bukit Jalil, 57000 Kuala Lumpur Description: (i) Storage / Store of other goods (ii) Signboard 1.00*0.30 (1 unit)	DBKL	DBKL.JPPP/014 23/03/2024/KM0 1	13 March 2024 to 12 March 2025	<u>Licence Conditions</u> (a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied
61.	Oriental Coffee KL	Business and signboard licence for the premises at LG-043 Midvalley Megamall, Lingkaran Syed Putra, Midvalley City, 43000 Kuala Lumpur Description: (i) Restaurant / food shop (ii) Signboard 1.00*2.00 (1 unit) (iii) Signboard 1.00*2.00 (1 unit)	DBKL	DBKL.JPPP/003 76/12/2023/KM0 1	8 December 2024 to 7 December 2025	<u>Licence Conditions</u> (a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
62.	Koay Song Leng (on behalf of Oriental Coffee KL)	<p>Certificate of Registration For Food Premises for the premises at LG-043 Mid Valley Megamall, Lingkaran Syed Putra, Midvalley City, 43000 Kuala Lumpur</p> <p>Nature of Business: P3- Food premises where food is prepared, processed, stored or served for sale (food shop)</p>	MOH (Food Safety and Quality Programme)	FSSM062301666-0	15 June 2023 to 15 June 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied
63.	Oriental Coffee KL	<p>Approval to operate new gas installation for the premises at Lot G-043, Mid Valley Megamall, Mid Valley City, 58000 Kuala Lumpur, Wilayah Persekutuan</p> <p>Scope of work: Liquefied Petroleum Gas</p>	Energy Commission	ST(IP/JG)/1T/31 1.22(AT0/LPG)	Issuance date: 28 June 2022	<p>(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997.</p> <p>(b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.</p>	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
64.	Oriental Coffee KL	Business and signboard license for the premises at LGS-06, Mid Valley City, Lingkaran Syed Putra, Mid Valley City, 47130 Kuala Lumpur Description: (i) Storage / store of other goods (ii) Signboard 1.00*0.30 / 1 unit	DBKL	DBKL.JPPP/002 17/03/2024/KM0 1	5 March 2024 to 4 March 2025	Licence Conditions (a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied
65.	Koay Song Leng (on behalf of Oriental Coffee KL)	Certificate of Registration For Food Premises for the premises at Lot L3-012, L3-013 & L3-014, Vivacity Megamall, Q112B, 93350 Kuching, Sarawak. Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale This new outlet has yet to commence operations as at the LPD	MOH (Food Safety and Quality Programme)	FSSM042400985 -0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
66.	Oriental Coffee SP	Temporary business licence for the premises at Unit No G1.108 & G1.109, Ground Floor, Sunway Pyramid Mall, PJS 11, 47500 Subang Jaya, Selangor (“Sunway Pyramid Outlet”) ⁽³⁾ Description: (i) Horizontal luminous signboard (ii) Restaurant/ Coffee shop/ Snack Bar	MBSJ	20240300546	Issuance date: 26 September 2024 Expiry date: 21 March 2025	Foreign workers cannot be stationed at the counter as a cashier.	Complied
67.	Koay Song Leng (on behalf of Oriental Coffee SP)	Certificate of Registration For Food Premises for the premises at No. G1-108 & G1-109 Ground Floor, Sunway Pyramid, No.3, Jalan PJS 11/15, 47500 Sunway City, Selangor Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale	MOH (Food Safety and Quality Programme)	FSSM062301668-0	15 June 2023 to 15 June 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied
68.	Oriental Coffee SP	Approval to operate new gas installation for the premises at G1.108 & G1.109, Ground Floor, Sunway Pyramid, No. 3, Jalan PJS 11/15, Sunway City, 47500 Subang Jaya, Selangor. Scope of work: Natural Gas	Energy Commission	ST(IP/JG)/1T/96 4.23(ATO/NG)	Issuance date: 19 March 2024	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
						(b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	
69.	Oriental Coffee SP	Temporary business license for the premises at F1.S7, First Floor, Sunway Pyramid No. 3, Jalan PJS 11/15, PJS 11, 47500 Subang Jaya, Selangor (" Sunway Pyramid Storage ") ⁽³⁾ Description: (i) Store (ii) Horizontal non-luminous signboard	MBSJ	20240300547	Issuance Date: 26 September 2024 Expiry date: 21 March 2025	NIL	N/A
70.	Oriental Coffee SP	Composite licence for the premises at L3-41-46, Level 3, Gateway@KLIA2, Terminal KLIA 2, KL International Airport, Jalan KLIA 2/1, 64000 Sepang, Selangor Description: (i) Restaurant / Cafe (ii) Luminous signboard (4 units)	Majlis Perbandaran Sepang ("MPS")	MPSepang800-2/5/996	Issuance date: 11 November 2024 Expiry date: 31 December 2025	Renewal of the licence shall be made latest by 31 December annually. MPS has the right to take enforcement actions in the event of failure to renew the composite licence.	Complied ⁽⁵⁾

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
71.	Koay Song Leng (on behalf of Oriental Coffee SP)	<p>Certificate of Registration For Food Premises for the premises at L3 41-46, Level 3, Terminal KLIA 2, KL International Airport, Jalan KLIA 2/1, 64000 Sepang, Selangor</p> <p>Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)</p>	MOH (Food Safety and Quality Programme)	FSSM092300607-0	7 September 2023 to 7 September 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied ⁽⁵⁾
72.	Oriental Coffee Gateway	<p>Approval to operate new gas installation for the premises at L3-41-L3-46, Level 3, Terminal KLIA2, KL International Airport, Jalan KLIA 2/1, 64000 Sepang, Selangor.</p> <p>Scope of work: Liquefied Petroleum Gas</p>	Energy Commission	ST(IP/JG)/1T/28 2.23(AT0/LPG)	Issuance date: 7 July 2023	<p>(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997.</p> <p>(b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.</p>	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
73.	Oriental Coffee SP	Composite licence for the premises at Lot L1S-64 (Storage), Level 1, Gateway @ KLIA 2, 64000 KLIA, Sepang Description: (i) Store (storage of approved goods) (ii) Non-luminous signboard (1 unit)	MPS	MPSepang.800-2/5/1043	Issuance date: 11 November 2024 Expiry date: 31 December 2025	Renewal of the licence shall be made latest by 31 December annually. MPS has the right to take enforcement actions in the event of failure to renew the composite licence.	Complied ⁽⁵⁾
74.	Koay Song Leng (on behalf of Oriental Coffee SP)	Certificate of Registration For Food Premises for the premises at Lot G32, Ground Floor, Aeon Mall Cheras Selatan, Lebuhr Tun Hussein Onn, 43200 Balakong, Selangor (" Aeon Cheras Selatan Outlet ") Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale	MOH (Food Safety and Quality Programme)	FSSM042401023-0	16 April 2024 to 16 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
75.	Oriental Coffee SP	Approval to operate new gas installation for the premises at Lot G32, Ground Floor, Aeon Mall Cheras Selatan, Lebuh Tun Hussein Onn, 43200 Balakong, Selangor Scope of work: Liquefied Petroleum Gas	Energy Commission	ST(IP/JG)/1T/67 7.24(AT0/LPG)	Issuance date: 28 October 2024	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
76.	Oriental Elite International	Composite licence for the premises at Lot L2-58 & 59, Gateway@KLIA 2, Level 2, KL International Airport 2, 64000 KLIA Description: (i) Restaurant/ cafe (ii) Luminous signboard (1 unit)	MPS	MPSepang800- 2/5/889	Issuance date: 11 November 2024 Expiry date: 31 December 2025	Renewal of the licence shall be made latest by 31 December annually. MPS has the right to take enforcement actions in the event of failure to renew the composite licence.	Complied ⁽⁴⁾

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
77.	Koay Song Leng (on behalf of Oriental Elite International)	<p>Certificate of Registration For Food Premises for the premises at Kuala Lumpur International Airport 2, Lot No. L2-58 & 59, Level 2, Gateway@KLIA 2, KLIA 2 Arrival Lane, 64000 Sepang</p> <p>Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)</p>	MOH (Food Safety and Quality Programme)	FSSM062302052-0	19 June 2023 to 19 June 2026	The Certificate of Registration for Food Premises is not transferable.	Complied ⁽⁴⁾
78.	Oriental Elite International	<p>Approval to operate new gas installation for the premises at L2-58 & 59, Level 2, Terminal KLIA2, KL International Airport, Jalan KLIA 2/1, 64000 Sepang, Selangor</p> <p>Scope of work: Liquefied Petroleum Gas</p>	Energy Commission	ST(IP/JG)/1T/66 5.22(AT0/LPG)	Issuance date: 3 November 2022	<p>(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997.</p> <p>(b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.</p>	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
79.	Oriental Elite International	Composite licence for the premises at Lot No. L1S-70, Level 1, Gateway @ KLIA 2, 64000 KLIA Sepang Description: (i) Store (storage of approved goods)	MPS	MPSepang.800-2/5/1037	Issuance date: 11 November 2024 Expiry date: 31 December 2025	Renewal of the licence shall be made latest by 31 December annually. MPS has the right to take enforcement actions in the event of failure to renew the composite licence.	Complied ⁽⁴⁾
80.	Oriental Coffee TC	Business and signboard licence for the premises at Lot No. G-117, Ground Floor, Aeon Mall Tebrau City, Jalan Tebrau City, Taman Desa Tebrau 81100 Johor Bahru, Johor Darul Takzim Description: (i) Restaurant (Non-24 hour) Licence (ii) Signboard (2 units)	MBJB	L2023LI05121	Issuance date: 5 August 2024 Expiry date: 1 August 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
81.	Koay Song Leng (on behalf of Oriental Coffee TC)	Certificate of Registration for Food Premises for the premises at Lot G117, Aeon Tebrau City Shopping Centre, 3, Persiaran Desa Tebrau, 81100 Taman Desa Tebrau, Johor Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM072301055-0	11 July 2023 to 11 July 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
82.	Oriental Coffee TC	Approval to operate new gas installation for the premises at Lot G117, Aeon Mall Tebrau City, No. 1, Jalan Desa Tebrau, 81100 Johor Bahru, Johor Scope of work: Liquefied Petroleum Gas	Energy Commission	ST(IP/JG)/1T/12 4.23(AT0/LPG)	Issuance date: 7 April 2023	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
83.	Oriental Coffee TC	Business and signboard licence for the premises at Lot BSS3 Aeon Mall Tebrau City, Taman Desa Tebrau, 81100 Johor Bahru, Johor Darul Takzim Description: (i) Store (ii) Signboard licence	MBJB	L2024LI055977	Issuance date: 23 April 2024 Expiry date: 22 April 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
84.	Oriental Coffee SP	Business and signboard licence for the premises at Lot G13A, Aeon Bukit Indah, Taman Bukit Indah, 79100 Iskandar Puteri, Johor Darul Takzim Description: (i) Restaurant licence (ii) Signboard (1 unit)	Majlis Bandaraya Iskandar Puteri ("MBIP")	L09090621496	2 October 2024 to 31 December 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
85.	Oriental Coffee SP	Certificate of Registration for Food Premises for the premises at Lot G-13A, Ground Floor, Aeon Mall 8, Jalan Indah 15/2, Bukit Indah, 81200 Johor Bahru, Johor Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM042400991-0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises cannot be transferred.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
86.	Oriental Coffee SP	Approval to operate new gas installation for the premises at Lot G-13A, Aeon Bukit Indah Shopping Centre, No.8, Jalan Indah 15/2, Taman Bukit Indah, 81200 Johor Bahru, Johor Scope of work: Liquefied Petroleum Gas	Energy Commission	ST(IP/JG)/1T/50 5.24(AT0/LPG)	Issuance date: 20 August 2024	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
87.	Oriental Coffee SP	Business and signboard licence for the premises at Lot SS01, Aeon Bukit Indah, Taman Bukit Indah, 79100 Iskandar Puteri, Johor Darul Takzim Description: (i) Storage licence (ii) Signboard (1 unit)	MBIP	L09090622351	12 November 2024 to 31 December 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
88.	Oriental Coffee BKT	Business and signboard licence for the premises at Lot 1.30.00, 1.31.00, P1.21.00 & P1.22.00 Pavilion Kuala Lumpur, Jalan Bukit Bintang, 55100 Kuala Lumpur Description: (i) Restaurant (ii) Signboard (4 units)	DBKL	DBKL.JPPP/024 32/06/2023/KM0 1	24 June 2024 to 23 June 2025	(a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied
89.	Koay Song Leng (on behalf of Oriental Coffee BKT)	Certificate of Registration For Food Premises for the premises at Lot 1.30.00, 1.31.00, P1.21.00 & P1.22.00, Level 1, Pavilion Kuala Lumpur Mall, 168, Jalan Bukit Bintang, 55100 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale	MOH (Food Safety and Quality Programme)	FSSM102300398 -0	5 October 2023 to 5 October 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
90.	Oriental Coffee BKT	Approval to operate new gas installation for the premises at Lot 1.30, 1.31, P1.21 & P1.22, Pavilion Kuala Lumpur, 168, Jalan Bukit Bintang, 55100 Kuala Lumpur, Wilayah Persekutuan. Scope of work: Natural Gas	Energy Commission	ST(IP/JG)/1T/28 0.23(AT0/NG)	Issuance date: 6 June 2023	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
91.	Oriental Coffee BKT	Business and signboard licence for the premises at S7.3.0, Level 7, Pavilion Kuala Lumpur, Jalan Bukit Bintang, 47130 Kuala Lumpur Description: (i) Storage / store of other goods (ii) Signboard 1.00*0.30 / 1 unit	DBKL	DBKL.JPPP/012 56/03/2024/KM0 1	9 March 2024 to 8 March 2025	(a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
92.	Oriental Coffee BKT	Business and signboard licence for the premises at Lot L5.14.00 & E5.14.00, Level 5, Pavilion Damansara Heights, 3, Jalan Damanlela, Pusat Bandar Damansara, 50490 Kuala Lumpur Description: (i) Restaurant (ii) Signboard 15.40*1.50 (1 unit)	DBKL	DBKL.JPPP/023 68/06/2024/KM0 1	29 June 2024 to 28 June 2025	(a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied
93.	Koay Song Leng (on behalf of Oriental Coffee BKT)	Certificate of Registration For Food Premises for the premises at Lot 5.14.00 & E5.14.00, Level 5, Pavilion Damansara Heights, 3, Jalan Damanlela, Pusat Bandar Damansara, 50490 Kuala Lumpur Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM112300286 -0	3 November 2023 to 3 November 2026	The Certificate of Registration for Food Premises cannot be transferred.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
94.	Oriental Coffee BKT	Approval to operate new gas installation for the premises at Lot 5.14.00, Level 5, Pavilion Damansara Heights, Jalan Damanlela, 50490 Kuala Lumpur. Scope of work: Natural Gas	Energy Commission	ST(IP/JG)/1T/30 0.24(AT0/NG)	Issuance date: 3 July 2024	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
95.	Oriental Coffee CS	Business and signboard licence for the premises at Lot No. MB-07, Level B1, Kompleks City Square No. 106-108, Jalan Wong Ah Fook, 80000 Johor Bahru, Johor Darul Takzim Description: (i) Restaurant (Non-24 hour) Licence (ii) Signboard (2 units)	MBJB	L2023LI05570	Issuance date: 1 August 2024 Expiry date: 23 August 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
96.	Koay Song Leng (on behalf of Oriental Coffee CS)	Certificate of Registration For Food Premises for the premises at Lot No. MB-06 & MB-07, Level B1, Johor Bahru City Square, 106-108, Jalan Wong Ah Fook, 80000 Johor Bahru, Johor Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM092300876-0	11 September 2023 to 11 September 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied
97.	Oriental Coffee CS	Approval to operate new gas installation for the premises at Lot MB-07, Level B1, Johor Bahru City Square, 106-108 Jalan Wong Ah Fook, 80000 Johor Bahru, Johor Scope of work: Liquefied Petroleum Gas	Energy Commission	ST(IP/JG)/1T/46 5.23(AT0/LPG)	Issuance date: 13 September 2023	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
98.	Oriental Coffee CS	Business and signboard licence for the premises at Lot MB-06, Level B1, Johor Bahru City Square, No. 106-108, Jalan Wong Ah Fook, 80000 Johor Bahru. Description: (i) Restaurant (Non-24 hour) Licence (ii) Signboard	MBJB	L2024LI055976	Issuance date: 23 April 2024 Expiry date: 22 April 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
99.	Oriental Coffee CS	Business and signboard licence for the premises at Lot No. MSB3-01, Johor Bahru City Square, No. 106-108, Jalan Wong Ah Fook, 80000 Johor Bahru Description: (i) Storage (ii) Signboard (1 unit)	MBJB	L2024LI056793	Issuance date: 29 May 2024 Expiry date: 28 May 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
100.	Oriental Coffee CS	Business and signboard licence for the premises at Lot No. MSB3-02, Johor Bahru City Square, No. 106-108, Jalan Wong Ah Fook, 80000 Johor Bahru Description: (i) Storage (ii) Signboard (1 unit)	MBJB	L2024LI056794	Issuance date: 29 May 2024 Expiry date: 28 May 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
101.	Oriental Coffee Suria	Business and signboard licence for the premises at Lot 414 – 415 & OS404, Level 4, Suria KLCC, Kuala Lumpur City Centre, 50088 Kuala Lumpur Description: (i) Restaurant / food shop (ii) Signboard 24.04*0.65 (1 unit) (iii) Signboard 7.00*0.50 (1 unit)	DBKL	DBKL.JPPP/023 94/12/2023/KM0 1	30 December 2024 to 29 December 2025	Licence Conditions (a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied
102.	Koay Song Leng (on behalf of Oriental Coffee Suria)	Certificate of Registration For Food Premises for the premises at Lot 414-415 & OS404, Fourth Floor, Suria KLCC, Kuala Lumpur City Centre, 50088 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM112300059 -0	1 November 2023 to 1 November 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
103.	Oriental Coffee Suria	Approval to operate new gas installation for the premises at Lot 415 & OS404, Level 4, Petronas Twin Tower, Kuala Lumpur City Centre, 50080 Kuala Lumpur, Wilayah Persekutuan. Scope of work: Natural Gas	Energy Commission	ST(IP/JG)/1T/69 4.23(AT0/NG)	Issuance date: 15 November 2023	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
104.	Oriental Coffee Suria	Business and signboard license for the premises at S43, Suria KLCC, Kuala Lumpur City Centre, 50088 Kuala Lumpur Description: (i) Storage / store of other goods (ii) Signboard 1.00*0.30 / 1 unit	DBKL	DBKL.JPPP/017 96/03/2024/KM0 1	16 March 2024 to 15 March 2025	<u>Licence Conditions</u> (a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
105.	Oriental Coffee TRZ	Business and signboard licence for the premises at C.45.0 & C.46.0, Level Concourse, Plaza The Exchange TRX, Persiaran TRX, 55188 Kuala Lumpur Description: (i) Restaurant / food shop (ii) Signboard 7.15*0.45 (1 unit)	DBKL	DBKL.JPPP/018 12/12/2023/KM0 1	22 December 2024 to 21 December 2025	Licence Conditions (a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied
106.	Koay Song Leng (on behalf of Oriental Coffee TRZ)	Certificate of Registration For Food Premises for the premises at C.45.0 & C.46.0, Level Concourse, Plaza The Exchange TRX, Persiaran TRX, 55188 Tun Razak Exchange, Wilayah Persekutuan Kuala Lumpur Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM112300077 -0	1 November 2023 to 1 November 2026	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
107.	Oriental Coffee TRZ	Approval to operate new gas installation for the premises at C.45.0 & C.46.0, Level Concourse, Plaza The Exchange TRX, Persiaran TRX, 55188 Kuala Lumpur, Wilayah Persekutuan Scope of work: Natural Gas	Energy Commission	ST(IP/JG)/1T/86 3.23(AT0/NG)	Issuance date: 27 November 2023	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
108.	Oriental Coffee TRZ	Business and signboard license for the premises at C.R10.0, Plaza The Exchange TRX, Persiaran TRX, 55188 Kuala Lumpur Description: (i) Storage / store of other goods (ii) Signboard 1.00*0.30 / 1 unit	DBKL	DBKL.JPPP/013 38/03/2024/KM0 1	12 March 2024 to 11 March 2025	Licence Conditions (a) The licence shall be renewed annually 60 days prior to the expiry of its licence without notification from DBKL. (b) The employees at the premise shall consist of 50% of Malaysian workers and 50% of foreign workers with valid work permit.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
109.	Oriental Coffee TRZ	Business and signboard license for the premises at 170-B1-45/46, Plaza Gurney, Persiaran Gurney, 10250 Georgetown, Pulau Pinang Description: (i) Food Establishment (EM) – Restaurant – Sale (ii) Premises signboard – Horizontal Illuminating – (1 unit)	Majlis Bandaraya Pulau Pinang (“MBPP”)	KOM00014069	Issuance date: 8 November 2024 Expiry date: 31 December 2025	The licence renewal fee shall be paid before or by February of each year.	Complied
110.	Koay Song Leng (on behalf of Oriental Coffee TRZ)	Certificate of Registration For Food Premises for the premises at Plaza Gurney, 170-B1-45 & 46, Gurney Dr, Pulau Tikus, 10250 Georgetown, Pulau Pinang Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM042400980 -0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
111.	Oriental Coffee TRZ	Approval to operate new gas installation for the premises at Lot 170-B1-45/46, Persiaran Gurney, Plaza Gurney, 10250 Georgetown, Pulau Pinang Scope of work: Liquefied Petroleum Gas	Energy Commission	ST(IP/JG)/1T/32 9.24(AT0/LPG)	Issuance date: 12 June 2024	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
112.	Oriental Coffee TRZ	Business and signboard license for the premise at 170 (B1-S18), Plaza Gurney, Persiaran Gurney, 10250 Georgetown, Pulau Pinang Description: (i) Food Establishment (EM) – Storage / warehouse of food items @ agricultural produce – Storage (ii) Signboard – Horizontal Non-illuminating	MBPP	KOM00014093	Issuance date: 8 November 2024 Expiry date: 31 December 2025	The licence renewal fee shall be paid before or by February of each year.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
113.	Oriental Coffee TRZ	Business and signboard licence for the premises at 170 (B1-S21), Plaza Gurney, Persiaran Gurney, 10250 Georgetown, Pulau Pinang Description: (i) Food Establishment (EM) – Storage / warehouse of food items @ agricultural produce – Storage (ii) Signboard – Horizontal illuminating	MBPP	KOM00014821	Issuance date: 4 December 2024 Expiry date: 31 December 2025	The licence renewal fee shall be paid before or by February of each year.	Complied
114.	Oriental Coffee TRZ	Business and signboard license for the premises at 170-B1-K10, Plaza Gurney, Persiaran Gurney, 10250 Georgetown, Pulau Pinang Description: (i) Signboard – Horizontal illuminating (ii) Food Establishment	MBPP	KDK00000515	Issuance date: 20 November 2024 Expiry date: 31 December 2025	The licence renewal fee shall be paid before or by February of each year.	Complied
115.	Koay Song Leng (on behalf of Oriental Coffee TRZ)	Certificate of Registration For Food Premises for the premises at Plaza Gurney, 170-B1-K10, Gurney Dr, Pulau Tikus, 10250 Georgetown, Pulau Pinang Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM112403887-0	28 November 2024 to 28 November 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
116.	Oriental Coffee TRZ	<p>Certificate of Registration For Food Premises for the premises at Lot 1F-62 & 1F-63, First Floor, Sunway Carnival Mall, 3068, Jalan Todak, Pusat, 13700 Seberang Jaya, Pulau Pinang</p> <p>Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)</p> <p>This new outlet has yet to commence operations as at the LPD</p>	MOH (Food Safety and Quality Programme)	FSSM042400986-0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied
117.	Oriental Coffee Gateway	<p>Composite licence for the premises at Lot No LG-29A, Lower Ground Floor, IOI City Mall, Lebuhr IRC, IOI Resort City, 62502 Putrajaya Sepang</p> <p>Description: (i) Restaurant / Cafe (ii) Luminous signboard (2 units)</p>	MPS	MPSepang.800-2/8/1197	<p>Issuance date: 11 November 2024</p> <p>Expiry date: 31 December 2025</p>	Renewal of the licence shall be made latest by 31 December annually. MPS has the right to take enforcement actions in the event of failure to renew the composite licence.	Complied
118.	Koay Song Leng (on behalf of Oriental Coffee Gateway)	<p>Certificate of Registration For Food Premises for the premises at LG-29A, Lower Ground Floor, IOI City Mall, Lebuhr IRC, IOI Resort City, 62502 Putrajaya, Sepang Selangor</p> <p>Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)</p>	MOH (Food Safety and Quality Programme)	FSSM012400354-0	4 January 2024 to 4 January 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
119.	Oriental Coffee Gateway	Approval to operate new gas installation for the premises at LG-29A, Lower Ground Floor, IOI City Mall, Lebuhr IRC, IOI Resort City, 62502 Putrajaya, Sepang Selangor Scope of work: Natural Gas	Energy Commission	ST(IP/JG)/1T/4.24(ATONG)	Issuance date: 15 January 2024	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
120.	Oriental Coffee Gateway	Composite licence for the premises at LG-S206, Lower Ground Floor IRC, IOI City Mall Lebuhr IRC, IOI Resort City, 62502 Putrajaya, Sepang Selangor Description: i) Store (storage of approved goods) ii) Non-luminous signboard (1 unit)	MPS	MPSepang 800-1/8/409	Issuance date: 11 November 2024 Expiry date: 31 December 2025	Renewal of the licence shall be made latest by 31 December annually. MPS has the right to take enforcement actions in the event of failure to renew the composite licence.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
121.	Oriental Coffee Gateway	Business and signboard licence for the premises at Lot GF-28 & GF-29 -T1, Ground Floor, Paradigm Mall, Jalan Mewah Ria, 2, Taman Bukit Mewah, 81200 Johor Bahru, Johor Darul Takzim Description: (i) Restaurant (Non-24 hours) (ii) Signboard licence	MBJB	L2024LI060879	Issuance date: 28 November 2024 Expiry date: 27 November 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied
122.	Koay Song Leng (on behalf of Oriental Coffee Gateway)	Certificate of Registration For Food Premises for the premises at Lot GF-28 & GF-29-T1, Paradigm Mall, Skudai HWY, Taman Bukit Mewah, 81300 Johor Bahru, Johor Nature of Business: P3- Food Premises where food is prepared, processed, stored or served for sale (food shop)	MOH (Food Safety and Quality Programme)	FSSM042400984-0	15 April 2024 to 15 April 2027	The Certificate of Registration for Food Premises is non-transferable.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

No.	Company	Description of approval / licence / permit	Issuing authority	Licence/ Reference No.	Issuance Date / Expiry date / Validity period	Material conditions imposed	Status of compliance
123.	Oriental Coffee Gateway	Approval to operate new gas installation for the premises at Village Grocer, Food Bar 1, Lot GF-29, Paradigm Mall Johor Bahru, Jalan Skudai, 81200 Skudai, Johor Scope of work: Liquefied Petroleum Gas	Energy Commission	ST(IP/JG)/1T/60 4.24(ATO/LPG)	Issuance date: 9 October 2024	(a) The pipeline system or gas installation should be operated on a pressure that does not exceed the permitted pressure under the Gas Supply Act 1993 and the Gas Supply Regulations 1997. (b) The pipeline system or gas installation must be witness tested (commissioning) and certified as safe for operation by a competent person and approval holder.	Complied
124.	Oriental Coffee Gateway	Business and signboard licence for the premises at Lot BF-07, Basement Floor, Paradigm Mall, Jalan Mewah Ria 2, Taman Bukit Mewah, 81200 Johor Bahru, Johor Darul Takzim Description: (i) Storage (ii) Signboard licence	MBJB	L2024LI060508	Issuance date: 14 November 2024 Expiry date: 13 November 2025	The renewal of licence shall be 30 days before the date of expiry.	Complied

6. INFORMATION ON OUR GROUP (Cont'd)

Notes:

- (1) The business licence for the TPP3 has been issued as a temporary business licence by MPKL as the city council requires Oriental Coffee International to submit, for purposes of conversion of the temporary business licence to a permanent business licence, among others the building plans for the premises, the signboard (billboard signage) structure drawings, and approval from Dewan Bahasa dan Pustaka on the signboard.

Oriental Coffee International has submitted the necessary documents requested by MPKL at end of May 2024. Oriental Coffee International had also submitted the signboard (billboard signage) structure drawings to MPKL on 12 April 2024. Oriental Coffee International has also obtained the approval from Dewan Bahasa dan Pustaka on the signboard. As at the LPD, Oriental Coffee International is awaiting the Fire and Rescue Department of Malaysia (“**Bomba**”)’s inspection. Subject to the authorities’ approvals, the estimated timeframe to complete the conversion of the temporary licence to permanent licence is by January 2025. The current temporary business licence for TPP3 is valid up until April 2025.

- (2) The business licence for the Bandar Puteri Outlet has been issued as a temporary business licence by MBSJ as there has been a change in the landlord and tenant, whereby the previous tenant operating the Bandar Puteri Puchong outlet was Oriental Sun International. Upon signing of a new tenancy agreement between Oriental Coffee Puchong and Brilliant Elite Sdn Bhd, Oriental Coffee Puchong submitted a new application for the business licence and a temporary licence has been issued by MBSJ. Oriental Coffee Puchong is required to submit the new tenancy agreement with the new landlord upon expiry of the current business licence. As at the LPD, MBSJ has requested for Oriental Coffee Puchong to re-submit the building plans for the premises. The estimated timeframe to complete the conversion of the temporary licence to permanent licence is by February 2025, upon the renewal of the said licence.

- (3) The business licences for the Sunway Pyramid Outlet and the Sunway Pyramid Storage have been issued as temporary business licences by MBSJ as the operator of the shopping mall is in the midst of carrying out upgrading and renovation works in the shopping mall, and the latest fire certificate to be issued by Bomba has yet to be obtained by the operator of the mall. As such, the licences for the Sunway Pyramid Outlet and Sunway Pyramid Storage are issued as temporary licences pending the latest Bomba certificate to be obtained. The estimated timeframe to complete the conversion of the temporary licence to permanent licence is by Q1 of 2025, upon and subject to the Bomba certificate being obtained by the operator of the shopping mall. The current temporary business licence for Sunway Pyramid Outlet and the Sunway Pyramid Storage are valid up until March 2025.

- (4) There has been a past temporary closure of KLIA 2 Retail Mall (arrival level) cafe by MOH from 26 September 2023 to 30 September 2023 arising from the inspection conducted by MOH on 26 September 2023, due to, among others:

- (a) the opinion of the authorised officer that the premise is not clean such that it may give rise to a hazard to the health of the public; and
- (b) that Oriental Elite International has breached Regulation 11(1)(b) of the Food Hygiene Regulations 2009 (“**Food Hygiene Regulations**”) for employing or allowing food handlers to work in the food premise without undergoing a food handlers training and being medically examined and vaccinated.

Note: The food handlers had in fact received the food handlers training and had been medically examined and vaccinated. The issue arose because during the inspection, the relevant supporting documents were not kept at the premises and as such could not be produced when requested. The supporting documents have been subsequently provided to the officer at MOH for inspection, and moving forward our Group will ensure that all the supporting documents for the food handlers training and vaccination are kept at their head office and the respective outlets.

6. INFORMATION ON OUR GROUP (Cont'd)

Oriental Elite International has been issued 3 compounds by MOH arising from this non-compliance which they had paid in full, details of which are as follow:

- (i) RM1,000 for failure to maintain the food premise in a good and clean condition under Regulation 15(1) of the Food Hygiene Regulations;
- (ii) RM1,000 for employing or allowing food handler to work in the food premise without undergoing a food handlers training and being medically examined and vaccinated under Regulation 11(1)(b) of the Food Hygiene Regulations; and
- (iii) RM750 for the failure to deposit refuse in closable container under Regulation 17(1)(b) of the Food Hygiene Regulations.

Further to the inspection, the following rectification actions, among others, were required:

- (i) To ensure the temperature of the chiller and the storage of coconut milk is of the right temperature;
- (ii) To ensure cleanliness of the fridge and proper arrangements of items in the fridge;
- (iii) To ensure the process of thawing chicken is carried out in a clean and closed environment;
- (iv) To ensure cooking equipment are clean and placed in the suitable containers;
- (v) To ensure the wiping cloths are clean at all times and changed regularly; and
- (vi) To ensure all items are arranged in a clean and tidy manner.

The cafe had re-commenced operations on 1 October 2023 and has taken steps to clean and tidy up cafe premise in accordance with the MOH's requirements. In addition, management had implemented more stringent controls to ensure that the premise's hygiene and tidiness is up to standards:

- (a) Established Halal Assurance System Manual on 1 April 2024, where the manual included more comprehensive controls (i.e., defrosting method, appropriate temperature for safe keeping/ cooking of food and ingredients, monitoring and recording of room temperate, maintain a copy of the employee's training document and record at the respective outlet, etc.). As at LPD, the cafe has obtained and is certified by JAKIM to be Halal.
- (b) Established Raw Material Temperature List to record the appropriate temperature for safe keeping of each raw material and ingredients.
- (c) Acquired electronic thermometers to check the room temperature of chiller and freezer and recorded them daily.
- (d) Tasked the branch manager to ensure the employees' adherence to the documented SOPs.
- (e) Appointed an outsourced third party to clean the premises after daily operation hours.

These above controls have also been implemented across all our cafes.

6. INFORMATION ON OUR GROUP (Cont'd)

The temporary closure of the business resulted in the loss of business for 5 days. However, Oriental Elite International extended the operation hours for the KLIA 2 Retail Mall (departure level) cafe to address the revenue shortfall arising from the closure, and our Group did not experience material impact to our business and financial performance arising from the incident above. As at LPD, there has been no further inspections or audits carried out by the MOH at the KLIA 2 Retail Mall (arrival level) cafe.

- (5) There were 2 compounds issued to KLIA 2 Retail Mall (departure level) cafe by MOH and MPS, details of which are as follow:
- (i) RM1,000 for failure to maintain the food premise in a good and clean condition under By-Law 15 of the Food Establishment Licence (Majlis Perbandaran Sepang) By-Laws 2007 arising from an inspection from MPS on 25 September 2023; and
 - (ii) RM1,000 for failure to maintain the food premise in a good and clean condition under Regulation 15(1) of the Food Hygiene Regulations arising from the inspection conducted by MOH on 17 October 2023.

The rectification actions required by MOH including, among others, the following:

- (i) To ensure the chiller is to be kept clean and tidy at all times to avoid cross contamination;
- (ii) To ensure the wiping cloths are clean and used in a proper manner and cleaning tools are kept clean at all times;
- (iii) To ensure the kitchen waste trap is clean at all times and maintained well;
- (iv) To ensure the hand washing facilities and the sink is kept clean at all times;
- (v) To ensure that the floor is kept clean at all times and free from food waste;
- (vi) To ensure that ingredients that have been opened are to be closed and labelled, and chemicals are to be stored away from other ingredients; and
- (vii) To ensure a cleaning roster is set up.

The cafe has taken steps to clean and tidy up cafe premise in accordance with the MOH's requirements. In addition, management had implemented more stringent controls to ensure that the premise's hygiene and tidiness is up to standards:

- (a) Established Halal Assurance System Manual on 1 April 2024, where the manual included more comprehensive controls (i.e., defrosting method, appropriate temperature for safe keeping/ cooking of food and ingredients, monitoring and recording of room temperate, maintain a copy of the employee's training document and record at the respective outlet, etc.). As at LPD, the cafe has obtained and is certified by JAKIM to be Halal.
- (b) Established Raw Material Temperature List to record the appropriate temperature for safe keeping of each raw material and ingredients.
- (c) Acquired electronic thermometers to check the room temperature of chiller and freezer and recorded them daily.
- (d) Tasked the branch manager to ensure the employees' adherence to the documented SOPs.

6. INFORMATION ON OUR GROUP (Cont'd)

- (e) Appointed an outsourced third party to clean the premises after daily operation hours.

These above controls have also been implemented across all our cafes.

There was no impact on the business operations and financial conditions as the issues have been addressed by Oriental Coffee SP within one (1) week. As at LPD, there has been no further inspections or audits carried out by the MOH at the KLIA 2 Retail Mall (departure level) cafe.

6.20.2 Licences application in process

The details of licences application in process as at the LPD are as follows:

- (1) We had on 1 November 2024 commenced our tenancy for the Masai Warehouse. Please refer to Section 6.23.2 below for further details of our rented premise. We are in process of submitting an application for the business licence for the Masai Warehouse. We have been advised by the local council that a letter of support from Bomba for the premise is required before we can proceed to submit a business licence application to Majlis Bandaraya Pasir Gudang. On 6 November 2024, Majlis Bandaraya Pasir Gudang had issued a request letter to Bomba for them to issue a letter of support for the business licence application, before the local council can proceed to process the application for the business licence. As at the LPD, we are awaiting the letter of support from Bomba and inspection date from Bomba. We target to obtain the business licence for the Masai Warehouse by January 2025.
- (2) We have submitted the application for the business licence for the Aeon Cheras Selatan Outlet, as well as the storage licence at Lot SS02 and Lot SS03 at Aeon Mall Cheras Selatan. On 10 December 2024, the local council has accepted our application and payment for processing of the business and storage licence, and indicated the timeframe of 9 January 2025 for further issuance.

Based on the Licensing, Business Trade and Industrial By-Law (MPKj) 2007, any person who operates any activity of trade, business and industry or use any place or premise in the local area of Majlis Perbandaran Kajang for any activity of trade, business and industry without a licence issued by the local council would constitute to an offence and shall, on conviction, be liable to a fine not exceeding RM2,000 and/or to imprisonment for a term not exceeding one (1) year and to a further fine not exceeding RM200 for each day during which such offence is continued after conviction. We are actively liaising with the local council and thus far have not been imposed with any fines or penalties.